

# **MASTER<sup>®</sup>**

## **PORTABLE GASOLINE GENERATORS**

### **OWNER'S OPERATION AND INSTALLATION MANUAL**



**Generator Models: MGR2900A, MGR4500I, and MGR6000I**

**IMPORTANT:** Read and understand this manual before operating or servicing generator. Improper use of generator can cause serious injury. Keep this manual for future reference.

# MASTER<sup>®</sup>

## PORTABLE GASOLINE GENERATORS

### SAFETY INFORMATION

#### WARNINGS

**IMPORTANT:** Read this owner's manual and the engine owner's manual carefully. Become familiar with this generator before trying to operate or service it. Know its uses, limitations, and any hazards involved. Improper use of generator can cause severe injury or death from explosion, fire, burns, electrical shock, or carbon monoxide poisoning.

** DANGER:** Carbon monoxide poisoning may lead to death!

Engine exhaust contains poisonous carbon monoxide gas. Overexposure will cause loss of consciousness and will lead to death. Use only in well-vented areas. Make sure area has plenty of free-moving, fresh, outside air. Never run generator in an enclosed or confined area. Never run generator inside occupied building.

**Carbon Monoxide Poisoning:** Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, and nausea. If you have these signs, get fresh air at once! Some people are more affected by carbon monoxide than others. These include pregnant women, persons with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to safe and proper operation of this generator.

Safety information appears throughout these instructions. Pay close attention to them. Below are definitions for the safety information listed throughout this manual.

**DANGER:** indicates a hazard which will cause severe personal injury, death, or substantial property damage if you ignore warning.

**WARNING:** indicates a hazard which can cause severe personal injury, death, or substantial property damage if you ignore warning.

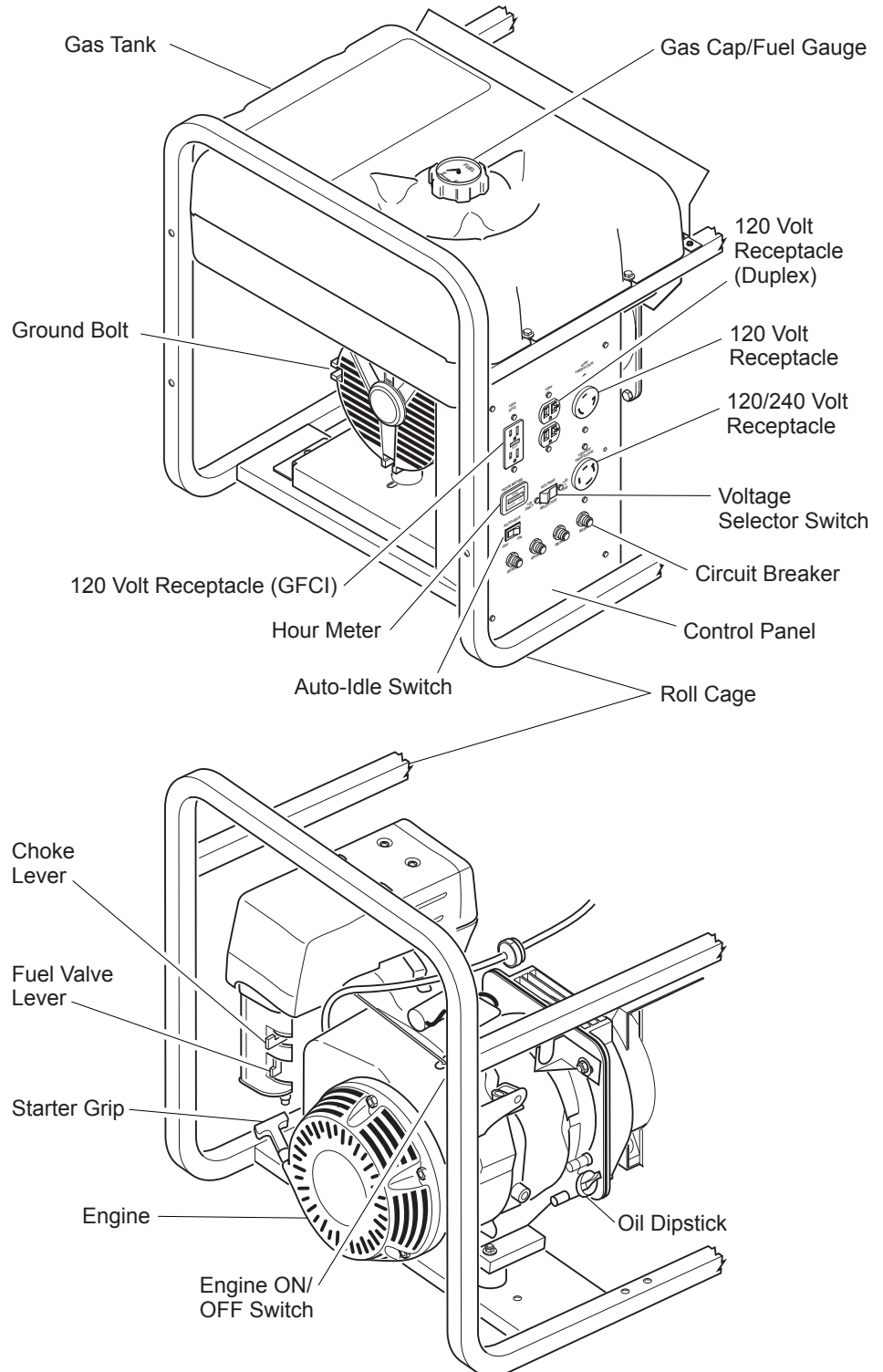
**CAUTION:** indicates a hazard which will or can cause minor personal injury or property damage if you ignore warning.

1. Gasoline presents a hazard of fire or explosion. Gasoline is flammable. Its vapor is explosive.
  - Keep fuel out of children's reach.
  - Refuel generator in a well-vented area. Do not fill fuel tank in the dark. Do not refuel while engine is running. Unhook all electrical loads and shut off engine before refueling.
  - Do not overfill fuel tank. Always allow room for fuel to expand. If you overfill tank, fuel can overflow onto hot generator. This can cause fire or explosion. After refueling, tightly close fuel tank cap.
  - Do not spill fuel. Fuel or fuel vapor may ignite. If fuel spills, make sure area is dry before starting engine.
  - Never smoke in refueling area. Never allow open flames or sparks in area.
  - Store fuel in approved container. Store fuel in a well-vented area free of open flames or sparks.
2. Guard against fire hazard. Keep operation area well-vented. Keep generator at least three feet away from any object. Do not place flammable objects near generator.
  - Do not use generator where flammable vapors are present. Some vapors are heavier than air. These vapors settle in low-lying places.
  - Do not use generator in enclosed spaces. This includes motor home or RV generator compartments.
3. Guard against electric shock. Generator produces high voltage. This high voltage can cause severe electric shock. Only responsible adults should use generator.
  - Properly ground generator before starting.
  - Never let anyone operate or service generator without proper instructions.
  - Avoid contact with live terminals or bare wires.
  - Do not use generator outdoors in rain or snow.
  - Do not use generator near standing water or snow.
  - Do not use if generator is wet or damp.
4. Guard against burns. Hot engine parts can cause severe injury. Use caution and remain alert when using generator.
  - Keep children and animals away from generator while it is running or hot.
  - Keep all covers and shields in place. Keep them tightly secured.
  - The muffler becomes very hot during operation. The muffler remains hot for a while after shutdown. Do not touch muffler while it is hot. Do not let muffler touch anything flammable. Let engine cool before transporting or storing.
5. Have standby installation to home or building performed by a licensed electrician. Do not let anyone else wire into a utility circuit. Personal injury, equipment damage, or damage to home could occur.
6. Never connect generator to any existing electrical circuits. The generator output will back-feed into the utility power line. This may electrocute a power company line repair person. Also, if generator is powering electrical circuits, the chance of an electrical fire exists.
7. Battery gives off explosive gases. Keep sparks, flames, and cigarettes away. Do not remove or install battery cables when engine is cranking or running. Only service or use battery in a well-vented area.
8. Battery contains sulfuric acid. Battery acid is poisonous if swallowed. Contact with skin or eyes may cause severe burns. Do not tilt generator with battery installed. Tilting could cause battery acid to spill. Wear protective clothing and face shield when servicing. Keep out of children's reach.

## SAFETY INFORMATION *Continued*

9. Only a qualified electrical service person should service and repair generator.
  - Generator produces high voltage. Use extreme caution when working on electrical parts.
  - Always remove spark plug wire from spark plug before servicing. This will prevent accidental starting.
  - When working on generator, avoid hot muffler, exhaust manifold, and engine parts. Severe burns may occur.
  - Do not work on generator when tired.
  - Use only factory approved replacement parts.
10. Store generator in a well-vented area. Make sure fuel tank is empty. Never store with fuel in tank. Vapors may reach an open flame or spark. Fire or explosion may result.
11. Never operate generator
  - if engine speed changes greatly
  - if engine misfires often
  - if powered items overheat
  - if electrical output drops
  - if it is sparking
  - if it produces smoke or flames
  - if it vibrates at high levels
  - if it has a damaged receptacle
12. Keep generator and nearby areas clean.
  - Keep generator free of oil, mud, and other foreign matter.
  - Remove anything that creates slippery areas around generator.
  - Remove oily rags and other items that create fire hazards.
  - Keep a fire extinguisher nearby. Make sure it is rated ABC by the NFPA. They are good for all uses. Consult your local fire department.
  - Keep fire extinguisher well maintained. Be familiar with its use.
13. Know how to stop engine quickly. Know how to use all controls.
14. Prolonged exposure to loud noise can cause hearing loss.
  - When working around generator, wear approved hearing protection.
  - Remember neighbors when using generator.

## PRODUCT IDENTIFICATION



**Figure 1 - Portable Generator (Model MGR4500I Shown)**

# MASTER<sup>®</sup>

## PORTABLE GASOLINE GENERATORS

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### GENERAL INFORMATION

Master portable generators are rugged and compact. These generators use brushless alternators for dependable, trouble-free service. Robin's gasoline engines provide long life under heavy use. These engines are governed to maintain engine speed of 3600 RPM under load. 3600 RPM engine speed provides 120/240V, 60 Hz power.

#### Additional Features

- Circuit breaker protection
- Spark-arresting muffler
- Large fuel tank
- Oil alert system
- 15-Amp ground fault circuit interrupter (GFCI) receptacle

### UNPACKING

1. Remove generator from carton.
2. Remove any protective packaging applied to generator for shipment.
3. Check for loose or missing parts. Check for shipping damage. If any parts are missing or damaged, please contact our Technical Service Department at 1-800-858-8501 (English Only).

