



256-L-04-5

UNVENTED (VENT-FREE) GAS LOG HEATER OWNER'S OPERATION AND INSTALLATION MANUAL



MODELS SBJ18VNA, SBJ18VPA SBJ24VNA AND SBJ24VPA



MODELS SMA18VNA, SMA18VPA SMA24VNA AND SMA24VPA

Vent-free Models Also Design-Certified As Vented Decorative Appliances

A WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

INSTALLER: Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

TABLE OF CONTENTS

Safety	Wiring Diagram	20
Product Identification5	Cleaning and Maintenance	21
Local Codes5	Troubleshooting	22
Unpacking5	Specifications	26
Optional Remote Control Accessories 5	Replacement Parts	26
Product Features	Service Hints	26
Air For Combustion and Ventilation6	Technical Service	26
Installation9	Accessories	27
Operation	Parts	28
Inspecting Burner	Warranty	Back Cover

SAFETY

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual for correct installation and operational procedures. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

A WARNING: This appliance is for installation only in a solid-fuel burning masonry or UL127 factory-built fireplace or in a listed ventless firebox enclosure. It is design-certified for these installations in accordance with ANSI Z21.11.2. Exception: Do not install this appliance in a factory-built fireplace that includes instructions stating it has not been tested or should not be used with unvented gas logs.

WARNING: This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to <u>Air for Combustion and Ventilation</u> section on page 6 of this manual.

This appliance may be installed in an aftermarket,* permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

* Aftermarket: Completion of sale, not for purpose of resale, from the manufacturer

WARNING: This product contains and/or generates chemicals known to the State of California to cause cancer or birth defects, or other reproductive harm.

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SAFETY

Continued

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate or service this log set. Improper use of this log set can cause serious injury or death from burns, fire, explosion, electrical shock and carbon monoxide poisoning.

A DANGER: Carbon monoxide poisoning may lead to death!

Carbon Monoxide Poisoning: Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness or nausea. If you have these signs, the log set may not be working properly. Get fresh air at once! Have log set serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease or anemia, those under the influence of alcohol and those at high altitudes.

Natural and Propane/LP Gas: Natural and Propane/LP gas are odorless. An odor-making agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists.

Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to safe and proper operation of this log set.

WARNING: Any change to this log set or its controls can be dangerous.

WARNING: Do not use a blower insert, heat exchanger insert or other accessory not approved for use with this appliance.

WARNING: This appliance is equipped for either natural gas or propane/LP gas but not both. Gas type is indicated on the rating plate. Field conversion is not permitted.

WARNING: Do not allow fans to blow directly into the fireplace. Avoid any drafts that alter burner flame patterns. Ceiling fans can create drafts that alter burner flame patterns. Altered burner patterns can cause sooting.

MARNING: Do not place log scraps or lava rocks on burner.

Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

Do not place clothing or other flammable material on or near the appliance. Never place any objects on the heater.

Heater assembly becomes very hot when running heater. Keep children and adults away from hot surface to avoid burns or clothing ignition. Heater will remain hot for a time after shutdown. Allow surface to cool before touching.

Carefully supervise young children when they are in the room with appliance. When using the hand-held remote accessory, keep selector switch in the OFF position to prevent children from turning on burner with remote.

You must operate this heater with a fireplace screen in place. Make sure fireplace screen is closed before running heater.

SAFETY

Continued

Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.

Solid fuels shall not be burned in a fireplace in which an unvented room heater installed.

Children and adults should be alerted to the hazard of high temperature and should stay away to avoid burns or clothing ignition.

- This appliance, as supplied, is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.
- Do not place propane/LP supply tank(s) inside the structure. Locate propane/LP supply tank(s) outdoors (propane/LP units only).
- 3. If you smell gas
 - · shut off gas supply
 - · do not try to light any appliance
 - do not touch any electrical switch; do not use any phone in your building
 - immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
 - if you cannot reach your gas supplier, call the fire department
- This heater shall not be installed in a bedroom or bathroom, unless installed as a vented appliance. See <u>Installing Damper Clamp</u> Accessory for Vented Operation, page 12.
- 5. Before installing in a solid fuel burning fireplace, the chimney flue and firebox must be cleaned of soot, creosote, ashes and loose paint by a qualified chimney cleaner. Creosote will ignite if highly heated. Inspect chimney flue for damage. If damaged, repair flue before operating appliance.
- If fireplace has glass doors, never operate
 with glass doors closed, If you operate
 heater with doors closed, heat buildup
 inside fireplace will cause glass to burst.
 Also if fireplace opening has vents at the
 bottom, you must open the vents before
 operating heater.
- To prevent the creation of soot, follow the instructions in <u>Cleaning and Maintenance</u>, page 21.

- Before using furniture polish, wax, carpet cleaner or similar products, turn heater off. If heated, the vapors from these products may create a white powder residue within the burner box or on adjacent walls and furniture.
- 9. This heater needs fresh, outside air ventilation to run properly this heater has an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS shuts down the heater if enough fresh air is not available. See <u>Air Combustion and Ventilation</u> page 6. If the heater keeps shutting off, see *Troubleshooting*, page 22.
- 10. Do not run heater
 - where flammable liquids or vapors are used or stored
 - · under dusty conditions
- 11. Do not use heater to cook food or burn paper or other objects.
- 12. Do not use heater if any part has been exposed to or under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.
- Do not operate heater if any log is broken.
 Do not operate heater if a log is chipped (dime-size or larger).
- 14. Turn heater off and let cool before servicing, installing or repairing. Make sure the selector switch is in the OFF position. Only a qualified service person should install, service or repair heater.
- 15. Make sure the selector switch is in the OFF position when you are away from home for long periods of time.
- Remote-ready heaters shall not be connected to any external electrical source.
- 17. Operating heater above elevations of 4,500 feet may cause pilot outage.
- To prevent performance problems, do not use propane/LP tank(s) of less than 100 lb. capacity (propane/LP units only).
- Provide adequate clearances around air openings.

WARNING: Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this heater may result in property damage or personal injury.

