

#### P/N 506013-02 Rev. NC 06/2012

This manual is one of a set of two supporting this product. Refer to P/N 506011-02 for Installation Instructions. Ce manuel est disponible en francais, simplement en faire la demande. Numéro de la pièce 506223-38.

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# CARE AND OPERATION INSTRUCTIONS

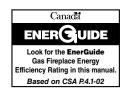
#### Elite Linear View Direct-Vent Gas Fireplace

**ELITE** SERIES

LDV42N LDV42P LDV54N LDV54P



Intertek Report No. 100404899PRT-001







INSTALLER: Leave this manual with the appliance.
CONSUMER: Retain this manual for future reference.
INSTALLATEUR: Laissez cette notice avec l'appareil.

CONSOMMATEUR : Conservez cette notice pour consultation ultérieure.

# WARNING/AVERTISSEMENT/AVISO

- HOT GLASS WILL CAUSE BURNS.
- DO NOT TOUCH GLASS UNTIL COOLED.
- NEVER ALLOW CHILDREN TO TOUCH GLASS.



- UNE SURFACE VITRÉE CHAUDE PEUT CAUSER DES BRÛLURES.
- LAISSER REFROIDIR LA SURFACE VITRÉE AVANT D'Y TOUCHER.
- NE PERMETTEZ JAMAIS À UN ENFANT DE TOUCHER LA SURFACE VITRÉE.
- EL VIDRIO CALIENTE CAUSARÁ QUEMADURAS.
- USTED DEBE NUNCA TOCAR EL VIDRIO CALIENTE.
- LOS NIÑOS DEBEN NUNCA TOCAR EL VIDRIO.

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS:
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

AVERTISSEMENT : Assurez-vous de bien suivre les instructions données dans cette notice pour réduire au minimum le risque d'incindie ou d'explosion ou pour éviter tout dommage matériel, toute blessure ou la mort.

- Ne pas entreposer ni utilizer d'essence ni d'autres vapeurs ou liquides inflammables dans le voisinage de cet appareil ou de tout autre appareil.
- QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :
- Ne pas tenter d'allumer d'appareil.
- Ne touchez à aucan interrupteur. Ne pas vous servir des téléphones se trouvant dans le bâtiment où vous trouvez.
- Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur.
- Si vous ne pouvez rejoindre le fournisseur de gaz, appelez le service des incindies.
- L'installation et l'entretien doivent être assurés par un installateur ou un service d'entretien qualifié ou par le fournisseur de gaz.

Thank you for your purchase. We appreciate your business!

Please carefully read and follow all instructions in this manual. Pay special attention to all warnings and safety information.

Following these safety, care, and operation instructions will help ensure many years of dependable and enjoyable service from your fireplace.

#### Register your product online today!

To help us keep you up-to-date on product information and offers, please take a few moments to register your product online at **www.LennoxHearthProducts.com** (Owner Resources).

# • FREE SAFETY GUARD OFFER •

The Lennox® **SAFETY GUARD** protects against severe burns and injuries by preventing direct contact with the front glass surface of your fireplace.

To receive your FREE **SAFETY GUARD**, call **1-800-655-2008** or visit **www.lennoxHearthProducts.com** (Owner Resources).

Note: Safety Guards may not be available for some older models that are no longer in production.

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We recommend that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.

# Safety and Your Fireplace

# All parts of your Lennox Hearth Products fireplace get EXTREMELY HOT!

☐ To prevent severe burns and injuries, install a screen or physical barrier to prevent direct contact with the glass.

To order a FREE Lennox® **SAFETY GUARD** for your fireplace, see details at left.

- ☐ Follow the safety instructions below and be sure everyone in your household understands this burn hazard:
  - The surfaces on your fireplace get EXTREMELY HOT!
  - The glass on the front of the fireplace reaches EXTREMELY HIGH temperatures and can cause severe burns if touched.
  - Keep children away from an operating fireplace. Closely supervise children in any room where a fireplace is operating to prevent contact with glass.
  - Keep clothing, furniture, gasoline, and other flammable liquids away from the fireplace.



- Even after the gas is turned off, fireplace surfaces remain extremely hot.
- □ Be sure to attach the enclosed Safety-in-Operation Warnings where you turn on your fireplace, to help remind everyone of the dangers associated with high temperatures (see Page 5).
- ☐ Read **Important Safety Information** on **Page 4**.