### VENTILATION

**⚠ DANGER:** Use only in well-vented areas. Make sure area has plenty of free-moving, fresh, outside air. Never run generator in an enclosed or confined area. Never run generator inside occupied building. Engine exhaust contains poisonous carbon monoxide gas. Overexposure will cause loss of consciousness and will lead to death.

This generator needs cooling air to run properly. Never block free-flowing, cooling air to generator. Overheating will occur without cooling air. This will damage the generator. Keep generator at least three feet away from any object.

### DUST, DIRT, RAIN, AND SNOW

**⚠ WARNING:** Do not use generator outdoors in rain or snow. Do not use generator near standing water or snow. Do not use if generator is wet or damp. Operating generator in these conditions increases the risk of electrocution. Severe injury or death can occur.

Do not use generator in extremely dusty or dirty conditions. This will severely affect its life. Keep generator clean. Do not allow dust, dirt, rain, or snow to collect on it. Protect generator from outdoor elements.

### HIGH AND LOW TEMPERATURE OPERATION

Air temperature affects generator output. Output drops 1% for each 10° temperature rise above 60° F. Very low temperatures may make the engine hard to start. See engine owner's manual for more information.

# OWNER'S MANUAL

## SPECIFICATIONS

MODEL	MGR2900A	MGR4500I	MGR6000I
<b>Electrical</b>			
Rated Wattage	2500	4500	6000
Rated Amperage			
120 V	20.8	37.5	50
240 V	—	18.8	25
<b>Receptacle</b>			
120-V, 20-A Duplex	—	Yes	Yes
120-V, 15-A GFCI	Yes	Yes	Yes
120-V Twist-Lock	—	30 Amp	30 Amp
120/240-V Twist-Lock	—	20 Amp	30 Amp
120-V Voltage Selector Switch	—	Yes	Yes
<b>General</b>			
Robin Engine H.P.	6	9	11.5
Robin Model	EX170-D52010	EX270-0638T	EH360-0644T
Fuel Type	Gasoline	Gasoline	Gasoline
Fuel Tank Capacity	3.9 qt.	8 gal.	8 gal.
Oil Alert System	Yes	Yes	Yes
Start Method	Recoil	Recoil	Recoil
Weight (pounds)	85.5	135	165

*Note:* Ratings apply to SAE standard conditions. Reduce ratings 3 1/2% for each 1000 feet above sea level and 1% for each 10° Fahrenheit rise above 60°F.

\* Single-phase, 1.0 power factor

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## PORTABLE GASOLINE GENERATORS

### GENERATOR FEATURES

#### OIL ALERT SYSTEM

The oil alert system protects the engine from low oil damage. This system automatically shuts down the engine and prevents engine restarting if the oil level falls too low.

**Note:** When this happens, the engine switch remains in the ON position. The oil alert system is wired into the ON/OFF Switch.

If this system shuts down the engine, the engine will not start until you add oil. Add oil to engine (see *Engine Oil*, page 7).

**Note:** Operate generator on a level surface. If not level, the oil may flow away from the oil level sensing device. This will cause the oil alert system to shut down engine.

See engine owner's manual for more information.

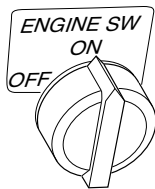


Figure 2 - Engine Switch Location

#### VOLTAGE SELECTOR SWITCH

All models except MGR2900A have a voltage selector switch on the control panel. The switch has two positions: 120 VOLT ONLY, and 120 + 240 VOLT.

**120 VOLT ONLY:** This position sends full power to the 120V receptacles only. 240V power is not available. Use this position when powering 120V items only.

**120 + 240 VOLT:** This position sends full power to the 120/240V receptacle. It also powers the 120V receptacles at reduced wattage capacity.

**IMPORTANT:** Do not move the voltage selector switch while powering electrical items. Unplug all items before moving switch. Failure to do so can damage switch. Model MGR2900A does not have this switch. This model provides full power to all receptacles.

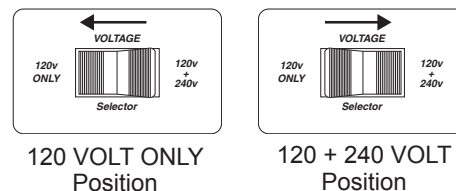


Figure 3 - Voltage Selector Switch

#### AUTO-IDLE SYSTEM (Except Model MGR2900A)

The Auto-Idle System allows the engine to idle down or run at a slower speed when the generator is not being used to supply power. The Auto-idle system can be turned ON or OFF by a rocker switch on the control panel. When the switch is in the OFF position, the engine runs at full speed all of the time. When the switch is in the ON position, the engine slows down to idle speed until an electrical load is applied. When a load is applied to the generator (an electrical item is plugged in and turned on) the engine speeds up to the preset speed required to produce the correct voltage.

**IMPORTANT:** A minimum current load of 1 Amp is required to disengage the auto idle solenoid and cause the engine to come up to speed for correct voltage. Powering items at reduced engine speed will damage generator and powered items.

#### GROUND FAULT CIRCUIT INTERRUPTER RECEPTACLE

All models have a 120-volt ground fault circuit interrupter (GFCI) receptacle. The GFCI receptacle is on the control panel or top cover of alternator (MGR2900A). The GFCI protects you against hazardous electrical shock caused when your body becomes a path through which electricity travels to reach ground. This could happen when you touch an appliance or cord that is 'live' through faulty mechanism, damp or worn insulation, etc.

When protected by the GFCI, you may still feel a shock, but the GFCI should cut it off quickly. A person in normal health should not receive serious injury. **Note:** Infants and very small children may still be affected.

#### Test Procedure

Check the GFCI receptacle every month. This insures it is working right.

1. Push TEST button. RESET button should pop out. This should trip GFCI, resulting in no electrical power at receptacle. Verify this by plugging test lamp with good bulb into receptacle. If lamp does not work, GFCI receptacle is good.

**WARNING:** If RESET button does not pop out, do not use the GFCI receptacle. Contact a qualified electrician for repairs.

2. If the GFCI receptacle tests okay, restore power by pushing the RESET button back in. The test lamp should work at this time. **IMPORTANT:** You must press the RESET button firmly and fully. It should lock into place. If the GFCI does not lock into place, do not use receptacle. Contact a qualified electrician for repairs.

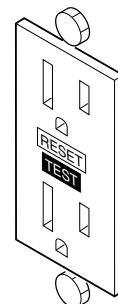


Figure 4 - GFCI Receptacle

## GENERATOR FEATURES

### Continued

## RECEPTACLE CIRCUIT BREAKER

The circuit breakers protect the receptacles and alternator. Overloading generator will trip circuit breaker. A short circuit in item being powered will also trip breaker. If this occurs, unplug electrical load from receptacle. Let circuit breaker cool down. Push circuit breaker button to reset.

Electric motors need higher starting current. They require up to three-times their rated wattage to start. The starting current needed may be too high. This can cause nuisance circuit breaker tripping. To help prevent this, start electric motors first. Connect additional items to generator after starting motors. If this continues to happen, reduce the total generator load.

**Note:** High ambient temperature will cause nuisance tripping.



**Figure 5 - Receptacle Circuit Breaker Button**

## ENGINE OIL

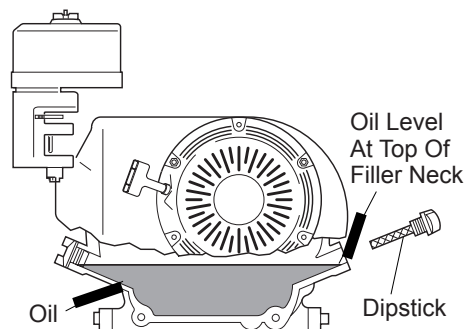
We ship the generator without oil in the engine crankcase. You must add oil before starting engine. See engine owner's manual for specific oil type.

## CHECKING OIL LEVEL AND ADDING OIL

Follow steps below to check oil level. Make sure engine is level and stopped.

1. Remove dipstick (see Figure 6). Wipe dipstick clean.
2. Insert dipstick into oil filler neck. Do not screw it in. Oil level should be at top of filler neck. Oil should cover most of dipstick.
3. If level is low, fill to top of oil filler neck (see Figure 6). Only use oil recommended in engine owner's manual.

**Note:** If oil level is too low, oil alert system will shutdown engine and prevent engine from restarting.



**Figure 6 - Checking Oil Level (Model MGR4500I Shown)**

## FUEL

**⚠ WARNING:** Gasoline presents a hazard of fire or explosion. Gasoline is flammable. Its vapor is explosive.

- Keep fuel out of children's reach.
- Refuel generator in a well-vented area. Do not fill fuel tank in the dark. Do not refuel while engine is running. Unhook all electrical loads and shut off engine before refueling.
- Do not overfill fuel tank. Always allow room for fuel to expand. If you overfill tank, fuel can overflow onto hot engine. This can cause fire or explosion. After refueling, tightly close fuel tank cap.
- Do not spill fuel. Fuel or fuel vapor may ignite. If fuel spills, make sure area is dry before starting engine.
- Never smoke in refueling area. Never allow open flames or sparks in area.
- Store fuel in approved container. Store fuel in a well-vented area free of open flames or sparks.

Use clean, fresh, unleaded gasoline. Use gasoline with octane rating of 86 or higher. Service station gasoline pumps should display the octane rating. Using gasoline with lower octane level could damage engine. Avoid getting dirt, dust, or water in fuel tank. Do not mix oil with gasoline.

See engine owner's manual for more information.

### EXTENSION CORDS

Only use grounded extension cords. Be sure to use extension cord with proper wire gauge size. See chart below.

#### Recommended Minimum Wire Gauges (AWG) for Extension Cords

Ampere Load	AWG for Length of Cord in Feet		
	50'	100'	150'
2	18	18	18
3	18	18	18
4	16	16	16
5	16	16	16
6	16	16	14
8	16	14	12
10	16	14	12
12	14	14	12
14	14	12	10
16	12	12	10
20	10	10	8

### GENERATOR GROUNDING

**⚠ WARNING:** You must properly earth-ground generator before starting. This will help guard against deadly electric shock. Only use grounded plugs with generator. Only use grounded extension cords. Only use three-wire or double-insulated power tools.