PRODUCT IDENTIFICATION

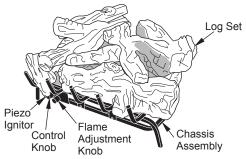


Figure 1 - Product Identification

LOCAL CODES

Install and use the heater with care. Follow all local codes. In the absence of local codes, use the latest edition of the *National Fuel Gas Code ANSI Z223.1/NFPA 54**

*Available from:

American National Standards Institute, Inc. 1430 Broadway

New York, NY 10018

National Fire Protection Association, Inc. Battery march park Quincy, MA 02269

Note: Where listed vented decorative logs are required, thermostat operations is not permitted. The installation of appliances designed for manufactured home (U.S. only) or mobile home installation must conform with the Stan-

dard CAN/CSA Z240 MH, Standard, Title 24 CFR, Part 3280, in the United States or when such a standard is not applicable, ANSI/NCS-BCS A225.1/NFPA 501A Manufactured Home Installations Standard.

State of Massachusetts: The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts.

Sellers of unvented propane or natural gas-fired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit.

Vent-free gas products are prohibited for bedroom and bathroom installation in the Commonwealth of Massachusetts.

UNPACKING

CAUTION: Do not remove the data plates from the grate assembly. The data plates contain important warranty and safety information.

 Remove log set assembly from carton. Note: Do not pick up assembly by logs. This could damage the unit. Always handle assembly by grate.

- Remove all protective packaging applied to log set for shipment.
- Check heater for any shipping damage. If heater is damaged call DESA Heating, LLC at 1-866-672-6040 for replacement parts before returning to dealer.

OPTIONAL REMOTE CONTROL ACCESSORIES

There are four optional remote controls that can be purchased separately:

- · Wall switch
- · Hand-held ON/OFF remote
- · Wall thermostat
- · Hand-held thermostat remote

See Accessories, page 27.

The wall thermostat or hand-held thermostat may not be used where vented decorative listings is required.

PRODUCT FEATURES

OPERATION

This heater is clean burning. It requires no outside venting. There is no heat loss out a vent or up a chimney. Heat is generated by both realistic flames and glowing coals. This heater is designed for vent-free operation with flue damper closed. It has been tested and approved to ANSI Z21.11.2 standard for unvented heaters. State and local codes in some areas prohibit the use of vent-free heaters. This heater may also be operated as a vented decorative (ANSI Z21.60) product by opening the flue damper.

SAFETY DEVICE

This heater has a pilot with an Oxygen Depletion Sensing (ODS) safety shut off system. The ODS/pilot is a required feature for vent-free room heaters. The ODS/pilot shuts off the heater if there is not enough fresh air.

PIEZO IGNITION SYSTEM

This heater has a piezo ignitor. This system requires no matches, batteries or other sources to light heater.

AIR FOR COMBUSTION AND VENTILATION

A WARNING: This heater shall not be installed in a room or space unless the required volume of indoor combustion air is provided by the method described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes. Read the following instructions to insure proper fresh air for this and other fuel-burning appliances in your home.

Today's homes are built more energy efficient than ever. New materials, increased insulation and new construction methods help reduce heat loss in homes. Home owners weather strip and caulk around windows and doors to keep the cold air out and the warm air in. During heating months, home owners want their homes as airtight as possible.

While it is good to make your home energy efficient, your home needs to breathe. Fresh air must enter your home. All fuel-burning appliances need fresh air for proper combustion and ventilation.

Exhaust fans, fireplaces, clothes dryers and fuel burning appliances draw air from the house to operate. You must provide adequate fresh air for these appliances. This will insure proper venting of vented fuel-burning appliances.

PROVIDING ADEQUATE VENTILATION

The following are excerpts from National Fuel Gas Code, ANSI Z223.1/NFPA 54, Air for Combustion and Ventilation

All spaces in homes fall into one of the three following ventilation classifications:

- 1. Unusually Tight Construction
- 2. Unconfined Space
- 3. Confined Space

The information on pages 6 through 8 will help you classify your space and provide adequate ventilation.

Unusually Tight Construction

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air.

Unusually tight construction is defined as construction where:

- Walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6 x 10⁻¹¹ kg per pa-sec-m²) or less with openings gasketed or sealed and
- b. weather stripping has been added on openable windows and doors <u>and</u>
- c. caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical and gas lines and at other openings.

If your home meets all of the three criteria above, you must provide additional fresh air. See *Ventilation Air From Outdoors*, page 8. If your home does not meet all of the three

or the three criteria above, proceed to <u>Determining Fresh-Air Flow For Appliance Location</u>, page 7.

AIR FOR COMBUSTION AND VENTILATION

Continued

Confined and Unconfined Space

The National Fuel Gas Code, ANSI Z223.1/ NFPA 54 defines a confined space as a space whose volume is less than 50 cubic feet per 1,000 Btu/hr (4.8 m³ per kw) of the aggregate input rating of all appliances installed in that space and an unconfined space as a space whose volume is not less than 50 cubic feet per 1,000 Btu/hr (4.8 m³ per kw) of the aggregate input rating of all appliances installed pregate input rating of all appliances installed with the space. Rooms communicating directly with the space in which the appliances are installed*, through openings not furnished with doors, are considered a part of the unconfined space.

* Adjoining rooms are communicating only if there are odorless passageways or ventilation grills between them.

DETERMINING FRESH-AIR FLOW FOR APPLIANCE LOCATION

Determining if You Have a Confined or Unconfined Space

Use this work sheet to determine if you have a confined or unconfined space.

Space: Includes the room in which you will install appliance plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

1. Determine the volume of the space (length x width x height).

Length x Width x Height = ____ cu. ft. (volume of space)

Example: Space size 20 ft. (length) x 16 ft. (width) x 8 ft. (ceiling height) = 2560 cu. ft. (volume of space)

If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.

Multiply the space volume by 20 to determine the maximum Btu/Hr the space can support.

____(volume of space) x 20 = (Maximum Btu/Hr the space can support)

Example: 2560 cu. ft. (volume of space) x 20 = 51,200 (maximum Btu/Hr the space can support)

Add the Btu/Hr of all fuel burning appliances in the space.

Vent-free appliance		Btu/Hr
Gas water appliance*		Btu/Hr
Gas furnace		Btu/Hr
Vented gas appliance		Btu/Hr
Gas fireplace logs		Btu/Hr
Other gas appliances*	+	Btu/Hr
Total =	·	Btu/Hr

* Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

Example:

Gas water appliance Vent-free appliance + $\frac{40,000}{33,000}$ Btu/Hr
Total = $\frac{33,000}{73,000}$ Btu/Hr

 Compare the maximum Btu/Hr the space can support with the actual amount of Btu/Hr used.