## **Important Safety Information**

- 1. WARNING: Do not operate appliance with the glass front removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- 2. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- 3. Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.
- 4. Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.
- 5. Clothing or other flammable material should not be placed on or near the appliance.
- 6. Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children, and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at-risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children, and other at-risk individuals out of the room and away from hot surfaces.
- Any safety screen or guard removed for servicing an appliance must be replaced prior to operating the appliance.
- 8. Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, et cetera. It is imperative that control compartments, burners, and circulating air passageways of the appliance be kept clean. See maintenance instructions on Page 12.

## L'information de sûreté importante

- AVERTISSEMENT. Ne pas utiliser l'appareil si le panneau frontal en verre n'est pas en place, est craqué ou brisé. Confiez le remplacement du panneau à un technicien agréé
- 2. Ne pas utiliser cet appareil s'il a été plongé, même partiellement, dans l'eau. Appeler un technicien qualifié pour inspecter l'appareil et remplacer toute partie du système de commande et toute commande qui a été plongée dans l'eau.
- En raison des températures élevées, l'appareil devrait être installé dans un endroit où il y a peu de circulation et loin du mobilier et des tentures.
- 4. Les enfants et les adultes devraient être informés des dangers que posent les températures de surface élevées et se tenir à distance afin d'éviter des brûlures ou que leurs vêtements ne s'enflamment.
- 5. On ne devrait pas placer de vêtements ni d'autres matières inflammables sur l'appareil ni à proximité.
- 6. Les jeunes enfants devraient être surveillés étroitement lorsqu'ils se trouvent dans la même pièce que l'appareil. Les tout petits, les jeunes enfants ou les adultes peuvent subir des brûlures s'ils viennent en contact avec la surface chaude. Il est recommandé d'installer une barrière physique si des personnes à risques habitent la maison. Pour empêcher l'accès à un foyer ou à un poêle, installez une barrière de sécurité; cette mesure empêchera les tout petits, les jeunes enfants et toute autre personne à risque d'avoir accès à la pièce et aux surfaces chaudes.
- 7. Tout écran ou protecteur retiré pour permettre l'entretien de l'appareil doit être remis en place avant de mettre l'appareil en marche.
- 8. L'installation et la réparation devrait être confiées à un technicien qualifié. L'appareil devrait faire l'objet d'une inspection par un technicien professionnel avant d'être utilisé et au moins une fois l'an par la suite. Des nettoyages plus fréquents peuvent être nécessaires si les tapis, la literie, et cetera produisent une quantité importante de poussière. Il est essentiel que les compartiments abritant les commandes, les brûleurs et les conduits de circulation d'air de l'appareil soient tenus propres. Voyez les instructions d'entretien à la page 12.

[SPANISH]

# Información importante de seguridad

- ADVERTENCIA: No opere el artefacto con el frente de vidrio quitado, agrietado o roto. Un técnico de servicio licenciado o capacitado debe reemplazar el vidrio.
- No use este artefacto si alguna de sus partes ha estado bajo agua. Llame de inmediato a un técnico de servicio calificado para que inspeccione el artefacto y reemplace cualquier parte del sistema de control y cualquier control de gas que haya estado bajo aqua.
- 3. Debido a las altas temperaturas, el artefacto debe situarse fuera de las áreas de tráfico y lejos del mobiliario y cortinas.
- Se debe alertar a los niños y adultos sobre los peligros de las altas temperaturas en la superficie y que se mantengan alejados para evitar quemaduras o ignición de la ropa.
- No debe colocarse ropa u otros materiales inflamables sobre y cerca del artefacto.

- 6. Se debe supervisar de cerca a los niños cuando estén en el mismo cuarto que el artefacto. Los niños pequeños, los jóvenes y otras personas pueden ser susceptibles a quemaduras por contacto accidental. Se recomienda instalar una barrera física si hay personas en riesgo en la casa. Para restringir el acceso a una chimenea o estufa, instale una puerta de seguridad ajustable para mantener a los niños pequeños, jóvenes y otras personas en riesgo fuera del cuarto y lejos de las superficies calientes.
- Cualquier malla o resguardo de seguridad quitado para dar servicio a un artefacto, debe reinstalarse antes de operar el artefacto.
- 8. Una persona de servicio competente debe realizar la instalación y reparación. Una persona de servicio profesional debe inspeccionar el artefacto antes de usar al menos una vez por año. Se puede requerir limpieza más frecuente debido a la pelusa excesiva del alfombrado, del material de cobijas, etc. Es imprescindible mantener limpios los compartimientos de control, los quemadores y los pasajes de circulación del aire del artefacto. Ver las instrucciones de mantenimiento en la página 12.