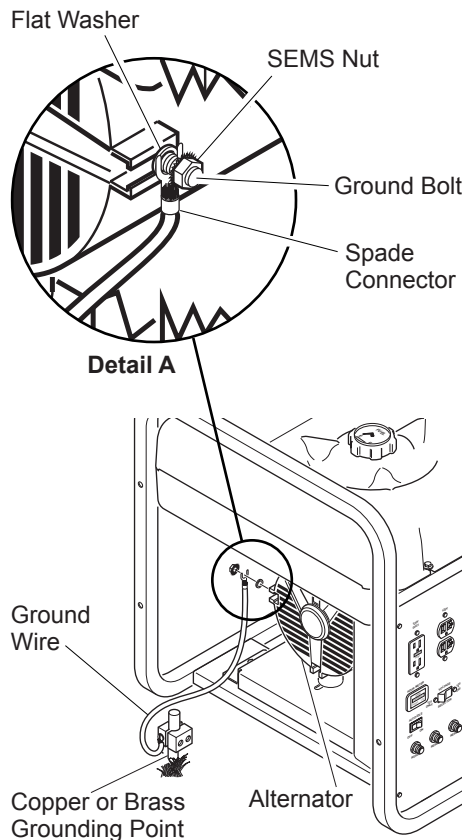
Grounding generator helps prevent electric shock from a ground fault condition. Follow these steps to ground your generator:

1. Locate ground bolt on generator housing (see Figure 7).
2. Loosen SEM nut on ground bolt. *Note:* Do not remove SEM nut from bolt.
3. Attach a spade connector to the end of a #10-8 stranded-copper ground wire.
4. Attach spade connector to ground bolt between flat washer and SEM nut (see Detail A in Figure 7).

5. Drive grounding point into ground. *Note:* Grounding point can be a stake, grounding rod, or pipe. Grounding point should be copper or brass.
6. Attach ground wire to grounding point.

You must supply the ground wire and grounding point. These do not come with generator. Follow the National Electrical Code and all state and local codes. Consult your power company or a licensed electrician.

**⚠ WARNING:** For a grounding point, do not use metal pipe being used to carry combustible materials or gases.



**Figure 7 - Grounding Generator (Model MGR4500I Shown)**

### STANDBY INSTALLATION TO HOME OR BUILDING

**⚠ WARNING:** Have standby installation performed by a skilled, licensed electrician. Do not let anyone else wire into a utility circuit. Personal injury, equipment damage, or damage to home could occur.

**IMPORTANT:** This generator will not power your entire home. Most home utility electric service is more than 60 amps. This will exceed generator output. Only power needed items during a power outage. Make sure total wattage of electrical load does not exceed rated wattage of generator.

You may need to use this generator as a standby power source. During a power outage, the generator will power selected items in a building. Have generator and additional wiring installed by a skilled, licensed electrician. This is not a do-it-yourself job. Follow all local codes.

**⚠ WARNING:** The electrician must install a double-throw transfer switch. This isolates existing electrical circuits from the utility power line. If not isolated, generator output will back-feed into utility power line. This may electrocute a power company line repair person.

# OWNER'S MANUAL

## DETERMINING ELECTRICAL LOAD FOR GENERATOR

You must decide what electrical load your generator can power. Do this before using generator. Use the following four-step method. It will help you select a load that is not too large. Make sure total wattage of all electrical loads does not exceed rated wattage of generator. For rated wattage of your generator, see *Specifications*, page 5. Electric motors present a special problem when figuring load. Read Step 3 carefully.

1. Make two lists of items you want powered by generator. List all motors and motor powered appliances in one. List all lights, small appliances, etc. in the other. For standby service to home or building, only include items you must power.
2. Enter running watts of each item except motors. The light bulb or appliance nameplate lists its wattage. Remember, 1KW = 1000 watts. **Note:** The nameplate may not list wattage. It may only list volts and amps. The formula for finding wattage is: Volts x Amps = Watts. For example: An appliance nameplate states 3 amps at 120 volts. 3 amps x 120 volts = 360 watts.

3. Electric motors present a special problem. They require up to three-times their rated wattage to start. Chart 2, below, shows starting watts for different size motors. For example: an electric motor nameplate states 5 amps at 120 volts. 5 amps x 120 volts = 600 watts running. Multiply this figure by 3. This will show the starting watts needed. 600 watts x 3 = 1800 watts to start. When figuring the generator load for motors, you must use the starting watts figure. Do not use the running watts figure.

**Note:** Some motors require nearly the same wattage to run as to start. These items include saws, drills, hair dryers, and food mixers. See Chart 1 for typical appliance wattage examples.

4. Add watts and starting watts of all items. This total must not be larger than the rated wattage of your generator. It is a good idea to have up to 25% extra capacity for future needs or extra equipment.

**Chart 1 - Typical Electric Appliance Wattages**

Equipment	Running Watts	Starting Watts	Equipment	Running Watts	Starting Watts
Light bulb (100W)	100	100	1/2" Drill	1000	1250
Radio	150	150	Toaster	1200	1200
Fan	200	600	Coffee maker	1200	1200
Television	400	400	Skillet	1200	1200
Furnace fan (1/3 hp)			14" Chain saw	1200	1500
with blower	600	1800	Water well pump		
Vacuum cleaner	600	750	(1/2 hp)	1000	3000
Sump pump (1/3 hp)	700	2100	Hot plate/range		
Refrigerator/freezer	800	2400	(per burner)	1500	1500
6" Circular saw	800	1000	10" Table saw	2000	6000
Floodlight	1000	1000	Water heater		
			(storage-type)	5000	5000

**Chart 2**

Motor HP Rating	Approximate Running Watts	Approximate Starting Watts*			
		Universal Motors (small appliance)	Repulsion Induction Motors	Capacitor Motors	Split Phase Motors
1/8	500	625	1100	1500	2250
1/4	700	875	1550	2100	3150
1/3	800	1000	1750	2400	3600
1/2	1100	1375	2400	3300	4950
3/4	1400	1750	3100	4200	x
1	1700	2125	3750	5100	x
1 1/2	2100	2625	4620	6300	x
2	2450	3075	5400	7350	x
3	3600	x	7900	10800	x

\* – Always use starting watts, not running watts, when figuring correct electrical load.

x – Motors of higher horsepower are not generally used.

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## PORTABLE GASOLINE GENERATORS

### OPERATION

#### GENERAL INFORMATION

This generator is not large enough to power your entire home. Do not connect generator to any existing electrical circuits. Plug items directly into generator receptacles. Do not exceed amperage rating of receptacles. Only use grounded cords.

**⚠ DANGER:** Use only in well-vented areas. Make sure area has plenty of free-moving, fresh, outside air. Never run generator in an enclosed or confined area. Never run generator inside occupied building. Engine exhaust contains poisonous carbon monoxide gas. Overexposure will cause loss of consciousness and will lead to death.

**⚠ DANGER:** Never connect generator to any existing electrical circuits. The generator output will back-feed into the utility power line. This may electrocute a power company line repair person. Also, if generator is powering electrical circuits, the chance of an electrical fire exists.

*Note:* We supply the engine owner's manual with generator. Refer to that manual for questions concerning engine operation.

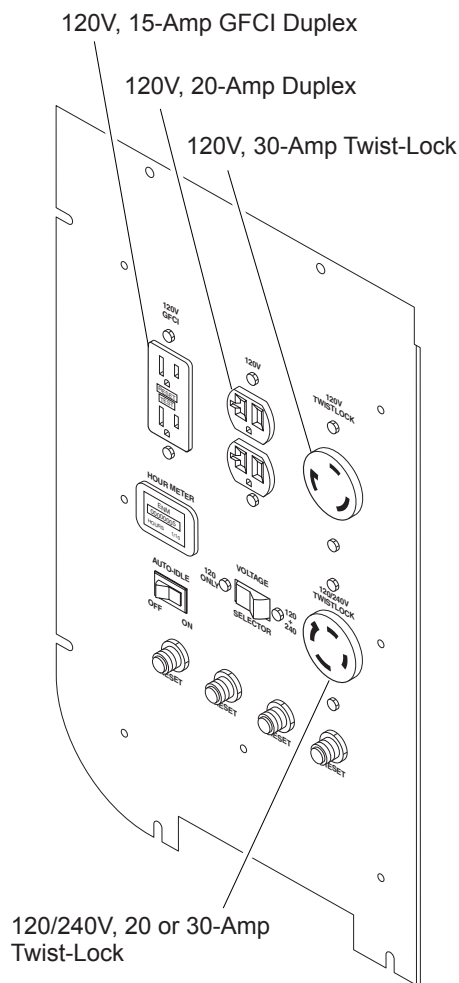
#### USING RECEPTACLE

*Note:* Do not exceed amperage rating of receptacles. Exceeding rating will trip receptacle circuit breaker.

Use receptacles properly. Improper use could damage generator. Use only grounded extension cords. Power only grounded or double-insulated items. Do not overload receptacles. All generators (except model MGR2900A) have the following receptacles (see Figure 8):

- 120V, 15-amp GFCI duplex receptacle
- 120V, 30-amp twist-lock receptacle
- 120/240V, 20 or 30-amp twist-lock receptacle
- 120V, 20-amp duplex receptacle

Model MGR2900A uses only the 120V,



**Figure 8 - Receptacle Locations**

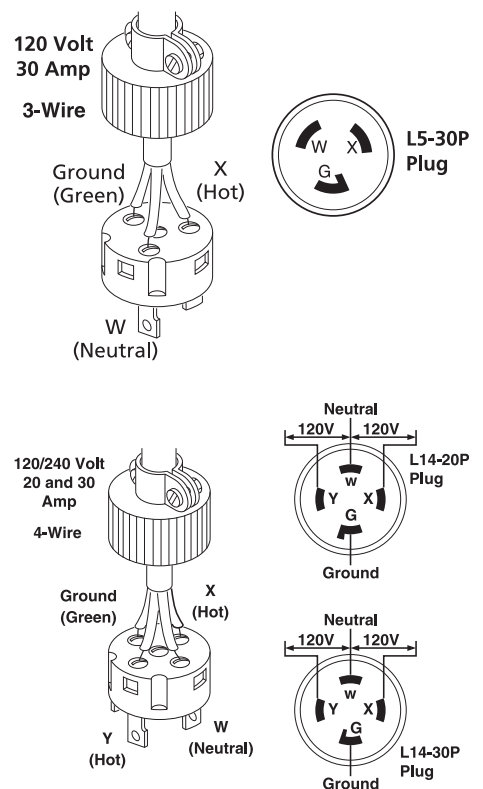
#### POWER CORD AND PLUG REQUIREMENTS

120V, 30-amp twist-lock receptacle

- NEMA L5-30P plug
- Three-wire, 30-amp cord

120/240V, 20 or 30-amp twist-lock receptacle

- NEMA L14-20P (20-amp) or L14-30P (30-amp) plug
- Four-wire, 20-amp or 30-amp cord



**Figure 9 - Cord and Plug Configurations**

## OPERATION

### Continued

## PRESTART

Operate generator on a firm, dry, and clean surface. The surface must be level. Protect generator from heavy dust, sand, dirt, rain, or snow. Do not locate generator near standing water and snow. Make sure area is well-vented.

