ITEM #0348820 0348821

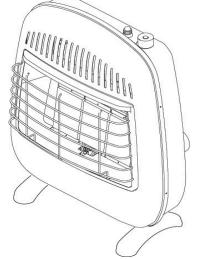
## VENT-FREE GAS WALL HEATER INFRARED

MODEL #MD3TPF MD5TPF

Español p. 30



**WARNING**: This appliance is equipped for (Natural and Propane) gas. Field conversion is not permitted other than between natural or propane gases.









▲ WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, OR LOSS OF LIFE.

 Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to *Air For Combustion and Ventilation* section on page 7 of this manual.

INSTALLER: Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

This appliance may be installed in an aftermarket, permanently located manufactured (mobile) home, where not prohibited by local codes. This appliance is only for use with propane or natural gas. This appliance is equipped with a simple means to switch between propane and natural gas. Field conversion by any other means including the use of a kit is not permitted.



Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 1-866-573-0674, 8:00 a.m - 4:30 p.m., EST, Monday - Friday or e-mail customerservice@usaprocom.com

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# **▲** WARNING: READ THE INSTALLATION & OPERATION INSTRUCTIONS BEFORE USING THIS APPLIANCE.

**IMPORTANT**: Read instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible fire hazard and will void the warranty.

## PRODUCT SPECIFICATIONS

ITEM#	MD3	STPF	MD51	TPF .
BTU (available)	20,000	18,000	30,000	30,000
Gas Type	Natural	LP/Propane	Natural	LP/Propane
Ignition	Electric Piezo	Electric Piezo	Electric Piezo	Electric Piezo
Manifold Pressure	4 in.W.C.	9 in.W.C.	4 in.W.C.	9 in.W.C.
Inlet Gas Pressure (*F	or purpose of inlet	adjustment)		
Maximum	10.5 in	14 in	10.5 in	14 in
Minimum	5 in	11 in	5 in	11 in
Dimension, inches (H x W x D)				
Heater	26.8 x 21 >	x 10.17 in.	26.8 x 28.5	5 x 10.17 in.
Carton	26.69 x 21.9	7 x 10.83 in.	26.40 x 29.1	13 x 10.83 in.
Weight, lbs				
Heater	22.6		28.8	
Shipping	26.2		33.0	

## IMPORTANT SAFETY INFORMATION

**IMPORTANT**: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

Only a qualified installer, service agent, or local gas supplier may install and service this product.

▲ WARNING: Do not store, use gasoline, other flammable vapors, liquids in the vicinity of this or any other appliance.

**CARBON MONOXIDE POISONING**: Early signs of carbon monoxide poisoning resemble the flu with headaches, dizziness, or nausea. If you have these signs, the heater may not be working properly. Get fresh air immediately! Have heater serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease, people who are anemic, those under the influence of alcohol, and those living in high altitudes

**NATURAL AND PROPANE/LP GAS**: Natural and Propane/LP gases are odorless. An odor-making agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to operating this heater safely.

▲ WARNING: Any change to this fireplace/heater or its controls can be dangerous.

**A** WARNING: Do not use any accessories not approved for use with this heater.

**A WARNING:** Carefully supervise young children when they are in the room with the heater.

▲ WARNING: Heater becomes very hot when operating. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Heater will remain hot for a time after shutoff. Allow surfaces to cool before touching.

**A** WARNING: Make sure grill guard is in place before running heater.

**WARNING:** Keep the appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

▲ WARNING: Due to high temperatures, locate this appliance out of traffic and away from furniture and draperies.

**WARNING:** Do not place clothing or other flammable material on or near the appliance. Never place any objects in the heater.

- 1. Do not place Propane/LP supply tank(s) inside any structure. Place Propane/LP supply tank(s) outdoors.
- 2. Do not install in a bathroom or bathroom.
- 3. This heater needs fresh air ventilation to run properly. This heater has an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS shuts down the heater if not enough fresh air is available. See *Air for Combustion and Ventilation*, pages 7 through 9. If heater keeps shutting off, see *Troubleshooting*, pages 23 through 25.
- 4. Keep all air openings in front and bottom of heater clear and free of debris. This will ensure enough air for proper combustion.
- 5. If heater shuts off, do not relight until you have provided fresh, outside air. If heater keeps shutting off, have it serviced.
- 6. Do not run heater:
  - Where flammable liquids or vapors are used or stored.
  - Under dusty conditions.
- 7. Before using furniture polish, wax, carpet cleaner, or similar products, turn heater off. If heated, the vapors from these products may create a white powder residue within burner box or on adjacent walls or furniture.
- 8. Always run heater with control knob at 1,2,3,4,5 locked positions.

  Never set control knob between locked positions. Poor combustion and higher levels of carbon monoxide may result.
- 9. Do not use heater if any part has been under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.
- 10. Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair heater.
- 11. Operating heater above elevations of 4,500 feet could cause pilot outage.
- 12. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lbs. capacity.

## QUALIFIED INSTALLING AGENCY

Only a qualified agency should perform installation and replacement of gas piping, gas utilization equipment or accessories, and repair and servicing of equipment. The term "qualified agency" means any individual, firm, corporation, or company that either in person or through a representative is engaged in and is responsible for:

- a) Installing, testing, or replacing gas piping or
- b) Connecting, installing, testing, repairing, or servicing equipment; that is experienced in such work; that is familiar with all precautions required; and that has complied with all the requirement of the authority having jurisdiction.

## PRODUCT FEATURES

#### SAFETY PILOT

This heater has a pilot with an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS/pilot shuts off the heater if there is not enough fresh air.

## **PIEZO IGNITION SYSTEM**

This heater is equipped with an electronic piezo control system. This system requires AAA batteries (provided).

## THERMOSTAT HEAT CONTROL

The control automatically cycles the burner on and off to maintain a desired room temperature. See page 20.

## **2 GAS OPTIONS CAPABLE**

Your heater is equipped to operate on either propane or natural gas. The heater is shipped from the factory ready for connecting to propane. The heater can easily be changed to natural gas by having your qualified installer follow the instructions on page 16 and the markings on the heater.

**State of Massachusetts**: The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts. Sellers of unvented propane or natural gasfired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit.