_____Btu/Hr (maximum the space can support)
_____Btu/Hr (actual amount of Btu/Hr used)

Example: 51,200 Btu/Hr (maximum the space can support)

73,000 Btu/Hr (actual amount of Btu/Hr used)

The space in the previous example is a confined space because the actual Btu/Hr used is more than the maximum Btu/Hr the space can support. You must provide additional fresh air. Your options are as follows:

- A. Rework worksheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms. See <u>Ventilation Air</u> From Inside Building, page 8.
- B. Vent room directly to the outdoors. See <u>Ventilation Air From Outdoors</u>, page 8.
- C. Install a lower Btu/Hr appliance, if lower Btu/Hr size makes room unconfined.

If the actual Btu/Hr used is less than the maximum Btu/Hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

AIR FOR COMBUSTION AND VENTILATION

Continued

A WARNING: If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes.

VENTILATION AIR

Ventilation Air From Inside Building

This fresh air would come from an adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12" of the

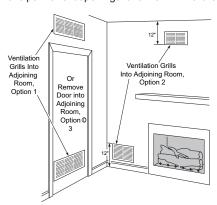


Figure 2 - Ventilation Air from Inside Building

ceiling and one within 12" of the floor on the wall connecting the two spaces (see options 1 and 2, Figure 2 on page 8). You can also remove door into adjoining room (see option 3, Figure 2 on page 8). Follow the *National Fuel Gas Code, ANSI Z223.1/NFPA 54, Air for Combustion and Ventilation* for required size of ventilation grills or ducts.

Ventilation Air From Outdoors

Provide extra fresh air by using ventilation grills or ducts. You must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the *National Fuel Gas Code, ANSI Z223.1/NFPA 54, Air for Combustion and Ventilation* for required size of ventilation grills or ducts.

IMPORTANT: Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent.

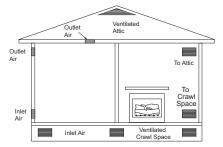


Figure 3 - Ventilation Air from Outdoors

NOTICE: This heater is intended for use as supplemental heat. Use this heater along with your primary heating system. Do not install this heater as your primary heating source. If you have a central heating system, you may run system's circulating blower while using heater. This will help circulate the heat throughout the house. In event of a power outage, you can use this heater as your primary heat source.

WARNING: A qualified service person must install heater. Follow all local codes.

NOTICE: State or local codes may only allow operation of this appliance in a vented configuration. Check your state or local codes.

WARNING: Make sure the selector switch is in the OFF position before installing heater.

WARNING: Before installing in a solid fuel burning fireplace, the chimney flue and firebox must be cleaned of soot, creosote, ashes and loose paint by a qualified chimney cleaner. Creosote will ignite if highly heated. A dirty chimney flue may create and distribute soot within the house. Inspect chimney flue for damage. If damaged, repair flue damper before operating appliance.

WARNING: Seal any fresh air vents or ash clean-out doors located on floor or wall of fireplace. If not, drafting may cause pilot outage or sooting. Use a heat-resistant sealant. Do not seal chimney flue damper.

WARNING: Never install the heater

- in a bedroom or bathroom unless installed as a vented appliance, see page 12
- · in a recreational vehicle
- where curtains, furniture, clothing or other flammable objects are less than 42" from front, top or sides of heater
- in high traffic areas
- · in windy or drafty areas

A CAUTION: This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Installing heater next to vinyl or cloth wall coverings or operating heater where impurities (such as, but not limited to, tobacco smoke, aromatic candles, cleaning fluids, oil or kerosene lamps, etc.) in the air exist, may discolor walls or cause odors.

IMPORTANT: Vent-free heaters add moisture to the air. Although this is beneficial, installing heater in rooms without enough ventilation air may cause mildew to form from too much moisture. See <u>Air for Combustion and Ventilation</u>, page 6.

Continued

CHECK GAS TYPE

Use the correct gas type (natural or propane/ LP) for your unit. If your gas supply is not correct, do not install in fireplace. Call dealer where you bought the appliance for proper type of appliance.

WARNING: This appliance is equipped for either natural gas or propane/LP gas but not both. Gas type is indicated on the rating plate. Field conversion is not permitted.

INSTALLATION AND CLEARANCES FOR VENT FREE OPERATION

WARNING: Maintain the minimum clearances. If you can, provide greater clearances from floor, ceiling and adjoining wall.

MINIMUM FIREPLACE CLEARANCE TO COMBUSTIBLE MATERIALS			
Side Wall 16"			
Ceiling 42"			
Floor 5"			

LOG SIZING REQUIREMENTS				
Minimum Firebox Size				
Log	Front Rear			
Size	Height	Depth	Width	Width
Size 18"	Height 17"	Depth 14"	Width 24"	Width 20"

^{*}Measured at 14" depth.

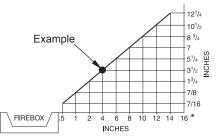
Allow adequate clearances for accessibility for purposes of servicing and proper operation Carefully follow the instructions below. This will ensure safe installation into masonry, UL127-listed manufactured fireplace or listed vent-free firebox.

Minimum Clearances For Side Combustible Material, Side Wall and Ceiling

A. Clearances from side of fireplace cabinet to any combustible material and wall should follow diagram in Figure 4. Example: The face of a mantel, bookshelf, etc., is made of combustible material must be 4" from side of fireplace to cabinet (see Figure 4).

B. Clearances from top of fireplace opening to ceiling should not be less than 42".

NOTICE: Non thermostat controlled heaters may be used as a vented product. If so, you must always run heater with chimney flue damper open and damper clamp installed. If running heater with damper open, noncombustible material above the fireplace opening is not needed. Go to Installing Damper Clamp Accessory for Vented Operation, page 12.



*Minimum 16" from Side Wall

Figure 4 - Minimum Clearance for Combustible to Wall

Minimum Noncombustible Material Clearances

If Not Using Mantel

Note: If using a mantel proceed to <u>If Using Mantel</u>, page 11. If not using mantel, follow the information on this page.

You must have noncombustible material(s) above the fireplace opening. Noncombustible materials (such as slate, marble, tile, etc.) Must be at least 1/2" thick. With sheet metal, you must have noncombustible material behind it. Noncombustible material must extend at least 8" up (for all models). If noncombustible material is less than 12", you must install the fireplace hood accessory (24" Models Only). See Figure 5, page 11, for minimum clearances.