#### APPLIANCE INSTALLATION, SERVICE, AND MAINTENANCE NOTICES

IMPORTANT: Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

Only accessory kit(s) supplied by the manufacturer shall be used in the installation of this appliance.

These appliances must not be connected to a chimney or flue serving a separate solid fuel burning appliance.

Any change to this appliance and/or its operating controls is dangerous. Improper installation or use of this appliance can cause serious injury or death from fire, burns, explosion or carbon monoxide poisoning.

CARBON MONOXIDE POISONING: Early signs of carbon monoxide poisoning are similar to the flu with headaches, dizziness and/or nausea. If you have these signs, obtain fresh air immediately. Turn off the gas supply to the appliance and have it serviced by a qualified professional, as it may not be operating correctly. Some people are more affected by carbon monoxide than others, including pregnant women, people with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

Turn off gas and electrical power to the fireplace and allow it to cool before cleaning or servicing the appliance.

The vent termination is hot while in operation and for a period of time following the use of the fireplace. Young children should be carefully supervised when they are in the same area as a hot termination

#### **APPLIANCE OPERATION NOTICES**

Do not operate appliance with the glass front removed, cracked, or broken.

These fireplaces are vented gas appliances. Do not burn wood or other material in these appliances.

This appliance is only for use with the type of gas indicated on rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

These appliances are designed to operate on natural gas or propane gas only. The use of other fuels or combinations of fuels will degrade the performance of this system and may be dangerous.

Provide adequate clearances around air openings and adequate accessibility clearance for service and proper operation. Never obstruct the front openings of the appliance.

Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.

These fireplaces are designed as supplemental heaters. Therefore, it is advisable to have an alternate primary heat source when installed in a dwelling.

#### WARRANTY INFORMATION

Your gas appliance is covered by a limited twenty-year warranty. You will find a copy of the warranty accompanying this manual. Please read the warranty to be familiar with its coverage.

Retain this manual. File it with your other documents for future reference.

Failure to comply with the installation and operating instructions provided will result in an improperly installed and operating appliance, voiding its warranty.

Do not attempt to alter or modify the construction of the appliance or its components. Any modification or alteration may void the warranty, certification, and listings of this unit.

#### OPERATION AND CARE OF YOUR APPLIANCE

#### **Gas Shutoff Valve**

As part of your fireplace installation, the installer may have provided a readily accessible gas shutoff valve near your fireplace. Make sure this valve is fully OPEN before operating the fireplace.

#### Service Shutoff Valve

If gas is not flowing to the pilot and burner, the service shutoff valve located in the fireplace control compartment (Figure 1) may need to be opened. Contact your dealer or distributor for more information.

#### To access the service shutoff valve:

Remove the door modesty panel, glass door, burner, floor panels, and control compartment access panel in the fireplace floor. Removal instructions are included in the fireplace Installation Instructions.

# WARNING

#### HOT GLASS WILL CAUSE BURNS. DO NOT TOUCH GLASS UNTIL COOLED.

- Fireplace surfaces get EXTREMELY HOT!
- The glass on the front of the fireplace reaches EXTREMELY HIGH temperatures and can cause severe burns if touched. Even after the gas is turned off, fireplace surfaces remain extremely hot.

#### Lighting the Appliance

To light the appliance, refer to the detailed lighting instructions on Pages 14 and 15. Lighting instructions are also provided on a tag attached to the fireplace door bracket.

#### **Intermittent and Standing Pilot Modes**

This appliance is fitted with a switch located below the control compartment access panel on the right side (Figure 1) that toggles between intermittent ignition (when in the OFF position) and standing pilot mode (when in the ON position).

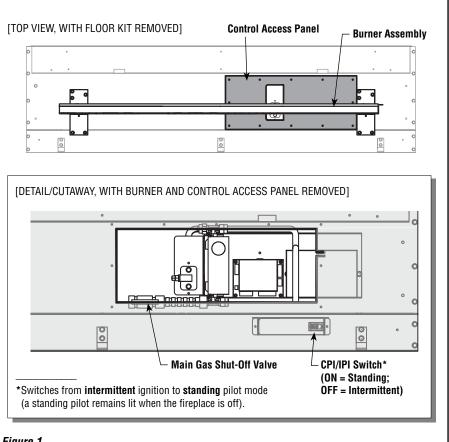
- A **standing** pilot remains lit when the fireplace is off, and will aid cold-weather startup by keeping the flue and glass warm.
- Intermittent mode will save energy.