In the State of Massachusetts, unvented propane or natural gas-fired space heaters shall be prohibited in bedrooms and bathrooms.

In the State of Massachusetts the gas cock must be a T-handle type. The State of Massachusetts requires that a flexible appliance connector cannot exceed three feet in length.

## **LOCAL CODES**

Install and use heater with care. Follow all codes. In the absence of local codes, use the latest edition of The National Fuel Gas Code, ANSI Z223.1, also known as NFPA 54\*.

\*Available from:

American National Standard Institute, Inc 1430 Broadway New York, NY 10018 National Fire Protection Association, Inc. 1 Batterymarch Park Quincy, MA 02269-9101

This heater is designed for vent-free operation. State and local codes in some areas prohibit the use of vent-free heaters

#### PREPARING FOR INSTALLATION

Before beginning assembly or operation of the product, make sure all parts are present. Compare parts with package contents list. If any part is missing or damaged, do not attempt to assemble, install, or operate the product. Contact customer service for replacement parts.

Before installing heater, make sure you have the items listed below:

- piping (check local codes)
- sealant (resistant to natural gas and propane/LP gas)
- equipment shutoff valve\*
- test gauge connection\*
- sediment trap
- tee joint
- pipe wrench
- flexible gas hose (check local codes)
- \* A CSA design-certified equipment shutoff valve with 1/8-inch NPT tap is an acceptable alternative to test gauge connection. Purchase the optional CSA design-certified equipment shutoff valve from your dealer.

#### UNPACKING

- 1. Remove heater from carton.
- 2. Remove all protective packaging applied to heater for shipping
- 3. Check heater for any shipping damage. If heater is damaged, promptly inform dealer where you bought heater.

## WATER VAPOR: A BY-PRODUCT OF UNVENTED ROOM HEATERS

Water vapor is a by-product of gas combustion. An unvented room heater produces approximately one (1) ounce (30 mL) of water for every 1,000 BTUs (.3 kw) of gas input per hour. Use an unvented room heater as a supplemental heater (a room) rather than a primary heat source (an entire house). In most supplemental heat applications, the water vapor does not create a problem. In most applications, the water vapor enhances the low humidity atmosphere experienced during cold weather.

The following steps will help ensure that water vapor does not become a problem:

- 1. Be sure the heater is the proper size for the application, including adequate combustion air and circulation air.
- 2. If there is high humidity, the dehumidifier may be used to help lower the water vapor content of the air.
- 3. Do not use an unvented room heater as the primary heat source.

## AIR FOR COMBUSTION AND VENTILATION

**MARNING**: If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes

## PRODUCING ADEQUATE VENTILATION

All spaces in homes fall into one of the three following ventilation classifications:

- 1. Unusually Tight Construction
- 2. Unconfined Space
- 3. Confined Space

The information on pages 7 through 9 will help you classify your space and provide adequate ventilation.

## **Confined and Unconfined Space**

A confined space as a space whose volume is less than 50 cu. ft. per 1,000 BTU/hr (4.8 m^3 per kw) of the aggregate input rating of all appliances installed in that space and an unconfining space as a space whose volume is not less than 50 cu. ft. per 1,000 BTU/hr (4.8 m^3 per kw) of the aggregate input rating of all appliances installed in that space. Rooms connecting directly with the space in which the appliances are installed\*, through openings not furnished with doors, are considered a part of the unconfined space.

This heater should not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air.

\* Adjoining rooms are connecting only if there are doorless passageways or ventilation grills between them

## **Unusually Tight Construction**

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air.

Unusually tight construction is defined as construction where:

- a) walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6x10<sup>-11</sup>kg per pa-sec-m<sup>2</sup>) or less with openings gasketed or sealed and
- b) weather stripping has been added on windows that can be opened and on doors and
- c) caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

If your home meets all of the three criteria above, you must provide additional fresh air. See "Ventilation Air From Outdoors" (page 9). If your home does not meet all of the three criteria above, proceed to "Determining Fresh-Air Flow For Heater Location".

## DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION

## **Determining if You Have a Confined or Unconfined Space**

Use this worksheet to determine if you have a confined or unconfined space.

**Space**: Includes the room in which you will install heater plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

- Determine the volume of the space: Length × Width × Height = \_\_\_\_ cu. ft. (volume of space) Example: Space size 20 ft. (length) × 16 ft.(width) × 8 ft. (ceiling height) = 2560 cu. ft. (volume of space)
   If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.
- 2. Divide the space volume by 50 cu. ft. to determine the maximum BTU/hr the space can support.

\_\_\_\_ (volume of space)  $\div$  50 cu. ft.= (Maximum BTU/hr the space can support) Example: 2560 cu. ft. (volume of space)  $\div$  50 cu. ft. = 51.2 or 51,200 (maximum BTU/hr the space can support)

3. Add the BTU/hr of all fuel burning appliances in the space.

 Vent-free heater BTU/hr

 Gas water heater\* \_\_\_\_\_\_\_BTU/hr

 Gas furnace \_\_\_\_\_\_\_BTU/hr

 Vented gas heater \_\_\_\_\_\_\_BTU/hr
 Example:

 Gas heater logs \_\_\_\_\_\_BTU/hr
 Gas water heater 30,000 BTU/hr

 Other gas appliances\*+ \_\_\_\_\_BTU/hr
 Vent-free heater + 26,000 BTU/hr

 Total = \_\_\_\_\_BTU/hr
 Total = 56,000 BTU/hr

\*Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

4. Compare the maximum BTU/hr the space can support with the actual amount of BTU/hr used.

BTU/hr (maximum the space can support)
BTU/hr (actual amount of BTU/hr used).

Example: 51,200 BTU/hr (maximum the space can support)

56,000 BTU/hr (actual amount of BTU/hr used)

The space in the above example is a confined space because the actual BTU/hr used is more than the maximum BTU/hr the space can support.