**⚠ WARNING: Only responsible adults should use generator. Never let anyone operate generator without proper instructions.**

**Note:** If oil level is too low, oil alert system will keep engine from starting (see *Oil Alert System*, page 6). Make sure oil level is full before starting. See *Engine Oil*, page 7.

Before starting the engine, disconnect all electric loads from generator.

## STARTING

**IMPORTANT:** The engine speed is preset. The throttle is locked in preset position. Do not adjust throttle. Preset position lets engine run at 3600 RPM under load. The engine must maintain 3600 RPM for generator to create correct voltage. Running engine at lower speeds will damage generator and powered items.

**IMPORTANT:** Never start generator with electrical loads connected. Start engine before adding electrical loads.

1. Make sure gasoline tank is full. See *Fuel*, page 7 for fuel information.
2. Move fuel valve lever to the ON position except on Model MGR6000I (see Figure 10).
3. Move choke lever fully to the left for all models except MGR6000I (see Figure 10). Pull choke button out for Model MGR6000I (see Figure 11). This closes the choke.

**Note:** You may not need to close choke if engine is warm or air temperature is high.

4. Start the engine.

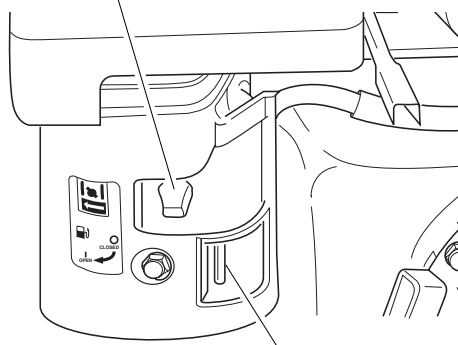
Turn engine switch to the ON position (see Figure 12). Remove slack from starter rope by lightly pulling starter grip. Next, pull starter rope briskly.

**IMPORTANT:** Do not let starter grip snap back against engine. Return it gently. This will prevent damage to starter.

**Note:** If engine does not start, check the oil in the crankcase. Add oil as necessary. Be sure engine is on a level surface. See *Oil Alert System*, page 6.

5. As engine warms up, slowly move choke lever fully to the right (see Figure 13) (all models except MGR6000I). This opens the choke. On Model MGR6000I, slowly push in choke button until fully depressed (see Figure 14).

Choke Lever (Closed Position)



Fuel Valve Lever (ON Position)

Figure 10 - Fuel Valve Lever On, Choke Lever Closed (Model MGR4500I Shown)

Choke Lever (Closed Position)

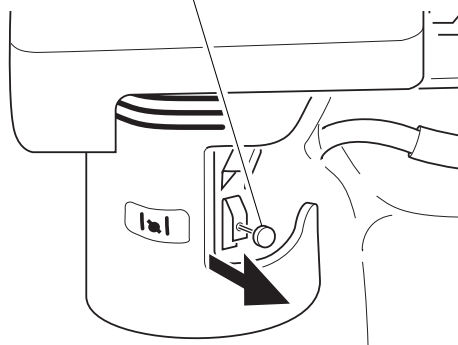


Figure 11 - Choke Lever Closed (Model MGR6000I Shown)

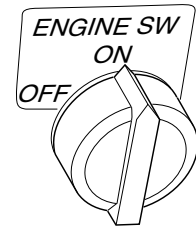
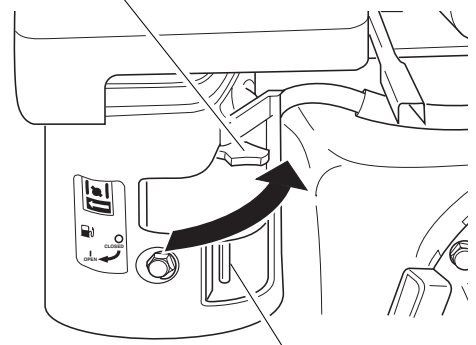


Figure 12 - Engine Switch In ON Position

Choke Lever (Open Position)



Fuel Valve Lever (ON Position)

Figure 13 - Choke Lever Opened (Model MGR4500I Shown)

Choke Lever (Open Position)

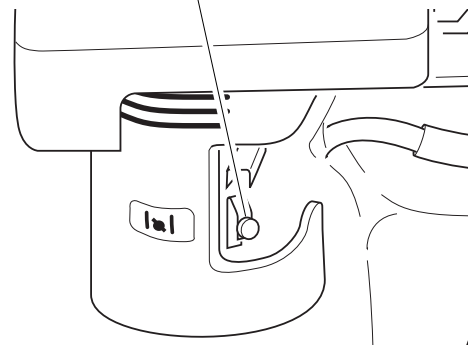


Figure 14 - Choke Lever Opened (Model MGR6000I Shown)

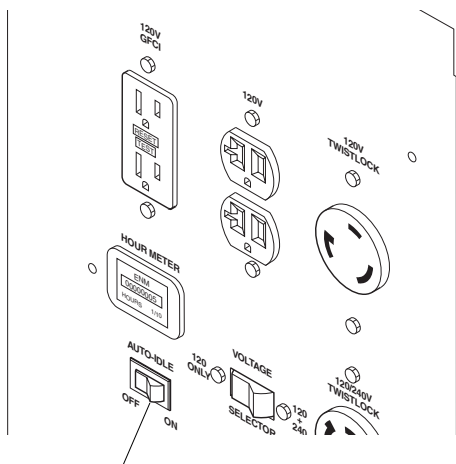
Continued

### OPERATION Continued

#### AUTO-IDLE OPERATION

**IMPORTANT:** Never start engine with electrical loads connected. Start engine before adding electrical loads.

1. If engine is cold, turn the Auto-Idle switch OFF (see Figure 15).
2. Start engine. Allow engine to warm up with no load for five minutes.
3. Turn Auto-Idle switch ON. Engine will slow to idle speed. Engine idle speed is preset. Idle speed adjustment should not be necessary.
4. Operate generator according to specifications outlined in owner's manual.
5. Engine will automatically increase to normal operating speed when you plug load into any generator outlet.
6. The Auto-Idle system should be turned OFF when generator is shut down.



Auto-Idle Switch

**Figure 15 - Control Panel**

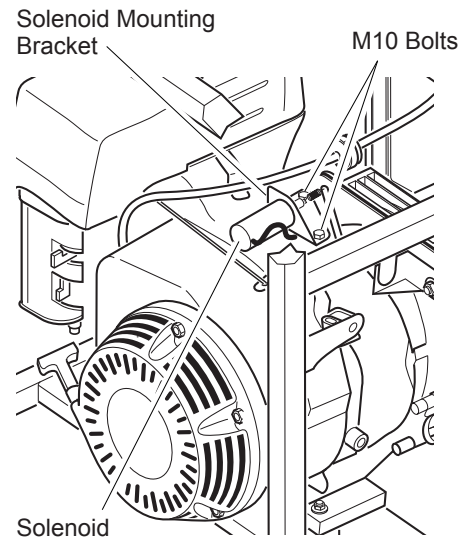
#### Adjusting the Idle Speed (Models MGR4500I and MGR6000I)

**IMPORTANT:** Adjust the idle speed only:

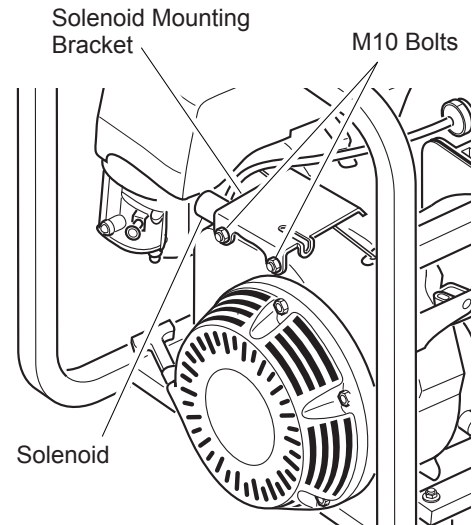
- If the idle speed becomes too high.
  - If the engine idle speed will not regulate (engine wants to “hunt” or speeds up and slows down repeatedly).
1. Turn Auto-Idle switch OFF. Start engine. Allow engine to warm up with no load for five minutes.

**⚠ WARNING:** Always set the idle speed before turning on the Auto-Idle. If idle speed is not set, the larger resistor on the control board may become hot. Heat from the resistor may damage the protective coating on the control board.

2. Loosen the two m10 bolts mounting the solenoid to the engine (see Figures 16 and 17).
3. Connect a volt meter to the 120-volt duplex receptacle.
4. Fully push plunger into the solenoid body (to manually engage solenoid) and slowly slide solenoid back until the engine is running at the proper idle speed. At proper idle speed (2800 minimum RPM), the meter should read 45-55 Volts. Lower settings will cause the Auto-Idle to not operate properly.
5. After reaching proper idle speed, tighten M10 bolts to secure solenoid.
6. Turn Auto-Idle switch ON. Make sure solenoid is engaged. When engaged, the plunger is pulled back into the solenoid.
7. If the engine speed is too slow, the engine will want to “hunt” or speed up and slow down repeatedly. When this occurs, increase engine speed by adjusting the throttle (refer to engines operation in Engine Manual).



**Figure 16 - Solenoid Bracket Location, Model MGR4500I**



**Figure 17 - Solenoid Bracket Location, Model MGR6000I**

# OWNER'S MANUAL

## OPERATION

### Continued

### HIGH ALTITUDE OPERATION

This generator will not perform well at high altitudes without proper adjustment. See engine owner's manual for details.

### ADDING ELECTRICAL LOADS

**IMPORTANT:** Do not overload generator. Make sure total wattage of all electrical loads does not exceed rated wattage of generator. Overloading may shorten generator life. It could also cause internal damage to generator. Overloading will trip circuit breaker.

**IMPORTANT:** (All models except MGR2900A) Keep voltage selector switch in the 120 VOLT ONLY position if only powering 120V items. Only move switch to 120 + 240 VOLT position if powering 240V items.