# **A** WARNING

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children, and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at-risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children, and other at-risk individuals out of the room and away from hot surfaces.

# **AN AVERTISSEMENT**

Les jeunes enfants devraient être surveillés étroitement lorsqu'ils se trouvent dans la même pièce que l'appareil. Les tout petits, les jeunes enfants ou les adultes peuvent subir des brûlures s'ils viennent en contact avec la surface chaude. Il est recommandé d'installer une barrière physique si des personnes à risques habitent la maison. Pour empêcher l'accès à un foyer ou à un poêle, installez une barrière de sécurité; cette mesure empêchera les tout petits, les jeunes enfants et toute autre personne à risque d'avoir accès à la pièce et aux surfaces chaudes.



#### Flame Appearance and Sooting

Proper flame appearance is a flame that is blue at the base and becomes yellowishorange in the body of the flame. When the appliance is first lit, the entire flame may be blue and will gradually turn yellowish-orange during the first 30 minutes of operation. After 30 minutes of operation, if the flame is blue, or if the flame is orange with evidence of sooting (black tip), the air shutter opening may need to be adjusted, changing the air-to-fuel mixture in the burner.

If the air shutter opening is closed too far, sooting may develop. Sooting is indicated by black puffs developing at the tips of very long orange flames. Sooting results in black deposits forming on the inside surfaces of the fireplace and on exterior surfaces adjacent to the vent termination.

Sooting is caused by incomplete combustion in the flames and lack of combustion air entering the air shutter opening. To achieve a warm yellowish-orange flame with an orange body that does not soot, the shutter opening must be adjusted between these two extremes.

#### Air Shutter Adjustment Guidelines

# **A** WARNING

- Air shutter adjustment should only be performed by a qualified professional service technician.
- Ensure glass door assembly is in place and sealed during adjustment.
- If there is smoke or soot present, first ensure that the flames are not touching any of the panels. If the panels are properly positioned and a sooting condition still exists, increase the air shutter opening.
- The more offsets in the vent system, the larger the air shutter opening will need to be.
- The length and configuration of the chimney vent will affect flame appearance.
- An appliance operated with the air shutter opened too far may have flames that appear blue and transparent. These weak, blue and transparent flames are termed anemic.
- Propane models may exhibit flames that candle or appear stringy. If this is present and persists, adjust the air shutter to a more OPEN position, then operate the appliance for a few more minutes to ensure that the flame normalizes and the flames do not appear sooty.



Figure 2: Proper Flame Appearance

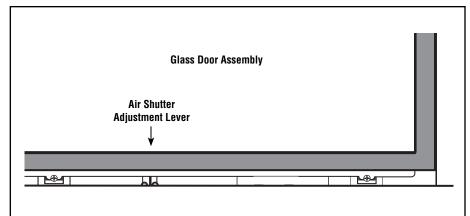


Figure 3: Air Shutter Adjustment Lever

The following chart is provided to aid you in achieving the correct air shutter adjustment for your installation:

Air Shutter Adjustment Guidelines		
Amount of Primary Air	Flame Color	Air Shutter Adjustment
If air shutter is closed too far	Flame will be orange	Air shutter gap should be increased
If air shutter is open too far	Flame will be blue	Air shutter gap should be decreased

# **CAUTION**

- Soot will be produced if the air shutter is closed too much. Any damage due to sooting resulting from improperly setting the air shutter is not covered under the warranty.
- The air shutter door and nearby appliance surfaces are hot. Exercise caution to avoid injury while adjusting flame appearance.

#### **Air Shutter Adjustment Procedure**

To adjust the air shutter for proper flame appearance (as illustrated in Figure 2):

- 1. Before adjusting the air shutter, allow the burner to operate for at least 30 minutes while continuously observing the flame.
- 2. Adjust the air shutter using the lever on the lower right side of the firebox (Figure 3).
  - For more CLOSED air shutter, PULL lever OUT (toward front of fireplace).
  - For more OPEN air shutter, PUSH lever IN (toward back of fireplace).
- If the flame appears weak or sooty, adjust the air shutter until proper flame appearance is achieved.
- If the flame stays lowered blue, gradually adjust the air shutter to a more CLOSED position until proper flame appearance is achieved.