You must provide additional fresh air. Your options are as follows:

- a) Rework worksheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms. See "Ventilation Air From Inside Building," page 9.
- b) Vent room directly to the outdoors. See "Ventilation Air From Outdoors," Page 9.
- c) Install a lower BTU/hr heater if lower BTU/hr size makes room unconfined. If the actual BTU/hr used is less than the maximum BTU/hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

**MARNING**: If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the NATIONAL FUEL GAS CODE, ANSI Z223.1/NFPA 54, the INTERNATIONAL FUEL GAS CODE, or applicable local codes.

## Ventilation Air From Inside Building

This fresh air would come from adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12 inches of the wall connecting the two spaces (see options 1 and 2, Fig. 1). You can also remove door into adjoining room (see option 3, Fig. 1). Follow the National Fuel Gas Code NFPA 54/ANS Z223.1. Air for Combustion and Ventilation for required size of ventilation grills or ducts.

## **Ventilation Air From Outdoors**

Provide extra fresh air by using ventilation grills or duct. You must provide two permanent openings: one within 12 inches of the ceiling and one within 12 inches of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the National Fuel Gas Code NFPA 54/ANS Z223.1. Air for Combustion and Ventilation for required size of ventilation grills or ducts.

**IMPORTANT**: Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent. Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.

Fig. 1 - Ventilation Air from Inside Building

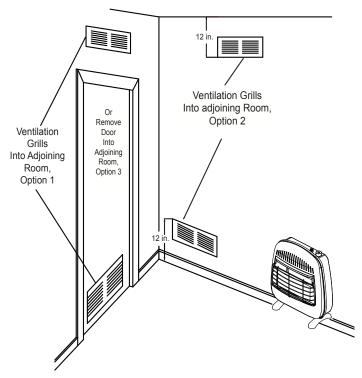
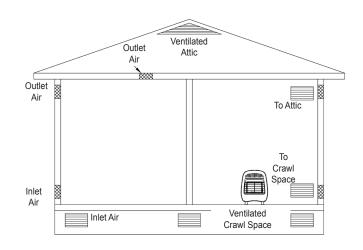


Fig. 2 - Ventilation Air from Outdoors



## **INSTALLATION**

**NOTICE**: This heater is intended for use as supplemental heat. Use this heater along with your primary heating system. Do not install this heater as your primary heat source. If you have a central heating system, you may run system's circulating blower while using heater. This will help circulate the heat throughout the house.

**A** WARNING: A qualified technician must install heater. Follow all local codes.

**A** WARNING: Never install the heater:

- in a bathroom or bathroom
- in a recreational vehicle
- where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the heater
- in high traffic areas
- in windy or drafty areas

**A** CAUTION: This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Walls may become discolored if you install or operate your heater or use impurities, such as tobacco smoke, aromatic candles, cleaning fluids, oil, or kerosene lamps, etc., next to vinyl or cloth wall coverings.

**A WARNING**: Maintain the minimum clearances. If you can, provide greater clearances from floor, ceiling and adjoining side and back walls.

▲ IMPORTANT: Vent-free heaters add moisture to the air. Although this is beneficial, installing heater in rooms without enough ventilation air may cause mildew to form from too much moisture. See Air for Combustion and Ventilation, pages 7 through 9.

## **CHECK GAS TYPE**

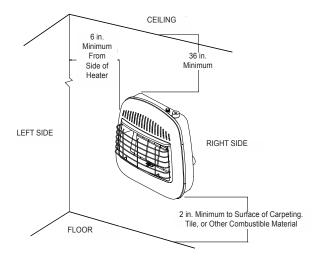
Be sure your gas supply is right for your heater. Otherwise, call dealer where you bought the heater for proper type heater.

## **CLEARANCES TO COMBUSTIBLES**

Carefully follow the instructions below. This heater is a wall mount unit designed to sit directly on the floor or on a mantel base.

▲ WARNING: Maintain the minimum clearances shown in Fig. 3. If you can, provide greater clearances from floor, ceiling, and joining wall.

Fig. 3 - Mounting clearances as viewed from front of heater (inches)



## **LOCATING HEATER**

This heater is designed to be mounted on a wall. For convenience and efficiency, install heater:

- 1) Where there is easy access for operation, inspection, and service.
- 2) In the coldest part of room.

## INSTALLING THERMOSTAT SENSING BULB (OPTIONAL)

- 1. Pull out the sensing bulb from the two clips located in the shipping position. There is no need to take out the two bulb clips.
- 2. Take out the bulb clip from the hardware package and insert it into the square hole. Then insert the sensing bulb into the bulb clip (see Fig. 4).

## **FASTENING HEATER TO WALL Mounting Bracket**

The mounting bracket is located on back panel of heater (see Fig. 5). It has been taped there for shipping. Remove mounting bracket from back panel.

Fig. 4 - Moving Thermostat Sensing Bulb

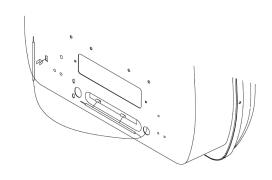
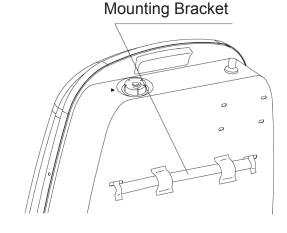


Fig. 5 - Mounting Bracket Location



## **Methods For Attaching Mounting Bracket To Wall**

Use only the last hole on each end of mounting bracket to attach bracket to wall. Attach mounting bracket to a wall only in one of two ways:

- 1. Attaching to wall stud: This method provides the strongest hold. Insert mounting screws through mounting bracket and into wall studs.
- 2. Attaching to wall anchor: This method allows you to attach mounting bracket to hollow walls (wall areas between studs) or to solid walls (concrete or masonry).
- 3. Decide which method better suits your needs. Either method will provide a secure hold for the mounting bracket.

## **Marking Screw Locations**

- Tape mounting bracket to wall where heater will be located. Make sure mounting bracket is level.
- ▲ WARNING: Maintain minimum clearances shown in Fig. 3. If you can, provide greater clearances from floor and joining wall.
- Mark screw locations on wall (see Fig. 6).
   Note: Mark only last hole on each end of mounting bracket. Insert mounting
- 3. Remove tape and mounting bracket from wall.

screws through these holes only.

## **Attaching Mounting Bracket To Wall**

**Note:** Wall anchors, mounting screws, and spacers are in hardware package. The hardware package is provided with heater.