Continued

If Using Mantel

You must have noncombustible material(s) above the fireplace opening. Noncombustible materials (such as slate, marble, tile, etc.) must be at least 1/2" thick. With sheet metal, you must have noncombustible material behind it. Noncombustible material must extend at least 8" up (for all models). If noncombustible materials is less than 12", you must install the fireplace hood accessory (24" Models Only). Even if noncombustible material is more than 12", you may need the hood accessory to deflect heat away from your mantel shelf. See Figures 5, 6 and 7, for minimum clearances.

IMPORTANT: If you cannot meet these minimum clearances, you must operate heater with chimney flue damper open. Go to Installing Damper Clamp Accessory for Vented Operation, page 12.

Noncombustible Material Distance (A)	Requirements for Safe Installation
12" or more	Noncombustible material OK.
Between 8" and 12"	24" Models: Install fireplace hood accessory (GA6050, GA6052, GA6053, see <u>Accessories</u> , page 27). 18" Model: Noncombustible material OK.
Less than 8"	Noncombustible material must be extended to at least 8". See <u>Between 8" and 12"</u> , above. If you cannot extend material, you must operate heater with flue damper open and damper clamp installed.

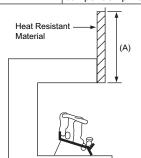


Figure 5 - Heat Resistant Material (Slate, Marble, Tile, etc.) Above Fireplace

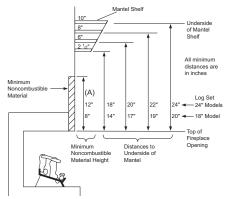


Figure 6 - Minimum Mantel Clearances Without Using Hood

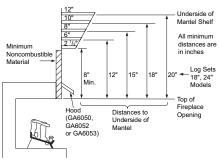


Figure 7 - Minimum Mantel Clearances When Using Hood

MANTEL CLEARANCES

In addition to meeting noncombustible material clearances, you must also meet required clearances between fireplace opening and mantel shelf. If you do not meet the clearances listed below, you will need a hood.

Determining Minimum Mantel Clearance

If you meet minimum clearance between mantel shelf and top of fireplace opening, a hood is not required (see Figure 6).

Determining Minimum Mantel Clearance When Using a Hood

If minimum clearances in Figure 6 are not met, you must have a hood. When using a hood there are still certain minimum mantel clearances required. Follow minimum clearances shown in Figure 7 when using hood.

Continued

NOTICE: Surface temperatures of adjacent walls and mantels become hot during operation. Walls and mantels above the firebox may become hot to the touch. If installed properly, these temperatures meet the requirement of the national product standard. Follow all minimum clearances shown in this manual.

NOTICE: If your installation does not meet the minimum clearances shown, you must do one of the following:

- operate the logs only with the flue damper open and damper clamp installed
- raise the mantel to an acceptable height
- · remove the mantel

FLOOR CLEARANCES

- A. If installing appliance on the floor level, you must maintain the minimum distance of 14" to combustibles (see Figure 8).
- B. If combustible materials are less than 14" to the fireplace, you must install appliance at least 5" above the combustible flooring (see Figure 9).

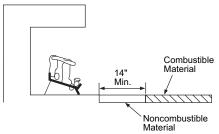


Figure 8 - Minimum Fireplace Clearances
If Installed at Floor Level

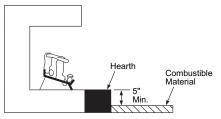


Figure 9 - Minimum Fireplace Clearances
Above Combustible Flooring

INSTALLING DAMPER CLAMP ACCESSORY FOR VENTED OPERATION

Note: When used as a vented decorative, appliance must be installed only in a solid-fuel burning fireplace with a working flue and constructed of noncombustible material.

If your heater is a non-thermostatically controlled model, you may use this heater as a vented product. There are three reasons for operating your heater in the vented mode.

- The fireplace does not meet the clearance to combustibles requirements for ventfree operation.
- State or local codes do not permit ventfree operation.
- 3. You prefer vented operation.

If reasons number 1 or 2 above apply to you, you must permanently open chimney flue damper. You must install the damper clamp accessory (to order, see *Accessories*, page 27). This will insure vented operation (see Figure 10). The damper clamp will keep damper

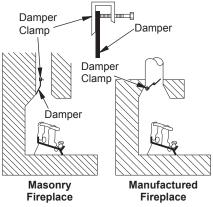


Figure 10 - Attaching Damper Clamp

Continued

open. Installation instructions are included with clamp accessory.

See chart below for minimum permanent flue opening you must provide. Attach damper clamp so the minimum permanent flue opening will be maintained at all times.

Area of Various Standard Round Flues		
Diameter Area		
5"	20 sq. inches	
6"	29 sq. inches	
7"	39 sq. inches	
8"	51 sq. inches	

Chimney Height	Minimum Permanent Flue Opening
6' to 15'	39 sq. inches
15' to 30'	29 sq. inches

INSTALLING REMOTE CONTROL ACCESSORY BRACKET

If installing optional remote control accessory you will need to install the remote accessory bracket for the receiver.

Use screws provided to attach bracket to valve bracket as shown in Figure 11.

Follow installation instructions included with remote accessory.

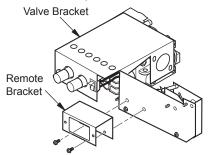


Figure 11 - Attaching Remote Bracket to Valve Bracket

INSTALLING HEATER ASSEMBLY

WARNING: If installing in a sunken fireplace, special care is needed. You must raise the fireplace floor to allow access to heater control panel. This will insure adequate air flow and guard against sooting. Raise fireplace floor with noncombustible material. Make sure material is secure.

A CAUTION: Do not pick up heater assembly by logs. This could damage unit. Only handle assembly by grates.

IMPORTANT: Make sure the heater burner is level. If heater is not level, heater will not work properly.

Installation Items Needed

- control cover kit (optional, see <u>Accessories</u>, page 27)
- approved flexible gas hose and fittings (provided with heater) (if allowed by local codes)
- sealant (resistant to propane/LP gas, not provided)

Note: Install optional HRC100 or HRC200 series Receiver and Hand-Held Remote Control Kit (see <u>Accessories</u>, page 27) before installing gas log heater. See installation instructions included with the kit

- Apply pipe joint sealant lightly to male threads of gas fitting (not provided). Connect approved flexible gas hose to inlet side of gas control (see Figure 12).
- 2. Position heater assembly in fireplace.
- Connect to gas supply. See <u>Connecting</u> <u>To Gas Supply</u>, page 14.