1. Check items to be powered. Their nameplate lists their wattage ratings.

**Note:** The wattage ratings for some electrical motors are misleading. They may require up to three-times their rated wattage to start. You must figure total electrical load wattage. Make sure total wattage of all electrical loads does not exceed rated wattage of generator. See *Determining Electrical Load For Generator*, page 9.

2. Start engine. Let engine reach full speed.
3. Connect electrical loads one at a time. If the load consists of electric motors, start them first. Always start the largest first. Start each motor individually.

### DISCONNECTING ELECTRIC LOADS

Remove electrical loads one at a time. Remove voltage sensitive items first. Voltage sensitive items include TVs, VCRs, and other home electronic items.

## STOPPING ENGINE

**IMPORTANT:** The engine speed is preset. The throttle is locked in preset position. Do not adjust throttle.

Follow the steps below to stop engine.

1. Remove all electrical loads from generator (see *Disconnecting Electrical Loads*). Remove electrical loads one at a time.
2. Let engine run for two or three minutes after removing electrical loads. This lets engine cool slightly.
3. Turn engine switch to the OFF position (see Figure 18).
4. Turn fuel valve lever off except on Model MGR6000I. Do this by moving valve lever fully to the left (see Figure 19).

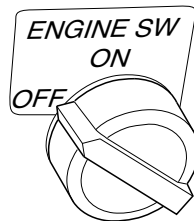


Figure 18 - Engine Switch In OFF Position

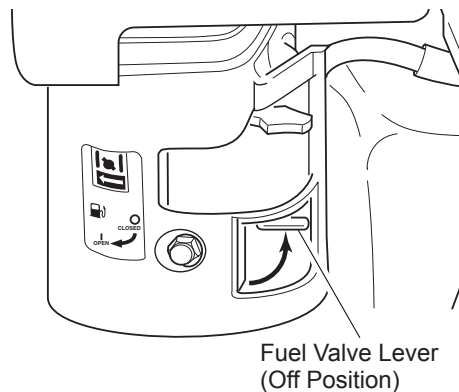


Figure 19 - Fuel Valve Lever Off (Model MGR4500I Shown)

## MAINTENANCE AND REPAIRS

**⚠ WARNING:** Only a qualified electrical service person should service and repair the alternator on this generator. Use only factory approved replacement parts.

**⚠ CAUTION:** The engine speed is preset. The throttle is locked in preset position. Do not adjust throttle. Preset position lets engine run at 3600 RPM under load. The engine must maintain 3600 RPM for generator to create correct voltage. Running engine at lower speeds will damage generator and powered items.

**⚠ CAUTION:** Shut off generator before performing maintenance.

**IMPORTANT:** Keep generator level when servicing. Never turn generator upside down or stand it on end to service.

**Note:** We supply the engine owner's manual with generator. Refer to that manual for questions concerning engine maintenance and repairs.

Non-engine parts require little maintenance. Keep generator clean. Use a damp cloth to clean outside surfaces. Never use water to clean generator. Water can cause damage to internal parts. Use vacuum to clean air inlet and outlet louvers of alternator.

# MASTER<sup>®</sup>

## PORTABLE GASOLINE GENERATORS

### STORAGE

**⚠ WARNING:** Remove all fuel from fuel tank before storing generator. Store fuel in approved container. Store fuel in a well-vented area free of open flames or sparks.

**⚠ WARNING:** The muffler becomes very hot during operation. The muffler remains hot for a while after shutdown. Let engine cool before storing.

**IMPORTANT:** Keep generator level while in storage. Never store generator upside down or standing on end.

**Note:** We supply the engine owner's manual with generator. Refer to that manual for questions concerning engine storage.

Use a fuel additive, such as STA-BIL<sup>®</sup> or an equivalent, when storing generator with fuel in fuel tank. This will minimize fuel gum deposits from forming in engine.

Cover and store generator in a clean, dry place. Do not expose generator to extreme high or low temperatures during storage.

### SERVICING THE ENGINE

Robin parts and services should be handled by your nearest authorized engine service firm. Visit:

**www.robinamerica.com**

or call Robin direct:  
**1-800-277-6246**

### TECHNICAL SERVICE

You may have further questions about assembling, operating, or maintaining this product. If so, you can visit our Technical Service web site at **www.desatech.com** or contact our Technical Service Department at 1-800-858-8501 (English Only). You may also write to:

DESA Specialty Products<sup>™</sup>  
ATTN: Technical Service Specialty Products  
P.O. Box 90004  
Bowling Green, KY 42102-9004

When contacting DESA Specialty Products<sup>™</sup>, have ready

- Your Name
- Your Address
- Your Phone Number
- Model Number of Product
- Serial Number
- Date of Purchase (Include copy of receipt for written requests).

### TROUBLESHOOTING

**Note:** For additional help, visit DESA Specialty Products<sup>™</sup> technical service web site at **www.desatech.com**.

**⚠ WARNING:** Only a qualified electrical service person should service and repair generator. Use only factory approved replacement parts.

**Note:** See engine owner's manual for engine troubleshooting.

#### OBSERVED PROBLEM

#### POSSIBLE CAUSE

#### REMEDY

No voltage when starting generator with no electrical load

1. Loss of residual magnetism
2. Winding short circuit or loose connections
3. Defective rotor diode
4. Defective capacitor

1. Apply 12-volt battery to capacitor terminals for 2-3 seconds
2. Check resistance of coils (see *Electrical Component Specifications*, page 15)
3. Replace both diodes on rotor
4. Replace capacitor

Voltage is less than normal voltage with no electrical load

1. Engine speed too low
2. Defective rotor diode
3. Partial short circuit in winding
4. Defective capacitor

1. Set engine speed to 3800 RPM (63 Hz) with no load
2. Replace both diodes on rotor
3. Check resistance of coils (see *Electrical Component Specifications*, page 15)
4. Replace capacitor

Voltmeter reading more than 10% high with no electrical load

1. Engine speed too high

1. Set engine speed to 3800 RPM (63 Hz) with no load

Voltmeter reading correct with no electrical load, but more than 10% low when electrical load is added

1. Defective rotor diode
2. Electrical load too high
3. Engine not running properly

1. Replace both diodes on rotor
2. Do not overload generator
3. Contact an authorized engine service center

**www.desatech.com**

# OWNER'S MANUAL

## ELECTRICAL COMPONENT SPECIFICATIONS

Model	Resistance in Ohms			Capacitor, MFD 450 Volt	Diodes (2) 1000 Volt
	Stator Main Winding *	Stator Exciting Winding ‡	Rotor Primary Winding †		
MGR2900A	1.63	5.29	4.62	10	6 Amp
MGR4500I	0.835	1.852	4.91	40	8 Amp
MGR6000I	0.741	1.582	5.55	40	8 Amp

\* Connect T2 (green) and T3 (black). Measure resistance between T1 (red) and T4 (yellow).

‡ Resistance between brown and white leads.

† Remove diodes to check resistance.