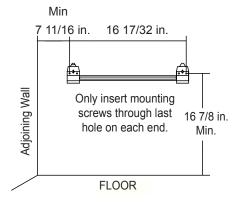
## **Attaching to Wall Stud Method**

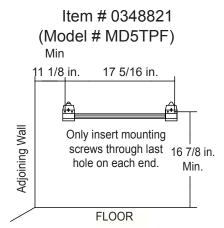
For attaching mounting bracket to wall studs:

- Drill holes at marked locations using 9/64-inch drill bit.
- 2. Place mounting bracket onto wall. Line up last hole on each end of bracket with holes drilled in wall.
- 3. Insert mounting screws through bracket and into wall studs.
- 4. Tighten screws until mounting bracket is firmly fastened to wall studs.

Fig. 6 - Mounting Bracket Clearances (inches)

Item # 0348820 (Model # MD3TPF)





## **Attaching to Wall Anchor Method**

For attaching mounting bracket to hollow walls (wall areas between studs) or solid walls (concrete or masonry):

- 1. Drill holes at marked locations using 5/16-inch drill bit. For solid walls (concrete or masonry), drill at least 1 inch deep.
- 2. Fold wall anchor as shown in Fig. 7.
- 3. Insert wall anchor (wings first) into hole. Tap anchor flush to wall.
- 4. For thin walls (1/2 inch or less), insert white key into wall anchor. Push white key to "pop" open anchor wings (see Fig. 8).
- IMPORTANT: Do not hammer anchor key! For thick walls (over 1/2 inch thick) or solid walls, do not pop open wings.
- 5. Place mounting bracket onto wall. Line up last hole on each end of bracket with wall anchors.
- 6. Insert mounting screws through bracket and into wall anchors.
- 7. Tighten screws until mounting bracket is firmly fastened to wall.

## **Placing Heater On Mounting Bracket**

- 1. Locate two horizontal slots on back panel of heater (see Fig. 9).
- 2. Place heater onto mounting bracket. Slide horizontal slots onto stand-out tabs on mounting bracket.

Fig. 7 - Folding Anchor

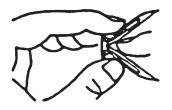


Fig. 8 - Popping Open Anchor Wing For Thin Walls

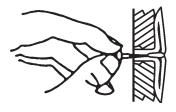
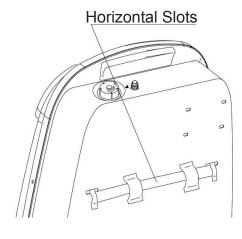


Fig. 9 - Mounting Heater Onto Mounting Bracket



## **CONNECTING TO GAS SUPPLY**



**A** WARNING: A qualified service technician must connect heater to gas supply. Follow all local codes.



**WARNING:** This appliance requires a 3/8-inch NPT (National Pipe Thread) inlet connection to the pressure regulator.



**MARNING:** Never connect heater to private (non-utility) gas wells. This gas is commonly known as wellhead gas.



**A** WARNING: Do not overtighten gas connections.



**A** CAUTION: Use only new, black iron or steel pipe. Internally tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2-in. diameter or greater to allow proper gas volume to heater. If pipe is too small, undue loss of pressure will occur.

## **NATURAL GAS MODELS:**



**A** CAUTION: Check your gas line pressure before connecting heater to gas line. Gas line pressure must be no greater than 10.5 inches of water. If gas line pressure is higher, heater regulator damage could occur.

## PROPANE MODELS:



**CAUTION:** Never connect heater directly to the gas supply. This heater requires an external regulator (not supplied). Install the external regulator between the heater and gas supply.



**A** CAUTION: Avoid damage to regulator. Hold gas regulator with wrench when connecting into gas piping and/or fittings.



**A** CAUTION: Use pipe joint sealant that is resistant to gas (Propane or Natural Gas).

## **Typical Inlet Pipe Diameters**

Use 3/8-inch black iron pipe or greater. Installation must include an equipment shutoff valve, union, and plugged 1/8-inch NPT tap.

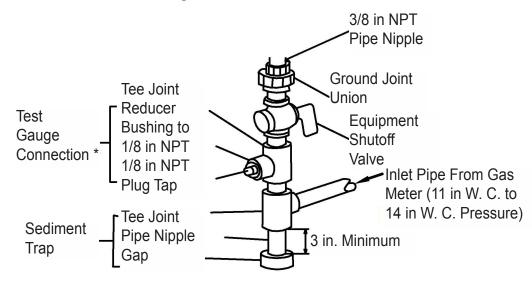
Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Fig. 10).



**MPORTANT:** Install an equipment shutoff valve in an accessible location. The equipment shutoff valve is for turning on or shutting off the gas to the appliance.

Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves.

Fig. 10 - Gas Connection



<sup>\*</sup> Purchase the optional CSA design-certified equipment shutoff valve from your dealer.

The installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11 and 14 inches of water. If you do not reduce incoming gas pressure, heater regulator damage could occur. Install external regulator with the vent pointing down as shown in Fig. 11. Pointing the vent down protects it from freezing rain or sleet.

Install sediment trap in supply line as shown in Fig. 11. Place sediment trap where it is within reach for cleaning. Place sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.

## **Installation of Base Feet**

Before installing heater to the base, please make sure you have the following items:

(2) Base Feet, (4) Sheet Metal Screws. (Fig.12)

## Installation Procedure:

- 1. Set back of heater on table with the bottom of heater extending outside the table edge.
- 2. Fasten Base Feet to heater using Sheet Metal Screws.

Fig. 11 - External Regulator with Vent Pointing Down

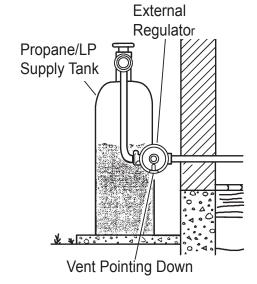
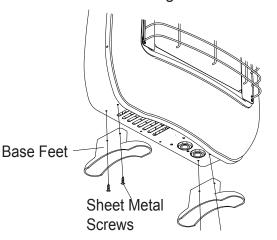


Fig. 12



## CONNECTING TO GAS SUPPLY (CONTINUED)

**CAUTION:** Two gas line installations at the same time are prohibited. The access plate to the simple switching means shall not be opened while the heater is in operation.