#### MAINTENANCE PROCEDURES

#### See maintenance schedule on Page 16.

Refer to the maintenance schedule for maintenance tasks, procedures, frequency and by whom they should be performed. Always verify proper operation of the appliance after servicing or maintenance.

#### **WARNING**

Turn off gas and electrical power to fireplace and allow it to cool before cleaning or servicing the appliance.

HOT GLASS WILL CAUSE BURNS. DO NOT TOUCH GLASS UNTIL COOLED.

- Remove glass door assembly only when fireplace is OFF and COLD.
- Fireplace surfaces get EXTREMELY HOT!
- The glass on the front of the fireplace reaches EXTREMELY HIGH temperatures and can cause severe burns if touched. Even after the gas is turned off, fireplace surfaces remain extremely hot.

CAUTION: Wear gloves and safety glasses for protection while performing required maintenance.

Verify proper operation after servicing. S'assurer que l'appareil fonctionne adé-quatement une fois l'entretien terminé.

Always turn OFF gas to the pilot before cleaning.

Before relighting, refer to the lighting instructions in this manual. Lighting instructions are also provided on a tag attached to the fireplace door bracket.

#### **Inspect Venting System** (Qualified Service Technicians only)

The appliance and venting system should be thoroughly inspected before initial use and at least annually by a qualified service technician (inspection should include ensuring that exhaust or intake passages are unobstructed and vent components are properly assembled and not damaged). Homeowner must contact a qualified service technician at once if any abnormal condition is observed.

If the venting system is disassembled for any reason, a qualified service technician should follow vent installation instructions for proper reassembly and proper sealing of the venting system components. However, more frequent periodic inspections and cleanings should be performed by the homeowner.

#### Clean Door Glass, Liner Panels, Floor Kit, and Firebox

(For detailed instructions on removal and installation of the glass door, see Page 13.)

Note: Clean glass, liner panels, floor kit components, and fireplace interior after first two weeks of operation (after burn-in period is over) and then only when necessary and ONLY WHEN THE APPLIANCE IS COOL.

Wipe surface with clean, dampened, soft cloth. Follow with dry, soft towel, as desired. Take care not to scratch any surfaces.

#### IMPORTANT: NEVER CLEAN GLASS OR FIREPLACE COMPONENTS WHEN HOT. Do NOT use abrasive cleaners.

Clean the glass and other interior surfaces two or three times during each heating season to remove any buildup caused by the following:

- Filmy coating (during initial use after installation). Initial curing of the high temperature paint and burning off of lubricants used in the manufacturing process may result in a filmy coating on the interior suface of the glass and other firebox components.
- Dusty or dirty buildup. It is normal for condensation and fog to form on the inside of the glass when first starting the appliance. This condensation and fog will usually disappear within a few minutes; however, over time the moisture can cause lint, dust, and other airborne particles to cling to the glass and other interior surfaces.
- White coating. A white coating may form on the glass and other interior surfaces as a result of impurities and minerals in the fuel.

#### **Approved Glass Cleaning Solutions**

The following cleaning solutions are approved for cleaning the glass, panels, floor kit components, and firebox interior:

- · Ammonia-free household cleaner
- 50% white vinegar and 50% water
- · Gas fireplace/stove glass cleaner

#### Inspect Glass Gasket

Visually inspect the gasket on the backside of the glass door. The gasket surface must be firmly seated, clean, and free of irregularities.

#### **Clean Control Compartment** (Qualified Service Technicians only)

A qualified service technician should vacuum the control compartment at least two times per year. More frequent cleaning may be required due to excessive lint (e.g., from carpeting). It is important that the appliance control compartment, burner, and circulating air passageways be kept clean.

#### Clean Burner (and Media)

Before cleaning the burner, remove and clean the media.

#### A CAUTION: RISK OF PERSONAL INJURY. Allow media to COMPLETELY COOL before handling.

Use a clean, dry, empty shop vac to remove the glass media from the fireplace.

Place the media in colander or sieve, and carefully rinse under hot water.

Allow media to air dry before reinstalling.

Carefully vacuum the burner to remove any foreign matter (e.g., lint, carbon). Make sure the burner ports are not clogged.

Replace media, following the instructions provided in the fireplace *Installation Instructions*.

#### **Inspect Wiring**

Refer to the wiring diagram in the fireplace Installation Instructions.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

ATTENTION: Au moment de l'entretien des commandes, étiquetez tous les fils avant de les débrancher. Des erreurs de cáblage peuvent entraîner un fonctionnement inadéquat et dangereux.