## WIRING DIAGRAMS

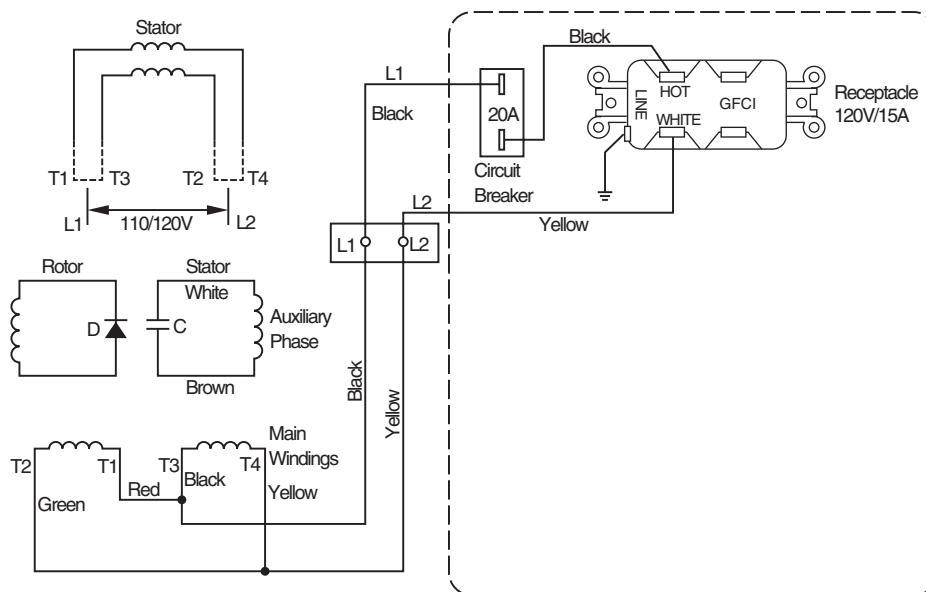


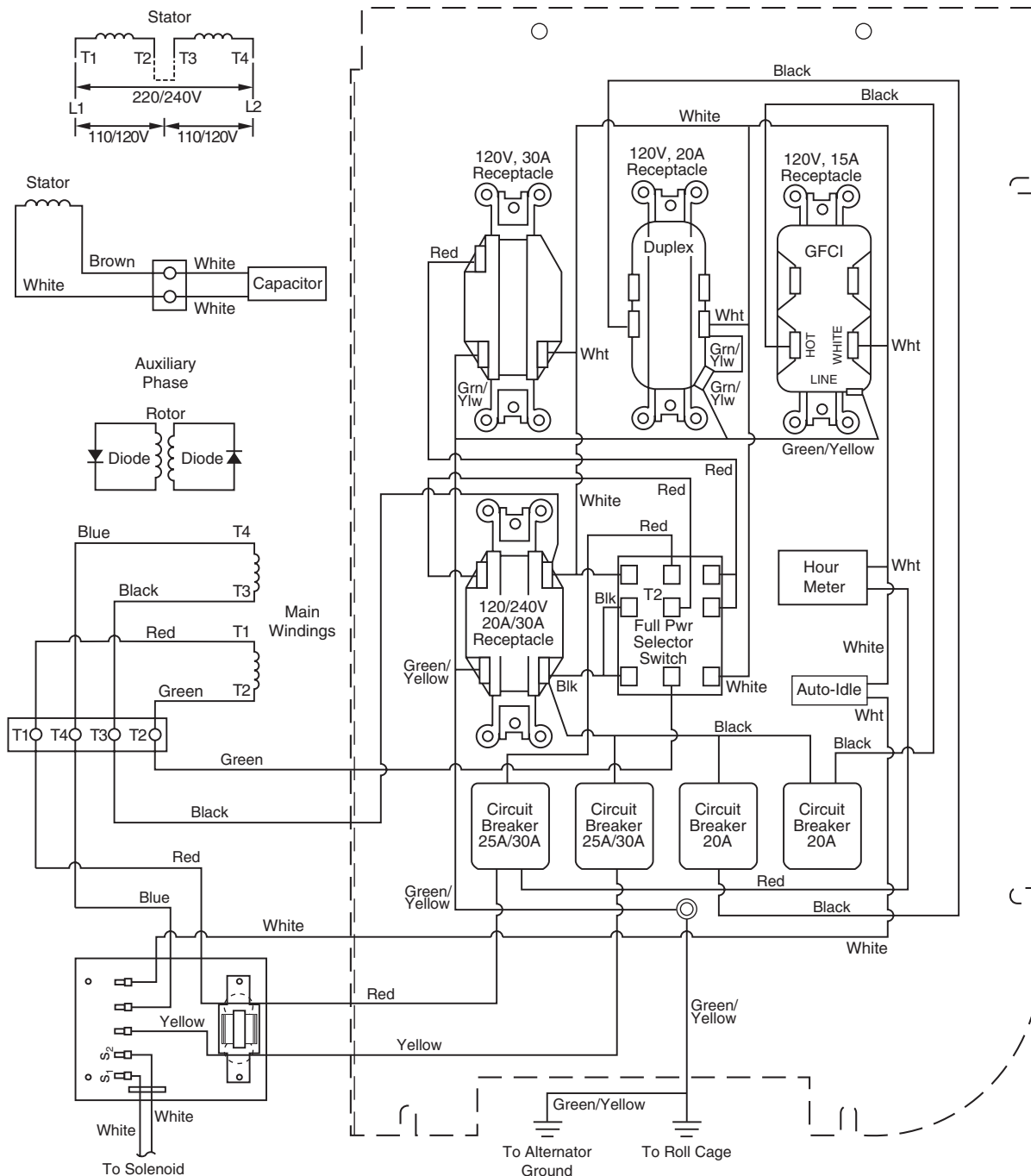
Figure 20 - Wiring Diagram, Model MGR2900A

# MASTER<sup>®</sup>

## PORTABLE GASOLINE GENERATORS

### WIRING DIAGRAMS

*Continued*



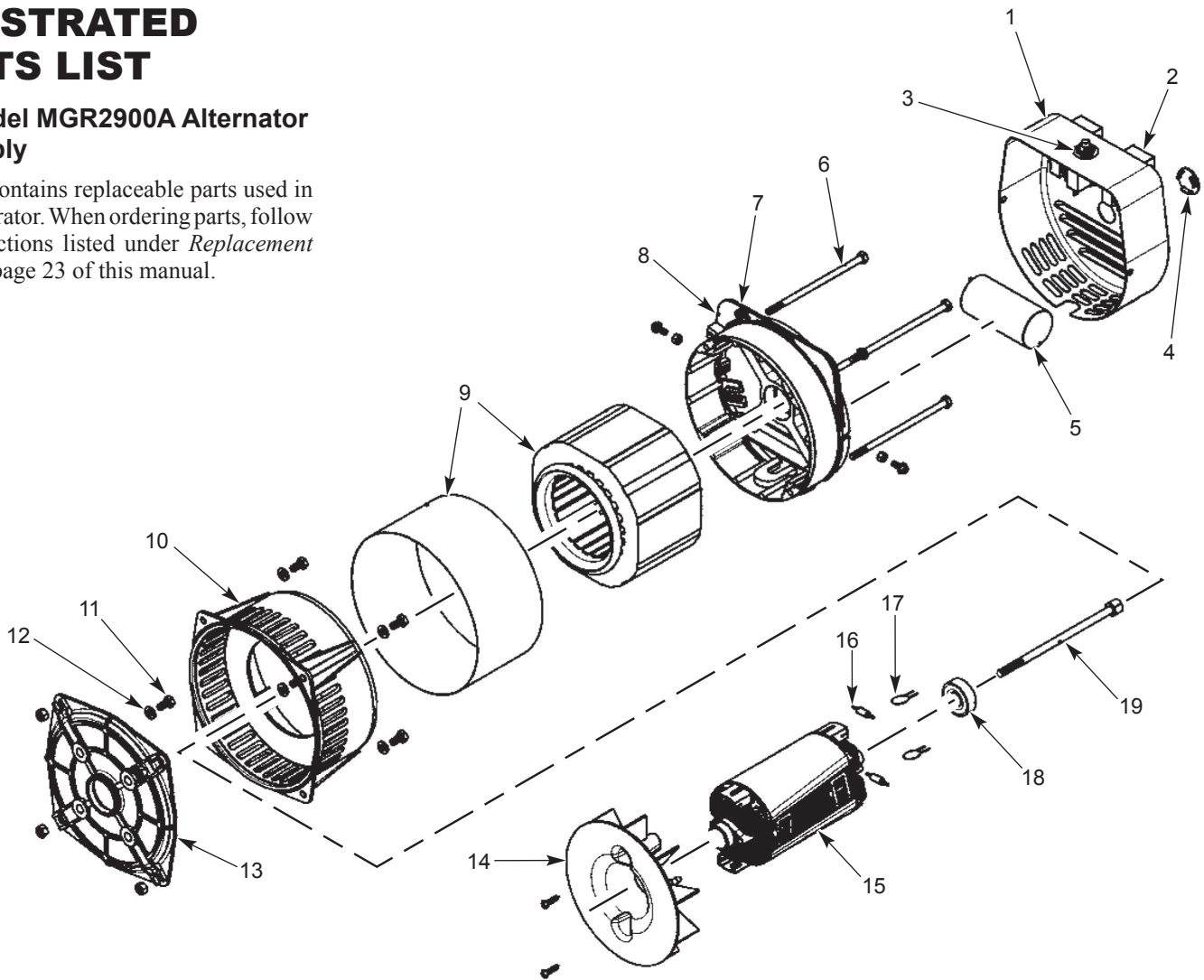
**Figure 21 - Wiring Diagram, Models MGR4500I and MGR6000I**

# OWNER'S MANUAL

## ILLUSTRATED PARTS LIST

### For Model MGR2900A Alternator Assembly

This list contains replaceable parts used in your generator. When ordering parts, follow the instructions listed under *Replacement Parts* on page 23 of this manual.



KEY NO.	PART NUMBER	DESCRIPTION	QTY.	KEY NO.	PART NUMBER	DESCRIPTION	QTY.
1	118054-01	Alternator Assembly*		12	WLE-5	Lock Washer, 5/16"	4
2	118703-01	End Cover	1	13	118713-01	Flange	1
3	100445-01	120V, 15A Duplex (GFCI) Receptacle †	1	14	118706-01	Fan	1
4	22616009	Circuit Breaker, 20 Amp †	1	15	**	Rotor	1
5	118714-01	Shaft End Cap	1	16	118708-01	Diode	2
6	118712-01	Capacitor	1	17	118709-01	Varistor	2
7	118710-01	Stator Bolt	4	18	118707-01	Bearing	1
8	1758700	Grounding Lug	1	19	118711-01	Draw Bolt	1
9	118704-01	Bearing Housing	1	<b>PARTS AVAILABLE - NOT SHOWN</b>			
10	**	Stator	1		118674-01	Safety Information Decal	1
11	118705-01	Fan Bracket	1		118674-02	Safety Information Decal	1
	26327006	Bolt, 5/16-24 x 5/8"	4		099867-02	Operation Decal	1

† Includes fastening hardware.

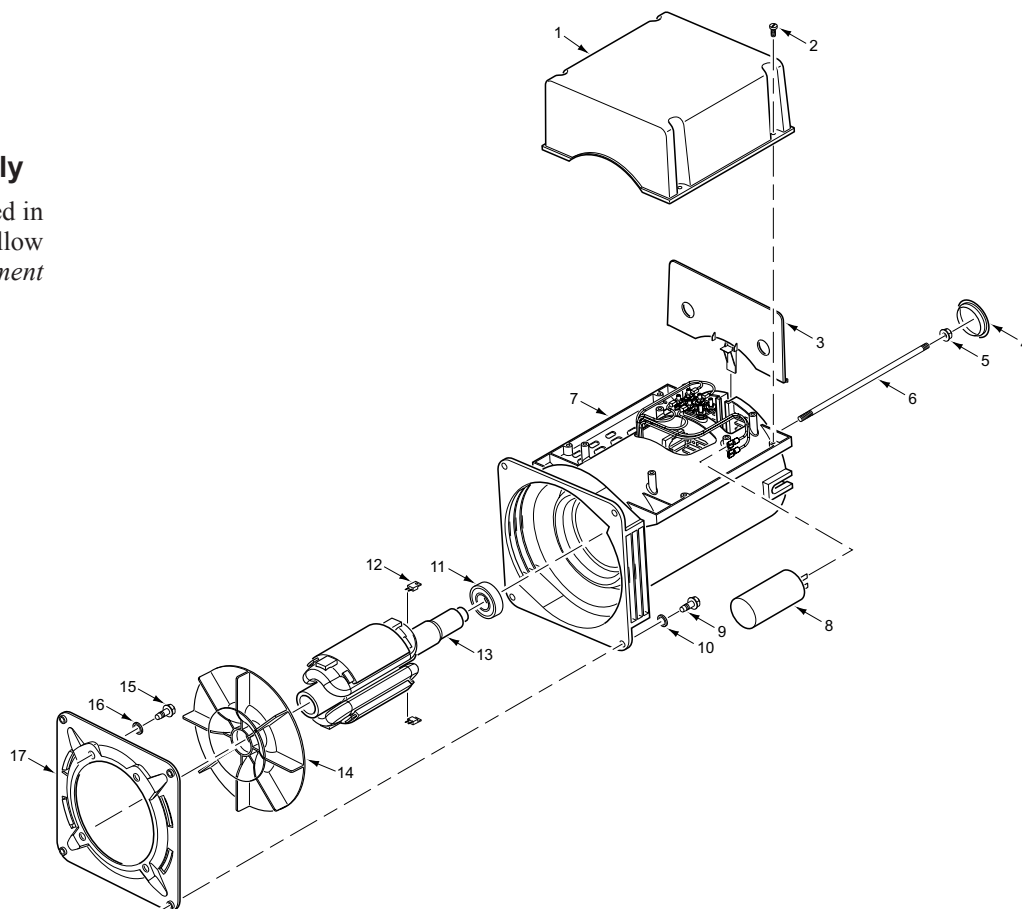
\* Includes reference numbers 1 through 22.

\*\* Parts not available. Included in alternator assembly.