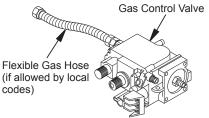


Figure 12 - Attaching Flexible Gas Hose to Heater Control Valve

Continued

CONNECTING TO GAS SUPPLY

WARNING: This appliance requires a 3/8" NPT (National Pipe Thread) inlet connection to the control valve.

WARNING: A qualified service person must connect heater to gas supply. Follow all local codes.

CAUTION: Never connect propane/LP fireplace directly to the propane/LP supply. This heater requires an external regulator (not supplied). Install the external regulator between the heater and propane/LP supply.

WARNING: Never connect natural gas fireplace to private (non-utility) gas wells. This gas is commonly known as wellhead gas.

Installation Items Needed

Before installing heater, make sure you have the items listed below.

- external regulator (supplied by installer for propane/LP models only)
- · piping (check local codes)
- sealant (resistant to propane/LP gas)
- · equipment shutoff valve *
- · test gauge connection *
- · sediment trap
- · tee joint
- · pipe wrench
- approved flexible gas line with gas connector (if allowed by local codes) (provided)
- * A CSA design-certified equipment shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional CSA design-certified equipment shutoff valve from your dealer.

For propane/LP units, the installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11" and 14" of water. If you do not reduce incoming gas pressure, heater control valve damage could occur. Install external regulator with the vent pointing down as shown in Figure 13. Pointing the vent down protects it from freezing rain or sleet.

A CAUTION: Use only new, black iron or steel pipe. Internally-tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2" diameter or greater to allow proper gas volume to heater. If pipe is too small, undue loss of volume will occur.

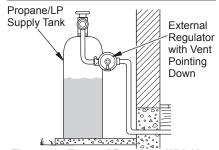


Figure 13 - External Regulator With Vent Pointing Down

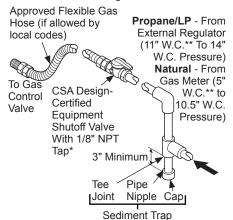


Figure 14 - Gas Connection (Remote-Ready Models Only)

- * Purchase the optional CSA design-certified equipment shutoff valve from your dealer.
- **Minimum inlet pressure for purpose of input adjustment.

Continued

Installation must include an equipment shutoff valve, union and plugged 1/8" NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 14, page 14).

IMPORTANT: Install equipment shutoff valve in an accessible location within 6 feet of the appliance. The equipment shutoff valve is for turning on or shutting off the gas to the appliance.

Apply pipe joint sealant lightly to male NPT threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves.

WARNING: Use pipe joint sealant that is resistant to liquid petroleum (LP) gas.

We recommend that you install a sediment trap in supply line as shown in Figure 14, page 14. Locate sediment trap where it is within reach for cleaning. Install in piping system between fuel supply and heater. Locate sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.

A CAUTION: Avoid damage to gas control. Hold gas control with wrench when connecting it to gas piping and/or fittings.

CHECKING GAS CONNECTIONS

AWARNING: Test all gas piping and connections for leaks after installing or servicing. Correct all leaks at once.

WARNING: Never use an open flame to check for a leak. Apply a noncorrosive leak detection fluid to all joints. Bubbles forming show a leak. Correct all leaks at once.

CAUTION: Make sure external regulator has been installed between propane/LP supply and heater. See guidelines under <u>Connecting to Gas Supply</u>, page 14.

PRESSURE TESTING GAS SUPPLY PIPING SYSTEM

Test Pressures In Excess Of 1/2 PSIG (3.5 kPa)

- Disconnect appliance with its appliance main gas valve (control valve) and equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 psig will damage heater control valve regulator.
- 2. Cap off open end of gas pipe where equipment shutoff valve was connected.
- Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas or opening main gas valve located on or near gas meter for natural gas or using compressed air.
- Check all joints of gas supply piping system. Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak
- 5. Correct all leaks at once.
- Reconnect heater and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

- Close equipment shutoff valve (see Figure 15).
- Pressurize supply piping system by either opening propane/LP supply tank valve for propane/LP gas or opening main gas valve located on or near gas meter for natural gas or using compressed air.

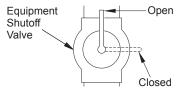


Figure 15 - Equipment Shutoff Valve

Continued

- Check all joints from gas meter to equipment shutoff valve for natural gas or propane/LP supply to equipment shutoff valve for propane/LP (see Figure 16 or 17).
 Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak.
- 4. Correct all leaks at once.

PRESSURE TESTING HEATER GAS CONNECTIONS

- 1. Open equipment shutoff valve (see Figure 15, page 15).
- Open main gas valve located on or near gas meter for natural gas or open propane/LP supply tank valve.
- 3. Make sure control knob of heater is in the OFF position.
- Check all joints from equipment shutoff valve to gas control (see Figures 16 and 17). Apply noncorrosive leak detection fluid to all joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.
- 6. Light heater (see *Operation*). Check all other internal joints for leaks.
- 7. Turn off heater (see <u>To Turn Off Gas To Appliance</u>, page 18).

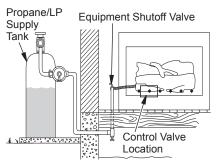


Figure 16 - Checking Gas Joints (Propane/LP Gas Only)

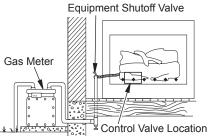


Figure 17 - Checking Gas Joints (Natural Gas Only)

OPERATION



FOR YOUR SAFETY READ BEFORE LIGHTING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- · Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician or gas supplier. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

OPERATION

Continued

LIGHTING INSTRUCTIONS

A WARNING

- If fireplace has glass doors, never operate this heater with glass doors closed. If you operate heater with doors closed, heat buildup inside fireplace will cause glass to burst. Also iffireplace opening has vents at the bottom, you must open the vents before operating heater.
- You must operate this heater with a fireplace screen in place. Make sure fireplace screen is closed before running heater.

NOTICE: During initial operation of new heater, burning logs will give off a paper-burning smell. Orange flame will also be present. Open damper or window to vent smell. This will only last a few hours.

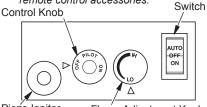
Note: Home owners generally prefer to operate their heater with the chimney damper closed. This will put all the heat into the room. However, there may be times you will desire the full flames of the HI heat setting but will find the heat output excessive. You can open the chimney damper (if you have one) fully or partially to release some of the heat.