This appliance can be used with propane or natural gas. It is shipped from the factory adjusted for use with propane. Only a qualified installer or service technician can perform gas selection and connecting to gas supply.

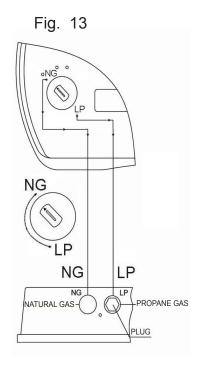
**CAUTION**: To avoid gas leakage at the inlet of regulator, a qualified installer or service technician must use hex plug with sealant.

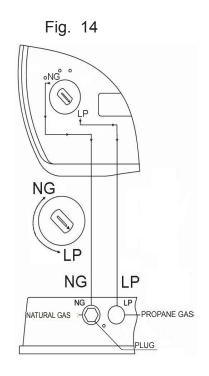
## For changing from propane to natural gas supply

- 1. For NATURAL GAS, press knob using a flat screwdriver with a blade with thickness of a quarter and turn knob counterclockwise until the knob locks into the NG position (see Fig.13). Fuel selection device must be locked in the NG position. Do not operate heater between locked positions.
- Rotate and close cover over fuel selection device and reinstall screw.
- 3. Remove hex plug (with wrench provided) from natural gas inlet of regulator and install into LP inlet of regulator; use thread sealant to ensure that there are no leaks.

## For changing from natural gas supply to propane supply:

- 1. For propane gas, press in knob using a flat screw driver with a blade the thickness of a quarter and turn knob clockwise until the knob locks into the LP position, see Fig.14. Fuel selection device must be locked in the LP position. Do not operate heater between locked positions.
- Rotate and close cover over fuel selection device and reinstall screw.
- 3. Remove hex plug from liquid propane inlet of regulator and install into NG inlet of regulator; use thread sealant to assure there are no leaks.





## **CHECKING GAS CONNECTIONS**

**MARNING**: Test all gas piping and connections for leaks after installing or servicing. Correct all leaks immediately.

**MARNING**: Never use an open flame to check for a leak. Apply a mixture of liquid soap and water to all joints. If bubbles form, there may be a leak. Correct all leaks immediately.

## **Pressure Testing Gas Supply Piping System** Test Pressures In Excess Of 1/2 PSIG (3.5kPa)

- 1. Disconnect heater with its appliance main gas valve (control valve) and equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 PSIG will damage heater regulator.
- 2. Cap off open end of gas pipe where equipment shutoff valve was connected.
- 3. Pressurize supply piping system by either using compressed air or opening gas supply tank valve.
- 4. Check all joints of gas supply piping system. Apply mixture of liquid soap and water to gas joints. If bubbles form, there may be a leak.
- 5. Correct all leaks immediately.
- 6. Reconnect heater and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

## Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

- 1. Close equipment shutoff valve (see Fig. 15).
- 2. Pressure supply piping system by either using compressed air or opening gas supply tank valve.
- 3. Check all joints from gas meter to equipment shutoff valve (see Fig.15). Apply mixture of liquid soap and water to gas joints. If bubbles form, there may be a leak.
- 4. Correct all leaks immediately.

## **Pressure Testing Heater Gas Connections**

- 1. Open equipment shutoff valve (see Fig. 15).
- 2. Open gas supply tank valve.
- 3. Make sure control knob of heater is in the OFF position.
- 4. Check all joints from equipment shutoff valve to control valve (Fig. 15). Apply mixture of liquid soap and water to gas joints. If bubbles form, there may be a leak.
- 5. Light heater (see Operation, page 18). Check all other internal joints for leaks.
- 6. Turn off heater (see "To Turn Off Gas to Appliance," page 20).

Fig. 16 - Equipment Shut -off Valve

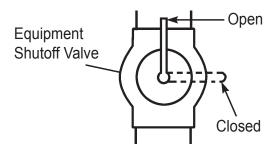
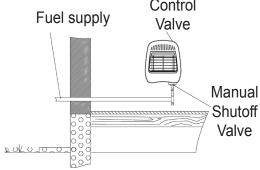


Fig. 17 - Checking Gas Joints Control



## FOR YOUR SAFETY READ BEFORE LIGHTING

**MARNING**: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.



A NOTICE: During initial operation of new heater, burning logs will give off a paper burning smell. Orange flame will also be present. Open a window to vent smell. This will last only few hours.



**A** CAUTION: Do not try to adjust heating levels by using the equipment shutoff valve.

- A. This appliance has a pilot which must be lighted by the electronic ignitor. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

## WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department
- C. Use only your hand to push control. Never use tools. If the appliance does not operate, don't try to repair it. Call a qualified service technician or gas supplier. Forced or attempted repair may result in fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control, which has been under water. The control system of this heater is not replaceable, have customer contact their insurance company for water damage.

**Note**: Please wait one minute after shutting off fireplace to allow the control valve to reset before starting again.

## LIGHTING INSTRUCTIONS

Unscrew ignitor cap and install a AAA battery with the + pointing out. Replace cap.

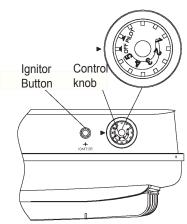
- **1.** STOP! Read the safety information on the side of the heater.
- 2. Make sure equipment shutoff valve is fully open.
- 3. Turn control knob clockwise ∩ to the OFF position.
- 4. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Do not try to light any appliance. Do not touch electrical switch or use any phone in the building. Immediately contact gas supplier from a neighbor's phone. Follow gas supplier's instructions. If you can't reach the gas supplier, call the fire department. If you don't smell gas, go to the next step.
- - **Note**: When you first operate the heater, after connecting the gas supply, the control knob should be depressed for about thirty (30) seconds. This will allow air to bleed from the gas supply system. If pilot does not stay lit, refer to *Troubleshooting*, pages 23 through 25. Also contact a qualified service technician or gas supplier for repairs. Until repairs are made, light pilot with match.
  - If control knob does not pop up when released, contact a qualified service technician or gas supplier for repairs.
- 6. With control knob pressed in, push down and release ignitor button. This will light pilot. The pilot is attached to the front of burner. The pilot can be seen through the gill. If needed, keep pressing ignitor button until pilot lights.
  - **Note**: If pilot does not stay lit, refer to *Troubleshooting*, pages 23 through 25. Also contact a qualified service technician or gas supplier for repairs.
- 7. Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob.
  - If control knob does not pop up when released, contact a qualified service technician or gas supplier for repairs.
  - **Note**: If pilot goes out, repeat steps 3 through 7. This heater has a safety interlock system. Wait one (1) minute before lighting pilot again.
- 8. Turn control knob counterclockwise \( \cap \) to desired heating level. The main burner should light. Set control knob to any heat level between 1 and 5.