Inspect and clean all wire connections. Make sure there is no melting or damage.

#### **Inspect Burner Flame Appearance**

Ensure that the burner flame appearance resembles the flame shown in Figure 2 on **Page 9** and as described in *Flame Appearance* and Sooting on Page 9.

IMPORTANT: If any abnormal condition is observed, turn OFF the fireplace and contact a qualified service technician.

#### **Small Area Paint Touch-up**

Only use a factory supplied paint kit for touchups. Paint is available at your local authorized Lennox Hearth Products dealer. Never attempt to paint a hot fireplace.

# INSTALLATION/REMOVAL OF GLASS DOOR ASSEMBLY

## **▲** WARNING

HOT GLASS WILL CAUSE BURNS.
DO NOT TOUCH GLASS UNTIL COOLED.

- Remove glass door assembly only when fireplace is OFF and COLD.
- Do not attempt to touch the front enclosure glass with your hands while the fireplace is in use.
- The glass on the front of the fireplace reaches EXTREMELY HIGH temperatures and can cause severe burns if touched. Even after the gas is turned off, fireplace surfaces remain extremely hot.

# **A** WARNING

Any safety screen or guard removed for servicing the appliance must be replaced prior to operating the appliance.

# **A** AVERTISSEMENT

Tout écran ou protecteur retiré pour permettre l'entretien de l'appareil doit être remis en place avant de mettre l'appareil en marche.

# **A** WARNING

Do not operate appliance with glass front removed, cracked or broken.

# **A** AVERTISSEMENT

Ne pas utiliser l'appareil si le panneau frontal en verre n'est pas en place, est craqué ou brisé.

#### Installation of Glass Door Assembly

 While holding the door assembly by the side edges, hook the top edge to the fireplace, and then swing the bottom edge in toward the fireplace (Figure 9), taking care not to damage the glass.

IMPORTANT! If the lower flange of the door does NOT clear the lower front frame of the fireplace (and hits the frame as you swing down the door), make sure the door's UPPER mounting flange is completely and properly engaged on the fireplace frame BEFORE INSERTING THE SCREWS.

Proper door alignment and sealing are important to the operation and performance of the fireplace. Make sure the door seal is in contact with the frame and that no air leaks are present.

2. Align the screw holes below the door assembly with the holes in the fireplace, and secure using the (3) provided screws.

Reverse these steps to remove the glass door assembly.

# INSTALLATION/REMOVAL OF MODESTY PANEL

To install the modesty panel, attach the 3 hooks to the slots in the door, and then slide it to the LEFT until fully seated.

To remove the modesty panel, slide it to the RIGHT and then carefully pull it forward to release it.

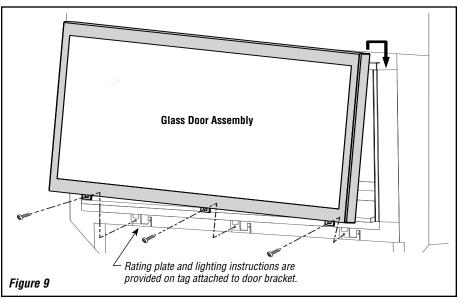
## **A** CAUTION

# RISK OF PERSONAL INJURY OR PROPERTY DAMAGE.

- Do NOT abuse glass door by striking or slamming shut.
- Handle glass with extreme care! Glass is susceptible to damage; do NOT scratch or handle roughly while reinstalling the glass door frame.
- Never operate fireplace with glass door assembly removed.

These direct-vent appliances are designed to operate only when glass door assembly is installed. Generally, the glass door assembly should not be removed, except when access to components within the firebox is required.

- Do not attempt to substitute the materials used on these doors, or replace cracked or broken class.
- The glass door(s) of this appliance must only be replaced as a complete unit as provided by the manufacturer. Do not attempt to replace broken, cracked or chipped glass separately.



#### LIGHTING INSTRUCTIONS

#### FOR YOUR SAFETY READ BEFORE OPERATING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A.This appliance is equipped with an ignition device which automatically lights the pilot. Do <u>not</u> try to light the pilot by hand
- B.BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS:

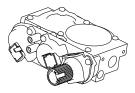
- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.