### ILLUSTRATED PARTS LIST

#### For Models MGR4500I and MGR6000I Alternator Assembly

This list contains replaceable parts used in your generator. When ordering parts, follow the instructions listed under *Replacement Parts* on page 23 of this manual.



KEY NO.	PART NUMBER FOR MODEL		DESCRIPTION	QTY.
	MGR4500I	MGR6000I		
	114285-01	114285-02	Alternator Assembly	1
1	115243-01	115243-01	Top Cover, Alternator	1
2	M10908-27	M10908-27	Screw, 10-32 x 1/2"	4
3	115244-01	115244-01	End Cover, Alternator	1
4	115247-01	115247-01	End Cap, Shaft	1
5	115246-01	115246-01	Flange Nut, 8mm	1
6	115245-01	115245-01	Draw Bolt, Alternator	1
7	*	*	Stator, Alternator	1
8	115255-01	115255-01	Capacitor	1
9	115308-01	115308-01	Hex Head Taptite, 8mm Screw	4
10	WLE-5	WLE-5	Lock Washer, 5/16"	4
11	115315-01	115315-01	Bearing	1
12	115316-01	115316-01	Diode	2
13	*	*	Rotor, Alternator	1
14	115317-01	115317-01	Fan	1
15	**	**	Bolt, 3/8"-16 x 5/8"	4
16	**	**	Lock Washer, 3/8"	4
17	115242-01	115242-01	Flange, Alternator	1

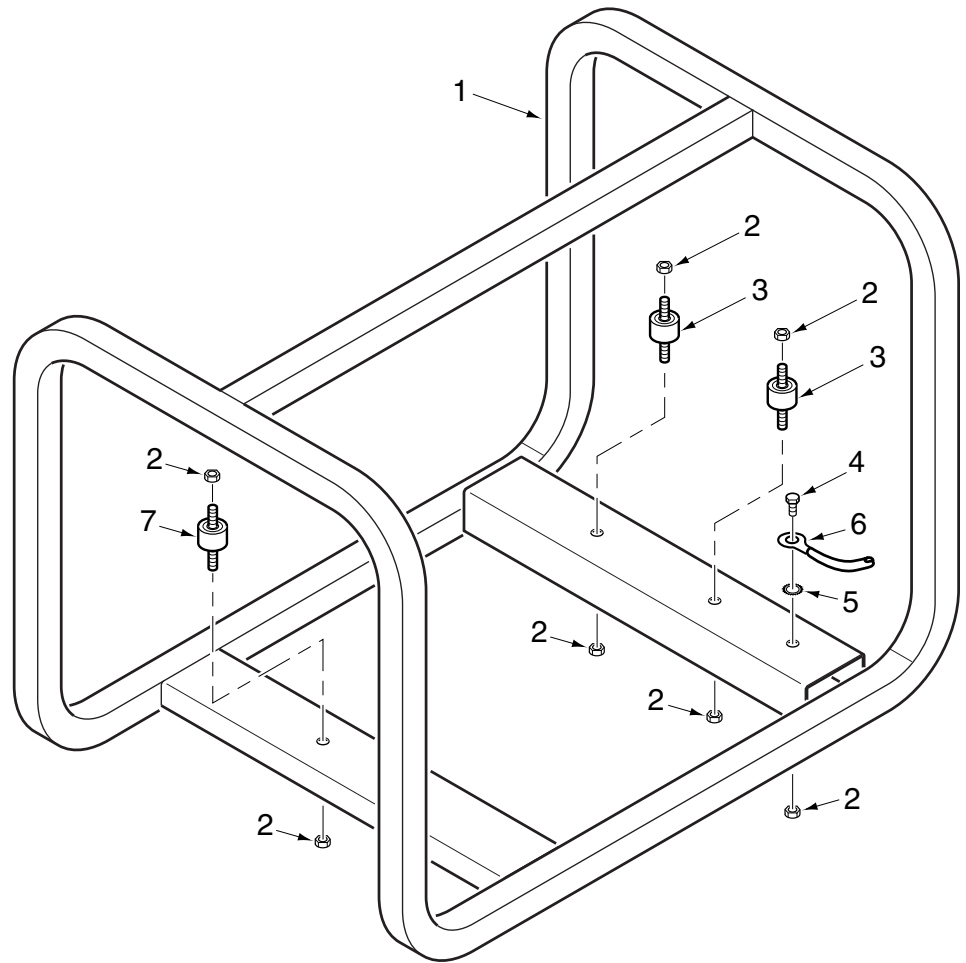
\* Part not available by itself. Must purchase Alternator Assembly.

\*\* Available at any hardware store.

## ILLUSTRATED PARTS LIST

### For Model MGR2900A Roll Cage

This list contains replaceable parts used in your generator. When ordering parts, follow the instructions listed under *Replacement Parts* on page 23 of this manual.



KEY NO.	PART NUMBER	DESCRIPTION	QTY.
1	114673-01	Roll Cage	1
2	NEC-5C	Lock Nut, 5/16-18	7
3	103289-02	Shock Mount	2
4	*	Bolt, 5/16-18 x 1/2"	1
5	WLE-5	Lock Washer, 5/16"	1
6	14138002	Grounding Strap	1
7	103289-01	Shock Mount	1

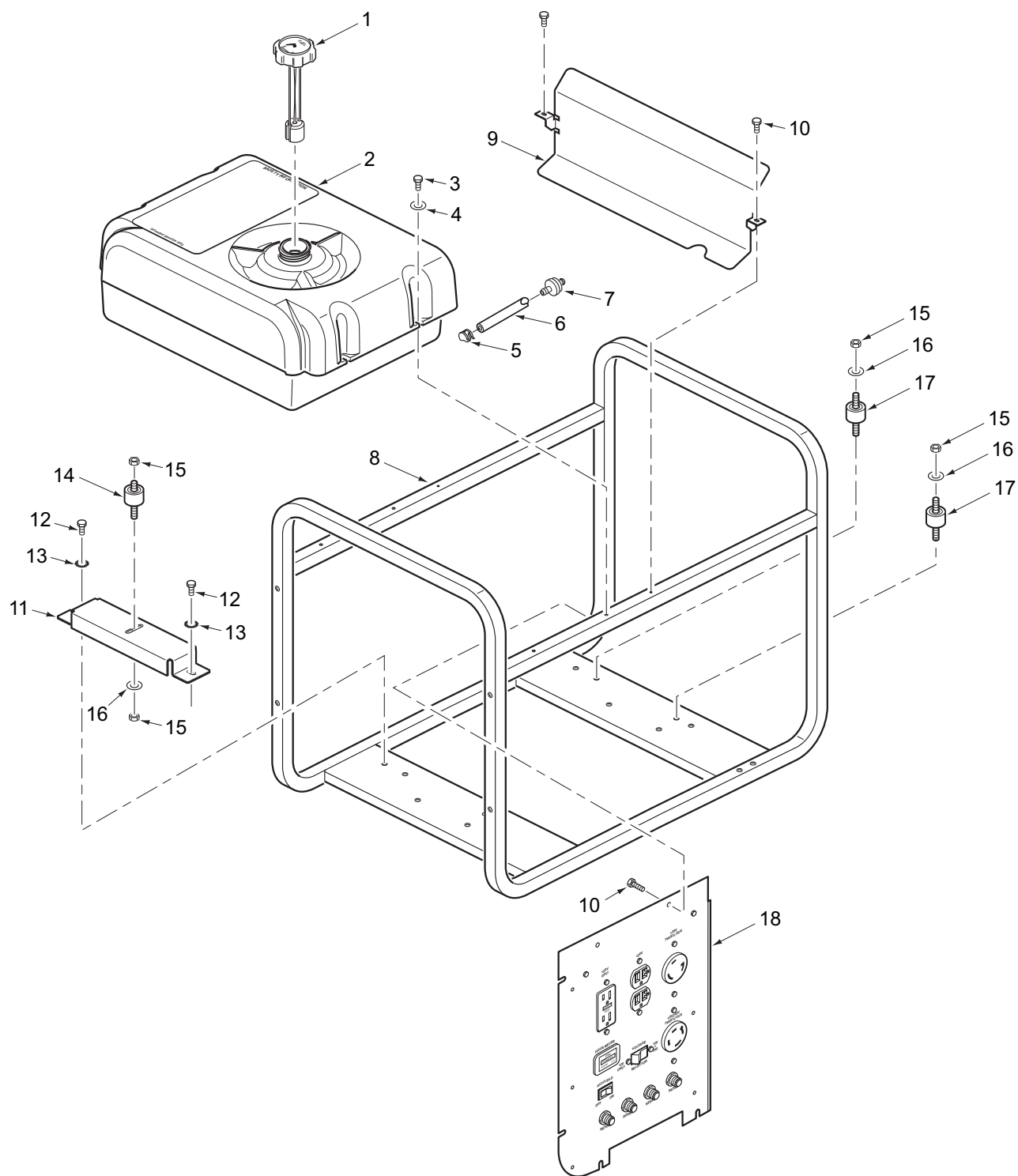
\* Available at any hardware store.

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## PORTABLE GASOLINE GENERATORS

### ILLUSTRATED PARTS LIST

For Models MGR4500I and  
MGR6000I Fuel Tank and  
Roll Cage



# OWNER'S MANUAL

## ILLUSTRATED PARTS LIST

For Models MGR4500I and  
MGR6000I  
Fuel Tank and Roll Cage

This list contains replaceable parts used in your generator. When ordering parts, follow the instructions listed under *Replacement Parts* on page 23 of this manual.

KEY NO.	PART NUMBER FOR MODEL		DESCRIPTION	QTY.
	MGR4500I	MGR6000I		
1	25954002	25954002	Gas Cap/Fuel Gage	1
2	114720-01	114720-01	Gas Tank (with 90° fitting)	1
3	114787-01	114787-01	Screw, 1/4"-28 x 3/4"	4
4	WP-4C	WP-4C	Washer, 1/4"	4
5	19508001	19508001	Gas Line Clamp	2
6	25985009	—	Fuel Line	1
	—	25985009	Fuel Line	2
7	099743-01	099743-01	Fuel Filter	1
8	114674-01	114674-01	Roll Cage	1
9	114714-01	114714-01	Heat Shield	1
10	M10908-27	M10908-27	Screw #10-32 x 1/2"	8
11	114685-01	114685-01	Spacer	1
12	*	*	Bolt, 5/16"-18 x 1/2"	2
13	WLE-5	WLE-5	Lock Washer, 5/16"	2
14	103289-01	103289-01	Shock Mount	1
15	NEC-5C	NEC-5C	Lock Nut, 5/16"-18	4
16	WP-5C	WP-5C	Flat Washer, 5/16"	3
17	103289-02	103289-02	Shock Mounts	2
18	114721-01	114721-02	Control Panel	1
<b>PARTS AVAILABLE - NOT SHOWN</b>				
	100003-06	100003-06	Operation Decal	1
	*	*	5/16"-18 x 1/2" Grounding Bolt	1
	*	*	5/16" Flat Washer	1
	*	*	5/16" SEMS Nut	1

\* Available at any hardware store.