WARNING: Damper handle will be hot if heater has been running.

- 1. STOP! Read the safety information, page 16.
- Make sure equipment shutoff valve is fully open
- 3. Set switch in the OFF position.
- Press in and turn control knob clockwise to the OFF position (see Figure 18).

WARNING: Burner will come on automatically within one minute when the switch is in the ON position after the pilot is lit.

- Wait five (5) minutes to clear out any gas.
 Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information, page 16. If you don't smell gas, go to the next step.
- Press in and turn control knob counterclockwise to the PILOT position. Press in control knob for five (5) seconds (see Figure 18).
 - Note: You may be running this heater for the first time after hooking up to gas supply. If so, the control knob may need to be pressed in for 30 seconds or more. This will allow air to bleed from the gas system.
- With control knob pressed in, press and release ignitor button. This will light pilot. If needed, keep pressing ignitor button until pilot lights.
 - Note: If pilot does not stay lit, contact a qualified service person or gas supplier for repairs. Until repairs are made, light pilot with match. To light pilot with match, see <u>Manual Lighting Procedure</u>, page 18.
- Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob.
 - If control knob does not pop out when released, contact a qualified service person or gas supplier for repairs.
 - Note: If pilot goes out, repeat steps 4 through 8.
- 9. Slightly push in and turn control knob counterclockwise to the ON position.
- Wait one minute and move switch to the ON position to light burner. Note: AUTO is only functional when using optional remote control accessories.



Piezo Ignitor Flame Adjustment Knob Figure 18 - Control Knob and Ignitor Button Location, Manual Controlled

OPERATION

Continued

- 11. Set flame adjustment knob to any level between HI and LO.
- 12. To leave pilot lit and shut off burners only: turn control knob clockwise to the PILOT position, or use remote control manual OFF button, or set selector switch in the OFF position.

A CAUTION: Do not try to adjust heating levels by using the equipment shutoff valve.

WARNING: Make sure the selector switch is in the OFF position when you are away from home for long periods of time. Heater will come on automatically with selector switch in the ON position.

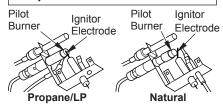


Figure 19 - Pilot



TO TURN OFF GAS TO APPLIANCE



Shutting Off Heater

- Turn control knob clockwise to the OFF position.
- 2a. Set switch in the OFF position.
- 2b. **If Using Optional Hand-Held Remote:** Set selector switch in the OFF position to prevent draining battery.
- 3. Close equipment shutoff valve (see Figure 15, page 15).



MANUAL LIGHTING PROCEDURE



- 1. Follow steps 1 through 6 under <u>Lighting</u> <u>Instructions</u>, page 17.
- Press control knob and light pilot with match
- Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob. Now follow steps 9 through 11 under <u>Lighting Instructions</u>, starting on page 17.

OPTIONAL HAND-HELD REMOTE OPERATION



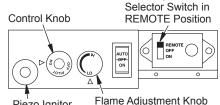
Note: All remote control accessories must be purchased separately (see <u>Accessories</u>, page 27). Follow instructions included with the remote control.

NOTICE: You must light the pilot before using the hand-held remote control unit. See <u>Lighting</u> <u>Instructions</u> on page 17.

After lighting, let pilot flame burn for about one minute. Turn control knob to ON position. Adjust flame adjustment knob anywhere between HI and LO. Flip AUTO/OFF/ON switch to AUTO. Slide the selector switch to the REMOTE position (see Figure 20).

Note: The burner may light if hand-held remote was on when selector switch was last turned off. You can now turn the burner on and off with the hand-held remote control unit.

IMPORTANT: Do not leave the selector switch in the REMOTE or ON position when the pilot is not lit. This will drain the battery.



Piezo Ignitor Flame Adjustment Knob
Figure 20 - Setting the Selector Switch,
Control Knob and Flame Adjustment
Knob for Remote Operation

ON/OFF SERIES (MODEL HRC100)

Hold the control button on the hand-held remote until burner turns on. Hold the control button again until burner turns off (see Figure 21, page 19).

To Lock press both buttons on hand-held remote control until light stops flashing. Hand-held remote control is now locked. If the fire is on it will be turned off automatically. In the locked state, the light will not light up when any button is pressed

To Unlock press both buttons together on hand-held remote control until the light stops flashing. The hand-held remote is now unlocked.

OPERATION

Continued

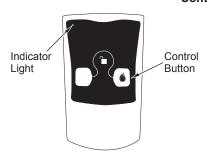


Figure 21 - On/Off Hand-Held Remote Control Unit

THERMOSTAT SERIES (MODEL HRC200)

The hand-held remote can be operated using either the manual mode (MANU) or thermostatic mode (AUTO) (see Figure 22). To select Fahrenheit/Centigrade mode display, carefully press the °C/°F mode button with the end of a paper clip or similar blunt object.

Manual Mode

- Press the POWER and LOCK buttons together to turn on the hand-held remote control.
- 2. Press the MANU button to turn on the fireplace.
- 3. Press the POWER and LOCK buttons together to turn off the fireplace.

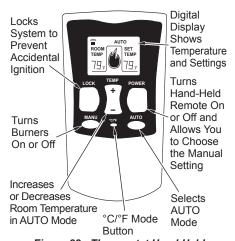


Figure 22 - Thermostat Hand-Held Remote Control Unit

Auto (Thermostatic) Mode

- Press the POWER and LOCK buttons together to turn on the hand-held remote control
- 2. Press AUTO button to select this mode.
- 3. Set the desired room temperature by pressing the TEMP + or buttons.
- 4. Press the POWER and LOCK buttons together to turn off the fireplace.

Note: Do not leave hand-held remote in the AUTO mode close to the fireplace. The radiant heat from the fireplace will turn off the fireplace. Ideally, place hand-held remote in center of room facing towards the fireplace.

Note: Do not hold the hand-held remote for a long time. Body temperature will affect its operation in the AUTO mode.

Safety Features

When away from home for an extended period of time or as a child safety feature to prevent accidental ignition of the fireplace, the receiver ON/OFF/REMOTE switch should be in the OFF position.

Auto Shutoff Feature

- If the average room temperature reaches a range of 82° F (28° C) to 92° F (33° C), the hand-held remote control will perform a safety override and shut the fireplace off. This feature is not available in the MANU mode
- The receiver continuously receives signals from the hand-held remote to control
 the room temperature. If the hand-held
 remote is misplaced, obstructed or for any
 reason cannot transmit to the receiver, the
 receiver will shut off the fireplace. This will
 occur in 8 or more minutes depending
 upon location of remote transmitter and
 strength of batteries.