**A** CAUTION: Do not try to adjust heating levels by using the equipment shutoff valve.

## THERMOSTAT CONTROL OPERATION

The thermostatic control used on this model differs from standard thermostats. Standard thermostats simply turn the burner on and off. The thermostat used on this heater senses the room temperature. At times the room may exceed the set temperature. If so, the burner will shut off. The burner will cycle back on when room temperature drops below the set temperature. The control knob can be set to any comfort level between HIGH (5) and LOW (1).

Fig. 17 - Control Knob Position

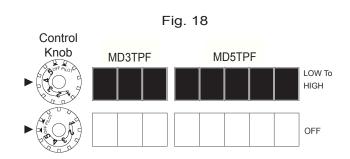


## ■ TO TURN OFF GAS TO APPLIANCE

## **Shutting Off Heater**

## Shutting Off Burner Only (pilot stays lit )

Turn control knob clockwise otag to the PILOT position.



#### **BATTERY INSTRUCTIONS**

- Batteries are included.
- Remove batteries when depleted.
- Install/replace the batteries according to the type and quantity stated in table below.
- Do not mix old and new batteries. New batteries should be the same brand for best results.
- Be sure to observe proper polarity (+/-) when installing or replacing the batteries. Damage due to improper battery installation may void the warranty on the product.
- For remote control systems, maximize battery life by turning off the receiver when it is not in use.
- For long periods of non-operation, remove batteries from all components for safety.

Component	Type of Battery	Battery Qty.
Ignitor	AAA	1
Remote Control	AAA	2 or 3*
Remote Receiver	AA	4

<sup>\*</sup>Note: Quantity depends on model of remote control.

#### **INSPECTING BURNERS**

Check pilot flame pattern and burner flame patterns often.

## PILOT FLAME PATTERN

Figure 19 shows a correct pilot flame pattern. Figure 20 shows a incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool, which shuts the heater off. If pilot flame pattern is incorrect:

- turn heater off (see "To Turn Off Gas to Appliance" on page 20)
- see Troubleshooting pages 23 through 25.

Fig. 19 - Correct Pilot Flame Pattern

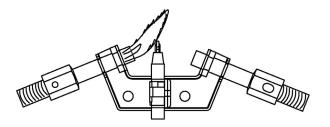
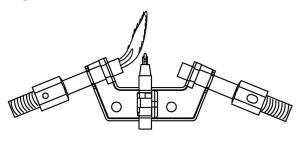


Fig. 20- Incorrect Pilot Flame Pattern



**MARNING:** If yellow tipping occurs, your heater could produce increased levels of carbon monoxide. If burner flame pattern shows yellow tipping, follow instructions at bottom of this page.

**Notice:** Do not mistake orange flames with yellow tipping. Dirt or other fine particles enter the heater and burn causing brief patches of orange flame.

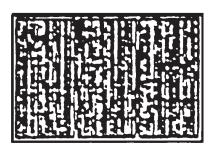
## BURNER FLAME PATTERN

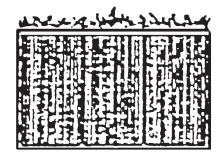
Figure 21 shows a correct burner flame pattern. Figure 22 shows an incorrect burner flame pattern. If burner flame pattern is incorrect:

- turn heater off (see "To Turn Off Gas to Appliance" on page 20).
- see *Troubleshooting*, pages 23 through 25.

Fig. 21 - Correct Pilot Flame Pattern with Control Knob Set to High Flame (5)

Fig. 22 - Incorrect Pilot Flame Pattern with Control Knob Set to High Flame (5)





## **CARE AND MAINTENANCE**



**A** WARNING: Turn off heater and let cool before servicing



A CAUTION: You must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service technician. Heater may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

## ODS/PILOT AND BURNER

Use a vacuum cleaner, pressurized air, or a small, soft bristled brush to clean.

## CLEANING BURNER PILOT AIR INLET HOLE

We recommend that you clean the unit every 2,500 hours of operation or every three months. We also recommend that you keep the burner tube and pilot assembly clean and free of dust and dirt. To clean these parts we recommend using compressed air no greater than 30 PSI. Your local computer store, hardware store, or home center may carry compressed air in a can. You can use a vacuum cleaner in the blow position. If using compressed air in a can, please follow the directions on the can. If you don't follow directions on the can, you could damage the pilot assembly.

- 1. Shut off the unit, including the pilot. Allow the unit to cool for at least thirty minutes.
- 2. Remove 4 screws 2 screws on each side of the front panel.
- 3. Pull front panel forward.
- 4. Blow air through the ports/slots and holes in the burner. Also clean the pilot assembly. A yellow tip on the pilot flame indicates dust and dirt in the pilot assembly. There is a small pilot air inlet hole about two inches from where the pilot flame comes out of the pilot assembly (see Fig. 23). With the unit off, lightly blow air through the air inlet hole. You may blow through a drinking straw if compressed air is not available.
- 5. Replace front panel when completed, using the screws removed

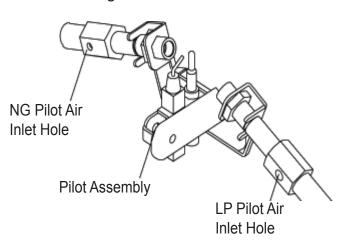
## **CABINET Air Passageways**

• Use a vacuum cleaner or pressurized air to clean.