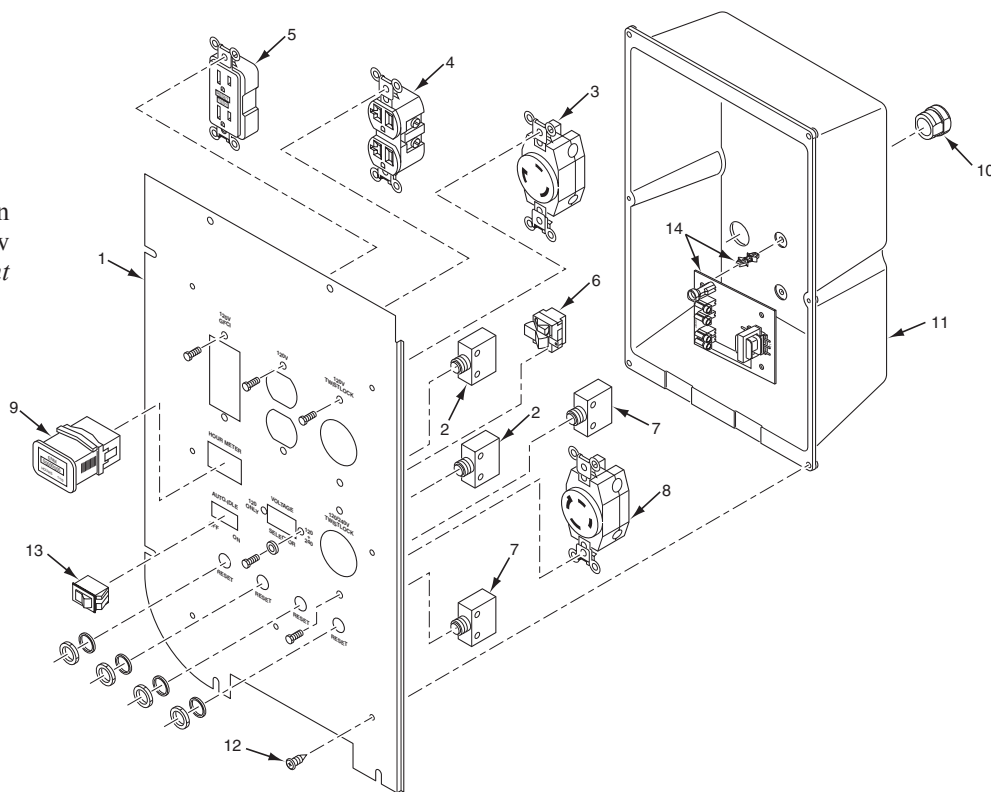
# MASTER<sup>®</sup>

## PORTABLE GASOLINE GENERATORS

### ILLUSTRATED PARTS LIST

#### For Models MGR4500I and MGR6000I Control Panel

This list contains replaceable parts used in your generator. When ordering parts, follow the instructions listed under *Replacement Parts* on page 23 of this manual.



KEY NO.	PART NUMBER FOR MODEL		DESCRIPTION	QTY.
	MGR4500I	MGR6000I		
1	114738-01	114738-01	Control Panel	1
2	22616009	22616009	Circuit Breaker, 20 Amp *	2
3	099833-01	099833-01	120V, 30A Twist-Lock Receptacle *	1
4	104202-01	104202-01	120V, 20A Duplex Receptacle *	1
5	100445-01	100445-01	120V, 15A Duplex (GFCI) Receptacle *	1
6	099956-01	099956-01	Voltage Selector Switch *	1
7	22616011	—	Circuit Breaker, 25 Amp *	2
	—	22616010	Circuit Breaker, 30 Amp *	2
8	099834-01	—	120/240V, 20A Twist-Lock Receptacle *	1
	—	099835-01	120/240V, 30A Twist-Lock Receptacle *	1
9	101350-01	101350-01	Hour Meter	1
10	099760-02	099760-02	Bushing	1
11	114722-01	114722-01	Enclosure	1
12	116475-01	116475-01	Plastite Pan Head Screw	6
13	100366-01	100366-01	Rocker Switch	1
14	115404-01	115404-01	Auto-Idle Control Board Kit	1
†	114721-01	114721-02	Control Panel Assembly	1
‡	114963-01	114963-01	Panel Schematic Decal	1

\* Includes fastening hardware

‡ Not shown

† Includes reference numbers 1 through 14

# OWNER'S MANUAL

## REPLACEMENT PARTS AND ACCESSORIES

For original replacement parts and accessories, contact your nearest Authorized Dealer or Authorized Service Center for this product. If they can not supply the part or accessory, contact your nearest Parts Central listed below. Each Authorized Dealer, Authorized Service Center, and Parts Central is independently owned and operated.

See pages 17 through 22 for an Illustrated Parts List.

If you need additional referral information, contact our Technical Service Department (see *Technical Service*, page 14).

In Canada call 1-800-561-3372 for parts information.

### Heavy-Duty Wheel Kit – PA2022 For Models MGR4500I and MGR6000I

Wheelbarrow-style wheel kit. Makes generator easy for one person to move.

This kit includes:

- Large 12-inch wheels for easy rolling
- Powder coated tubing and plated hardware for long life
- Long handles with thick grips for greater comfort and control

Complete installation instructions included.

## REPAIR SERVICE

**Note:** Only use original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

Each Authorized Service Center is independently owned and operated.

For additional Service Center or warranty information, call 1-800-858-8501 or visit our Technical Service web site at **www.desatech.com**.

## WARRANTY SERVICE

If product requires warranty service, return it to nearest Authorized Service Center. You must show proof of purchase. If faulty materials or workmanship caused damage, we will repair or replace product without charge. **Note:** Normal wear, misuse, abuse, neglect, or accidental damage is not covered under warranty.

## NON-WARRANTY SERVICE

If product requires service, return it to nearest Authorized Service Center. Repairs will be billed to you at regular repair list prices.

## PARTS CENTRALS

These Parts Centrals are privately owned businesses. They have agreed to support our customer's needs by providing original replacement parts and accessories.

### Tool & Equipment

5 Manila Drive  
Hamden, CT 06514-0322  
203-248-7553  
1-800-397-7553

### Grainger Parts Operations

1657 Shermer Road  
Northbrook, IL 60062-5362  
708-498-5900  
1-800-323-0620  
[www.grainger.com](http://www.grainger.com)

### Portable Heater Parts

342 North County Road 400 East  
Valparaiso, IN 46383-9704  
219-462-7441  
1-800-362-6951  
[www.portableheaterparts.com](http://www.portableheaterparts.com)  
[sales@portableheaterparts.com](mailto:sales@portableheaterparts.com)  
[techservice@portableheaterparts.com](mailto:techservice@portableheaterparts.com)

### FBD

1349 Adams Street  
Bowling Green, KY 42103-3414  
270-846-1199  
1-800-654-8534  
[franktalk@aol.com](mailto:franktalk@aol.com)

### Master Part Distributors

1251 Mound Avenue NW  
Grand Rapids, MI 49504-2672  
616-791-0505  
1-800-446-1446  
[www.masterparts.net](http://www.masterparts.net)

### Bowden Electric Motor Service

1681 S. Wesleyan Blvd.  
Rocky Mount, NC 27803  
252-446-4203

### East Coast Energy

10 East Route 36  
West Long Branch, NJ 07764-1501  
1-800-755-8809

### Laporte's

2444 N 5th Street  
Hartsville, SC 29550-7704  
843-332-0191

### MTA Distributors

555 Hickory Hills Blvd.  
Nashville, TN 37189-9244  
615-299-8777  
1-800-264-0225

### Industrial Hardware

4109 Bainbridge Blvd.  
Chesapeake, VA 23324-1403  
757-543-2232  
1-800-788-0008  
[catatem@erols.com](mailto:catatem@erols.com)

### Mills Lawn and Garden

4750-B Baxter Road  
Virginia Beach, VA 23462  
757-490-7001  
[www.mills-parts.com](http://www.mills-parts.com)

### Tuco Industrial Products

5223 180th Street SW  
Suite 4A-1  
Lynnwood, WA 98037-4506  
425-743-9533  
1-800-735-1268  
[www.tucoheat.com](http://www.tucoheat.com)

# WARRANTY INFORMATION

## KEEP THIS WARRANTY

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

Date Purchased \_\_\_\_\_

Always specify model and serial numbers when communicating with the factory.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

### **FIVE-YEAR LIMITED WARRANTY GASOLINE PORTABLE GENERATORS**

DESA Specialty Products™ makes no warranty with respect to the engine and engine components not of its manufacture. They are subject to warranties of their manufacturers. Robin warrants the engine. See engine owner's manual for engine warranty information.

DESA Specialty Products™ warrants each generator, excluding engine, of its manufacture, to be free from defects in material and workmanship for five years from the date of first purchase from an authorized dealer, provided that the product has been properly installed, maintained, and operated in accordance with all applicable instructions. The bill of sale or proof of purchase must be presented at the time a claim is made under this warranty.

This warranty is extended only to the original retail purchaser. This warranty covers only the parts and labor required to restore this unit to its proper operating condition. Warranty parts must be obtained through factory authorized dealers and service centers for this product. These dealers and service centers will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty.

This warranty does not apply to parts that are not in original condition because of normal wear and tear, or parts that fail or become damaged as a result of misuse, abuse, negligence, accident, lack of proper maintenance, alteration, modification, tampering, contaminated fuels, repair using improper parts, or repair by anyone other than an authorized dealer or service center. Routine maintenance is the responsibility of the owner. Travel, handling, transportation, and incidental costs associated with warranty repairs are not reimbursable under this warranty and are the responsibility of the owner.

To the full extent allowed by the law of the jurisdiction that governs the sale of the product, this express warranty excludes any and all other expressed warranties and limits the duration of any and all implied warranties, including warranties of merchantability and fitness for a particular purpose to five years from the date of first purchase, and DESA Specialty Products'™ liability is hereby limited to the purchase price of the product and DESA Specialty Products™ shall not be liable for any other damages whatsoever including indirect, incidental, or consequential damages.

Some states do not allow limitation of how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitation of damages may not apply to you.

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