Key Pad Lock Feature

This feature allows the user to lock/unlock the keypad on the hand-held remote in the MANU or AUTO mode to prevent inadvertent operation (i.e. children operating the hand-held remote control, etc.). The keypad is locked in either on or off. Press the POWER and LOCK buttons together to turn the unit on or off.

INSPECTING BURNER

Check pilot flame pattern and burner flame patterns often.

PILOT FLAME PATTERN

Figure 23 shows a correct pilot flame pattern. Figure 24 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool. When the thermocouple cools, the heater will shut down.

If pilot flame pattern is incorrect, as shown in Figure 24

- turn heater off (see <u>To Turn Off Gas to Appliance</u>, page 18)
- · see Troubleshooting, page 22

Note: The pilot flame on natural gas units will have a slight curve, but flame should be blue and have no yellow or orange color.

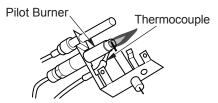


Figure 23 - Correct Pilot Flame Pattern (Your pilot may vary from pilots shown)

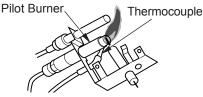


Figure 24 - Incorrect Pilot Flame Pattern (Your pilot may vary from pilots shown)

BURNER FLAME PATTERN

Figure 25 shows correct burner flame pattern.

NOTICE: Do not mistake orange flames with yellow tipping. Dirt or other fine particles are burned by heater, causing brief patches of orange flame. If burner flame pattern is incorrect, as shown in Figure 26

- turn heater off (see <u>To Turn Off Gas to Appliance</u>, page 18)
- see *Troubleshooting*, page 22

The flames from the burner travel horizontally through the log set and emerge at the middle and rear of the set against the back logs.

The flames are blue off the burner and as they progress through the log set, change to a light yellow color, yellow decorative flames are visible as the flames exit the log set.

The base of the log set and the underside of the top logs glow red. Natural gas models will burn with more blue flame, while propane gas model will burn with bright yellow flame.

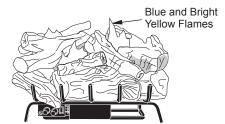


Figure 25 - Correct Burner Flame Pattern

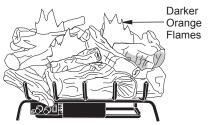


Figure 26 - Incorrect Burner Flame
Pattern

WIRING DIAGRAM

When Using Remote

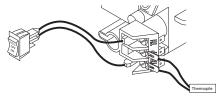


Figure 27 - Connecting Remote Receiver to Control Valve

CLEANING AND MAINTENANCE

A WARNING: Turn off heater and let cool before cleaning.

CAUTION: You must keep control areas, burner and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service person. Heater may need more frequent cleaning due to excessive lint from carpeting, pet hair, bedding material, etc.

WARNING: Failure to keep the primary air openings of the burner clean may result in sooting and property damage.

BURNER INJECTOR HOLDER AND PILOT AIR INLET HOLE

The primary air inlet openings allow the proper amount of air to mix with the gas. This provides a clean burning flame. Keep these holes clear of dust, dirt, lint and pet hair. Clean these air inlet openings prior to each heating season. Blocked air openings will create soot. We recommend that you clean the unit every three months during operation and have heater inspected yearly by a qualified service person.

We also recommend that you keep the burner tube and pilot assembly clean and free of dust and dirt. To clean these parts we recommend using compressed air no greater than 30 PSI. Your local computer store, hardware store or home center may carry compressed air in a can. If using compressed air in a can, please follow the directions on the can. If you don't follow directions on the can, you could damage the pilot assembly.

- 1. Shut off unit, including pilot. Allow unit to cool for at least thirty minutes.
- Inspect burner, pilot and primary air inlet opening on injector holder for dust and dirt (see Figure 28).
- 3. Blow air through ports/slots and holes in the burner.

- Check injector holder located at the end of burner tube again. Remove any large particles of dust, dirt, lint or pet hair with a soft cloth or vacuum cleaner nozzle.
- 5. Blow air into the primary air opening on the injector holder.
- In case any large clumps of dust have now been pushed into the burner repeat steps 3 and 4.

Clean pilot assembly also. A yellow tip on the pilot flame indicates dust and dirt in the pilot assembly. There is a small pilot air inlet hole about 2" from where the pilot flame comes out of the pilot assembly (see Figure 29). With the unit off, lightly blow air through the air inlet hole in the same direction as gas flow. You may blow through a drinking straw if compressed air is not available.

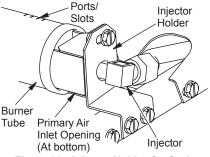
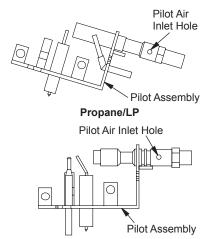


Figure 28 - Injector Holder On Outlet Burner Tube



Natural
Figure 29 - Pilot Inlet Air Hole (Your pilot
may vary from pilots shown)

WARNING: Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair heater.

A CAUTION: Never use a wire, needle or similar object to clean ODS/pilot. This can damage ODS/pilot unit.

Note: All troubleshooting items are listed in order of operation.

Note: All troubleshooting items are listed in order of operation.				
OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY		
When ignitor button is pressed, there is no spark at ODS/pilot	 Ignitor electrode not connected to ignitor cable Ignitor cable pinched or wet Broken ignitor cable Bad piezo ignitor Ignitor electrode positioned wrong or broken 	 Reconnect ignitor cable Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry Replace ignitor cable Replace piezo ignitor Replace pilot assembly for remote-ready units. Replace ignitor electrode for variable manually controlled units 		
When ignitor button is pressed, there is spark at ODS/pilot but no ignition	 Gas supply turned off or equipment shutoff valve closed Control knob not in PILOT position Control knob not pressed in while in PILOT position Air in gas lines when installed Depleted gas supply (propane/LP only) ODS/pilot is clogged External gas regulator setting is not correct 	 Turn on gas supply or open equipment shutoff valve Turn control knob to PILOT position Press in control knob while in PILOT position Continue holding down control knob. Repeat igniting operation until air is removed Contact local propane/LP gas company Clean ODS/pilot (see Cleaning and Maintenance, page 21) or replace ODS/pilot assembly Replace gas regulator 		