## **Exterior**

- Use a soft cloth dampened with a mild soap and water mixture.
- · Wipe the cabinet to remove dust.

Fig. 23 - Pilot Inlet Air Hole



## TROUBLESHOOTING



**A** WARNING: If you smell gas:

- · Shut off gas supply.
- · Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

**IMPORTANT**: Operating heater where impurities in air exist may create odors. Cleaning supplies, paint, paint remover, cigarette smoke, cements and glues, new carpet or textiles, etc., create fumes. These fumes may mix with combustion air and create odors.



**MARNING**: Make sure that power is turned off before proceeding.



**MARNING**: Turn off and let cool before servicing. Only a qualified service person should service and repair heater.



**CAUTION**: Never use a wire, needle, or similar object to clean ODS/pilot. This can dam age ODS/pilot unit.

Problem	Possible Cause	Corrective Action
When ignitor button is pressed in, there is no spark at ODS/pilot	Ignitor electrode is positioned wrong. Ignitor electrode is broken.	Replace electrode.
	Ignitor electrode is not connected to ignitor cable.	2. Replace ignitor cable
	3. Ignitor cable is pinched or wet.	3. Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry.
	4. Broken ignitor cable.	4. Replace ignitor cable.
	5. Bad piezo ignitor.	5. Replace piezo ignitor.
When ignitor button is pressed in there is a spark at ODS/pilot but no	Gas supply is turned off or equipment shutoff valve is closed.	Turn on gas supply or open equipment shutoff valve.
ignition.	Control knob not fully pressed in while pressing ignitor button.	Fully press in control knob while pressing ignitor button.
	3. Air in gas lines when installed.	Continue holding down control knob. Repeat igniting operation until air is removed.
	4. ODS / pilot is clogged.	4. Clean ODS/pilot (see Care and Maintenance, page 22) or replace ODS/pilot assembly.
	5. Gas regulator setting is not correct.	5. Replace gas regulator.
	6. Control knob not in PILOT position.	6. Turn control knob to PILOT position.
	7. Depleted gas supply (propane).	7. Contact local propane/LP gas company.

Problem	Possible Cause	Corrective Action
ODS/pilot lights but flame goes out when control knob is released.	Control knob is not fully pressed in.     Control knob is not pressed in long enough.	Press in control knob fully.     After ODS/pilot lights, keep control knob pressed in 30 seconds.
	<ul><li>3. Equipment shutoff valve is not fully open.</li><li>4. Thermocouple connection is loose.</li><li>5. Thermocouple damaged.</li><li>6. Control valve damaged.</li></ul>	<ul> <li>3. Fully open equipment shutoff valve.</li> <li>4. Hand tighten until snug, and then tighten ¼ turn more.</li> <li>5. Replace thermocouple.</li> <li>6. Contact customer service.</li> </ul>
Burner(s) does not light afterODS/pilot is lit	Burner orifice is clogged.      Burner orifice diameter is too small.     Inlet gas pressure is too low.	1. Burner orifice (see  Care and Maintenance, page 22) or contact customer service.  2. Contact customer service.  3. Contact your gas supplier.
Delayed ignition of burner(s).	Manifold pressure is too low.     Burner orifice is clogged.	Contact your gas supplier.     Clean burner (see     Care and Maintenance,     page 22) or Contact     customer service.
Burner backfiring during combustion	<ol> <li>Burner orifice is clogged or damaged.</li> <li>Burner is damaged.</li> <li>Gas regulator is damaged.</li> </ol>	<ol> <li>Clean burner orifice (see Care and Maintenance, page 22) or contact customer service.</li> <li>Contact dealer or customer service.</li> <li>Replace gas regulator.</li> </ol>
High yellow flame during burner combustion	<ol> <li>Not enough air.</li> <li>Gas regulator is defective.</li> <li>Inlet gas pressure is too low.</li> </ol>	1. Check burner for dirt and debris. If found, clean burner (see <i>Care and Maintenance</i> , page 22). 2. Replace gas regulator. 3. Contact your gas supplier.
Gas odor during combustion.	<ol> <li>Foreign matter between control valve and burner.</li> <li>Gas leak. (See Warning Statement at top of page 23).</li> </ol>	Take apart gas tubing and remove foreign matter.     Locate and correct all leaks (see "Checking Gas Connections," page 17).

Problem	Possible Cause	Corrective Action
Slight smoke or odor during initial operation	Residues from manufacturing process.	Problem will stop after a few hours of operation.
Heater produces a whistling noise when burner is lit.	<ol> <li>Turning control knob to high (5) position when burner is cold.</li> <li>Air in gas line.</li> <li>Air passageways on heater are blocked.</li> <li>Dirty or partially clogged burner orifice.</li> </ol>	<ol> <li>Turn control knob to low (1) position and let warm up for a minute.</li> <li>Operate burner until air is removed from line. Have gas line checked by local propane/LP gas company.</li> <li>Observe minimum installation clearances (Fig. 4, page 10)</li> <li>Clean burner (see Care and Maintenance, page 22) or contact customer service.</li> </ol>
Heater produces a clicking/ ticking noise just after burner is lit or shut off.	Metal is expanding while heating or contracting while cooling.	This is common with most heaters.     If noise is excessive, contact qualified service technician.
White powder residue forming within burner box or on adjacent walls or furniture	1. When heated, the vapors from furniture polish, wax, carpet cleaners, etc., turn into white powder residue.	Turn heater off when using furniture polish, wax, carpet cleaner or similar products.
Heater produces unwanted odors.	<ol> <li>Heater is burning vapors from paint, hair spray, glues, etc. See IMPORTANT statement, page 23.</li> <li>Gas leak. See Warning Statement at the top of page 23.</li> <li>Low fuel supply.</li> </ol>	1. Ventilate room. Stop using odor causing products while heater is running.  2. Locate and correct all leaks (see "Checking Gas Connections," page 17).  3. Refill supply tank (Propane /LP)
Heater shuts off in use (ODS operates).	1. Not enough fresh air is available. 2. Low line pressure. 3. ODS/pilot is partially clogged.	models).  1. Open window and/or door for ventilation. 2. Contact local gas supplier. 3. Clean ODS/pilot (see <i>Care and Maintenance</i> , page 22).
Gas odor exists even when control knob is in OFF position.	1. Gas leak. See Warning Statement at top of page 23. 2. Control valve is defective.	Locate and correct all leaks     (see "Checking Gas Connections",     page 17).     Contact customer service.
Moisture/condensation noticed on windows.	Not enough combustion/ ventilation air.	Refer to "Air for Combustion and Ventilation" requirements, page 7.