- Immediately call your gas supplier from a neighbor's phone.
   Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. If any portion of this appliance does not operate as the instructions indicate, do not try to repair it, call a qualified service technician. Do not use tools. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### **OPERATING INSTRUCTIONS**

- 1. STOP! Read the safety information above on this label.
- Read the Care and Operation manual including the section on "Remote Control System," (if applicable).
- Slide the switch on the receiver, wall switch or ON/OFF switch to "OFF."
- 4. Turn "OFF" all electric power to the appliance. Note: The control may have a battery backup (remove batteries, if installed).
- This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.
- Wait five (5) minutes to clear out any gas. If you then smell gas, STOP! Follow "B" in the safety information above on this page. If you do not smell gas, go to the next step.
- Turn on all electric power to the appliance. Note: The control may have a battery backup (install batteries, if applicable).
- Slide the switch on the receiver to REMOTE or ON/OFF switch / wall switch to ON.
- (if applicable) Press ON/OFF button on remote control transmitter to "ON."
- (if applicable) Set thermostat on remote control to desired setting.
- If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.

Electronic Gas Control Valve - SIT



#### **Electronic Pilot Assembly**



#### TO TURN OFF GAS TO APPLIANCE

- Slide the switch on the receiver, wall switch or ON/OFF switch to "OFF.
- (if applicable) Press ON/OFF button on remote control transmitter to "OFF."
- Turn off all electric power to the appliance if service is to be performed. Note: The control may have a battery backup (remove batteries, if installed).
- 4. Close the main line gas shut-off valve.





HOT GLASS WILL CAUSE BURNS.

DO NOT TOUCH GLASS UNTIL COOLED.

NEVER ALLOW CHILDREN TO TOUCH GLASS.

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### **MAINTENANCE SCHEDULE**

### Annually (before onset of burning season)

Maintenance Task	Accomplishing Person	Procedure
Inspect/Clean Burner, Panels, and Controls	Qualified Service Technician	Inspect valve and ensure it is properly operating. Check piping for leaks. Vacuum the control compartment and burner area.
Check Flame Patterns and Flame Height	Qualified Service Technician	Verify that the flame pattern and height are similar to <i>Figure 2</i> . Flames must not touch the panels or fireplace ceiling.
Inspect/Clean Pilot and Burner	Qualified Service Technician	Remove any surface buildup on pilot and burner assembly. Wipe the pilot nozzles, ignitor/flame rod, and hood. Make sure the pilot flame engulfs the flame sensor as shown.
Check Vent System	Qualified Service Technician	Remove baffle. Inspect vent system at the termination and at the base (within the firebox) for signs of blockage or obstruction. Look for any signs of dislocation of the vent components.
Appliance Checkout	Qualified Service Technician	Perform the appropriate appliance checkout procedure detailed in this manual.

#### Periodically (after burning season)

Maintenance Task	Accomplishing Person	Procedure
Clean Fireplace Interior	Homeowner	Carefully remove media (if applicable), following instructions provided with Media Kit. Vacuum out fireplace interior. Clean panels as detailed in the MAINTENANCE section of this manual. Clean and replace media as detailed in Media Kit instructions.
Check Flame Patterns and Flame Height	Homeowner	Verify that the flame pattern and height are similar to <i>Figure 2</i> . Flames must not touch the panels or fireplace ceiling.
Clean Front Glass Enclosure Panel	Homeowner	Clean glass as detailed in the MAINTENANCE section of this manual.  IMPORTANT! ALLOW GLASS TO COMPLETELY COOL BEFORE CLEANING. NEVER TOUCH OR TRY TO CLEAN HOT GLASS.

#### TROUBLESHOOTING GUIDE

Important: Valve system troubleshooting should only be performed by a qualified service technician.

**Note:** Before troubleshooting the gas control system, make sure the external gas shutoff valve (located at gas supply inlet) is in the "ON" position.