#### REPLACEMENT PARTS

**NOTE**: Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

## PARTS UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement parts, call Customer Service toll free at 1-866-573-0674 for referral information.

When calling Customer Service or your dealer, have ready:

- Your name
- Your address
- Model and serial number of your heater
- How heater was malfunctioning
- Type of gas used (Propane/LP or Natural gas/NG)
- Purchase date

Usually, we will ask you to return the defective part to the factory.

## PARTS NOT UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement part(s) call Customer Service toll free at 1-866-573-0674 for referral information.

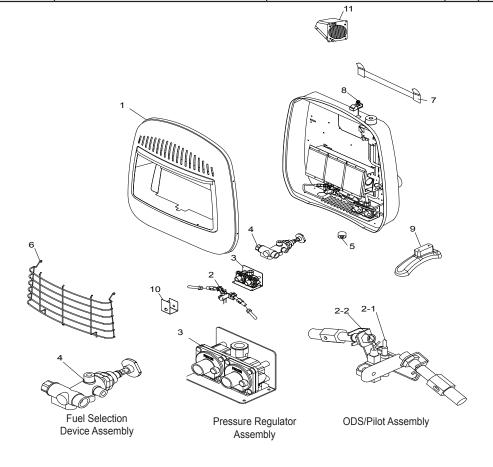
When calling Customer Service have ready:

- Model number of your heater
- The replacement part number

## PARTS LIST(Item # 0348820 Model # MD3TPF)

For replacement parts, call our customer service department at 1-866-573-0674, 8:00 a.m - 4:30 p.m., EST, Monday - Friday or e-mail <a href="mailto:customerservice@usaprocom.com">customerservice@usaprocom.com</a>

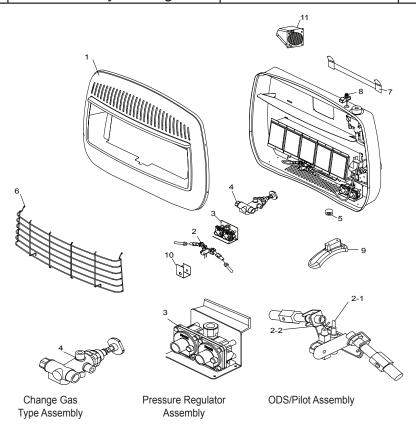
			QTY	
Part.	Description	Part #	LP	NG
1	Front Panel Assembly	MEB3100TPF	1	1
2	ODS Pilot Assembly	NDD0308X800-1	1	1
2-1	Thermocouple	ND0803-8	1	1
2-2	Ignitor Electrode	ND0807	1	1
3	Pressure Regulator	RV83FI-6/10	1	1
4	Fuel Selection Device	LHY-00-300	1	1
5	Plug	PF120820	2	2
6	Grill Guard	MEL3133A	1	1
7	Mounting Bracket	MEB060-3P-CG	1	1
8	Ignitor Assembly	PIMSC1-01	1	1
9	Base	MEL514-CG	2	2
10	ODS Deflector	PF-MED-01		1
11	FAN	PF06-YJLF-B-ME-CG	1	1
	PART AVAILABLENOT SHOWN			
	Assembly Package	MEB5201-01A	1	1
	Assembly Package	MEB5201-02	1	1



## PARTS LIST(Item # 0348821 Model # MD5TPF)

For replacement parts, call our customer service department at 1-866-573-0674, 8:00 a.m - 4:30 p.m., EST, Monday - Friday or e-mail <a href="mailto:customerservice@usaprocom.com">customerservice@usaprocom.com</a>

			QTY	
Part.	Description	Part #	LP	NG
1	Front Panel Assembly	MEB5100TPF	1	1
2	ODS Pilot Assembly	NDD0308X800-1	1	1
2-1	Thermocouple	ND0803-8	1	1
2-2	Ignitor Electrode	ND0807	1	1
3	Pressure Regulator	RV83FI-6/10	1	1
4	Fuel Selection Device	LHY-00-300	1	1
5	Plug	PF120820	2	2
6	Grill Guard	MEL5136A	1	1
7	Mounting Bracket	MB060-01-CG	1	1
8	Ignitor Assembly	PIMSC1-01	1	1
9	Base	MEL514-CG	2	2
10	ODS Deflector	PF-MED-01		1
11	FAN	PF06-YJLF-B-ME-CG	1	1
	PART AVAILABLENOT SHOWN			
	Assembly Package	MEB5201-01A	1	1
	Assembly Package	MEB5201-02	1	1



#### 1-YEAR LIMITED WARRANTY

The manufacturer warrants this product to be free from defects in workmanship and material present at time of shipment from the factory for one (1) year from the date of purchase. This warranty applies only to the original purchaser. The manufacturer agrees to correct such defect at no charge or, at our option, replace the product with a comparable or superior model.

To obtain warranty service, call our customer service department at 1-866-573-0674. You may be required to present a copy of your sales receipt as proof of purchase. All costs of removal and reinstallation are the expressed responsibility of the purchaser. Any damage to the product by accident, misuse, improper installation, or by affixing accessories not produced by the manufacturer, are the purchaser's responsibility. The manufacturer assumes no responsibility whatsoever for installation during the warranty period.

There is no further expressed warranty. The manufacturer disclaims any and all implied warranties. The manufacturer shall not be liable for incidental, consequential, or special damages arising at or in connection with product use or performance except as may otherwise be accorded by law. This warranty gives you specific legal rights, and you also have other rights which vary from state to state. This warranty supersedes all prior warranties.

This product may be covered by one or more of the following patents: (United States) 7013886, 7434447, 7607426, 7654820, (Europe) 07009672, 07024044, 08004868 or other U.S. and foreign patents pending.

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