SYMPTOM	POSSIBLE CAUSES	CORRECTIVE ACTION
1. Nothing happens when the fireplace is turned ON/OFF.	A. Remote control system is	To use the remote control system, the wall switch plate must be set to REMOTE.
	not functioning properly.	Manually operate the fireplace using the wall switch (ON/OFF).
		Replace the batteries in the handheld remote and/or behind the wall switchplate.
	B. Unit is not receiving power	Check/replace batteries behind the wall switchplate.
		Replace unit battery backup.
		Check building circuit breakers to ensure power is on to the fireplace.
	<b>C.</b> Gas is not reaching the fireplace.	Check the gas supply and gas shutoff valves (call a service technician, if required).*
2. The main burner does not light	<b>A.</b> Gas is not reaching the fireplace.	Check the gas supply and gas shutoff valves (call a service technician, if required).*
and the igniter is sparking.	<b>B.</b> Loose wires to the valve.	Check control compartment for any obvious loose wiring (call a service technician).
, ,	C. Loose wires to ignition module.	Check control compartment for any obvious loose wiring (call a service technician).
	<b>D.</b> Air in the gas line.	Purge gas line of air (call a service technician).
then immediately goes out.	<b>A.</b> Fireplace has not established proper draft.	Switch IPI/CPI switch to pilot ON mode; wait two minutes; then relight.
	<b>B.</b> Gas is not reaching the fireplace.	Check the gas supply and gas shutoff valves (call a service technician, if required).*
	C. Loose wires to the valve or ignition module.	Check the gas supply and gas shutoff valves (call a service technician, if required).*
	D. Pilot flame is not engulfing the sensor.	Call a service technician.
	E. Obstructed vent system.	Call a service technician.
4. Soot is present on the glass and panels.	A. Initial fireplace operation.	A white film may develop on the glass during the first few fires as part of the burn-in process.  The first few times you use the fireplace, clean the glass after each use (AFTER THE GLASS HAS COMPLETELY COOLED); otherwise, the white film will bake onto the glass and become difficult to remove.  See glass cleaning instructions in the MAINTENANCE section of this manual.
	B. Excessive flame impingement on panels and fireplace ceiling.	Properly position the media as detailed in the fireplace <i>Installation Instructions</i> .
	C. Improper air shutter opening.	Open the air shutter by adjusting the air shutter adjustment lever according to the instructions in this manual.
	D. Improper vent restrictor setting.	Open the air shutter by adjusting the air shutter adjustment lever according to the instructions in this manual.
<b>5.</b> Poor flame and/or blue flame.	Door seal is not properly aligned, causing gaps and air leaks.	Remove and realign the door so the gasket seal is fully engaged around the door frame.

<sup>\*</sup>The unit may have multiple gas supply shutoffs (the main gas supply valve in the house, the gas supply valve in the fireplace control compartment, and/or an additional shutoff valve near the fireplace).

#### **ACCESSORIES**

MEDIA KITS		
Description	Cat. No.	Model No.
Glass Media 5-lb bag - Reflective Black	H8412	CRSHGL-RBLK
Glass Media 5-lb bag - Reflective Blue	H8424	CRSHGL-RBLU
Glass Media 5-lb bag - Platinum	H8413	CRSHGL-P
Glass Media 5-lb bag - Goldfinger	H8538	CRSHGL-GF
Glass Media 5-lb bag - Copper	H8539	CRSHGL-C

SURROUND KITS		
Description	Cat. No.	Model No.
Surround 54" - Black Satin	H8652	LDV54-SB
Surround 54" - Stainless Steel	H8653	LDV54-SS
Surround 42" - Black Satin	H8654	LDV42-SB
Surround 42" - Stainless Steel	H8655	LDV42-SS

OTHER ACCESSORIES		
Description	Cat. No.	Model No.
LP to NG Conversion Kit - LDV42	H8705	GCK-LDV42PN
NG to LP Conversion Kit - LDV42	H8706	GCK-LDV42NP
LP to NG Conversion Kit - LDV54	H8701	GCK-LDV54PN
NG to LP Conversion Kit - LDV54	H8702	GCK-LDV54NP
Safety Guard, 42"	H8565	SG-RAP-LDV-42
Safety Guard, 54"	H8541	SG-RAP-LDV-54

For additional information, visit www.LennoxHearthProducts.com

#### PRODUCT REFERENCE INFORMATION

We recommend that you record the important reference information about your fireplace in the space provided below.

Please call Lennox Hearth Products for the phone number of your nearest LHP dealer, who will answer your questions or address your concerns.

LENNOX HEARTH PRODUCTS 1508 Elm Hill Pike, Suite 108 Nashville, TN 37210 Visit us at www.LennoxHearthProducts.com 1-800-655-2008

PRODUCT REFERENCE INFORMATION		
Model Number		
Serial Number		
Date Installed		
Gas Type Used		
Dealer Name		

Fireplace Product Information		
Model No.	Cat. No.	Description
LDV42N	H8545	Elite Linear View 42" Gas Fireplace - Natural Gas
LDV42P	H8546	Elite Linear View 42" Gas Fireplace - Propane
LDV54N	H8543	Elite Linear View 54" Gas Fireplace - Natural Gas
LDV54P	H8544	Elite Linear View 54" Gas Fireplace - Propane