Continue

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
ODS/pilot lights but flame goes out when control knob is released	Control knob not fully pressed in Control knob not pressed in long enough	After ODS/pilot lights, keep control knob pressed in 30
	Safety interlock system has been triggered	seconds 3. Wait one minute for safety interlock system to reset
	Equipment shutoff valve not fully open	Repeat ignition operation 4. Fully open equipment shut off valve
	Pilot flame not touching thermocouple, which allows thermocouple to cool, caus-	A) Contact local natural o propane/LP gas company
	ing pilot flame to go out. This problem could be caused by one or both of the following: A) Low gas pressure B) Dirty or partially clogged ODS/pilot	B) Clean ODS/pilot (see <u>Cleaning and Maintenance</u> page 21) or replace ODS pilot assembly
	Thermocouple connection loose at control valve Thermocouple damaged Control valve damaged	Hand tighten until snug then tighten 1/4 turn more Replace pilot assembly Replace control valve
Burner does not light after ODS/pilot is lit	Inlet gas pressure is too low Burner orifice(s) clogged	Contact local natural of propane/LP gas company Clean burner(s) (see <u>Clean ing and Maintenance</u> page 21) or replace burne orifice(s)
	Remote selector in OFF position Wire disconnected from gas control	Put remote selector in ON position
Delayed ignition of burner	Manifold pressure is too low	Contact local natural o propane/LP gas company
	Burner orifice(s) clogged	Clean burner(s) (see <u>Cleaning</u> <u>and Maintenance</u> , page 21 or replace burner orifice(s)
	3. Mislocated crossover tube	Contact qualified service person
Burner backfiring during combustion	Burner orifice is clogged or damaged	Clean burner (see <u>Cleaning</u> <u>and Maintenance</u> , page 21 or replace burner orifice
	Damaged burner Gas appliance regulator defective	2. Replace damaged burner
	External gas regulator defective or set to incorrect pressure	Correct external gas regulator pressure or replace in defective

Continued

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
Orange flame in burner during burner combustion	1. Not enough air	Check burner(s) for dirt and debris. If found, clean burner(s) (see <u>Cleaning and</u> <u>Maintenance</u> , page 21)
	Gas regulator defective Control valve defective	Replace gas regulator Check manifold pressure on control valve. Replace if incorrect
Slight smoke or odor during initial operation	Residues from manufac- turing processes and logs curing	Problem will stop after a few hours of operation
Heater produces a whistling noise when burner is lit	Turning control knob to HI position when burner is cold Air in gas line	Turn control knob to LO position and let warm up for a minute Operate burner until air is removed from line. Have gas line checked by local natural or propane/LP gas company
	3. Air passageways on heater blocked4. Dirty or partially clogged burner orifice(s)	 Observe minimum installation clearances (see pages 9 through 12) Clean burner (see <u>Cleaning and Maintenance</u>, page 21)
		or replace burner orifice(s)
White powder residue forming within burner box or on adjacent walls or furniture	When heated, vapors from furniture polish, wax, carpet cleaners, etc. may turn into white powder residue	Turn heater off when us- ing furniture polish, wax, carpet cleaners or similar products
Moisture/condensation noticed on windows	Not enough combustion/ ventilation air	Refer to <u>Air for Combustion</u> <u>and Ventilation</u> requirements (page 6)
Heater produces a clicking/ ticking noise just after burner is lit or shut off	Metal expanding while heating or contracting while cooling	This is normal with most heaters. If noise is exces- sive, contact qualified ser- vice person
Remote does not function (if using remote control)	Battery is not installed. Battery power is low	Replace batteries in receiver and hand-held remote control

Continued

MARNING: If you smell gas

- · Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- · Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

IMPORTANT: Operating heater where impurities in air exist may create odors. Cleaning supplies, paint, paint remover, cigarette smoke, cements and glues, new carpet or textiles, etc., create fumes. These fumes may mix with combustion air and create odors. These odors will disappear over time.

disappear over time.		
OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
Heater produces unwanted odors	1. Heater burning vapors from paint, hair spray, glues, cleaners, chemicals, new carpet, etc. (See <i>IMPOR-TANT</i> statement above) 2. Low fuel supply (propane/LP only) 3. Gas leak. See warning statement at top of page	Open window to ventilate room. Stop using odor causing products while heater is running Refill supply tank (propane/LP only) Locate and correct all leaks (see Checking Gas Connections, page 15)
Heater shuts off in use (ODS operates)	 Not enough fresh air is available Low line pressure ODS/pilot is partially clogged 	Open window and/or door for ventilation Contact local natural or propane/LP gas company Clean ODS/pilot (see Cleaning and Maintenance, page 21)
Gas odor even when control knob is in OFF position	Gas leak. See warning statement at top of page Control valve or gas control defective	Locate and correct all leaks (see <u>Checking Gas Con-nections</u> , page 15) Replace control valve or gas control
Gas odor during combustion	Foreign matter between control valve and burner Gas leak. See warning statement at top of page	Take apart gas tubing and remove foreign matter Locate and correct all leaks (see <u>Checking Gas Connections</u> , page 15)
Log set cycles to pilot, but room temperature drops to a lower than ideal level before log set comes back on	Hand-held remote control is too close to heater	Move hand-held remote control unit farther away from the heater

SPECIFICATIONS

SMA18VNA/SBJ18NVA

- Rating (Variable): 24,000/36,000 Btu/Hr
- · Type Gas: Natural Gas Only
- · Ignition: Piezo
- Manifold Pressure: 3.5" W.C. 1.6" W.C.
- Inlet Gas Pressure (in. of water):
 Max 10.5" W.C., Min* 5.0" W.C.
- · Shipping Weight: 32 lbs.

SMA24VNA/SBJ24VNA

- Rating (Variable): 25,000/39,000 Btu/Hr
- · Type Gas: Natural Gas Only
- · Ignition: Piezo
- · Manifold Pressure: 3.5" W.C. 1.6" W.C.
- Inlet Gas Pressure (in. of water):
 Max 10.5" W.C., Min* 5.0" W.C.
- · Shipping Weight: 34 lbs.
- * For purpose of input adjustment

SMA18VPA/SBJ18VPA

- Rating (Variable): 24.000/36.000 Btu/Hr
- Type Gas: Propane/LP Only
- · Ignition: Piezo
- · Manifold Pressure: 10" W.C. 6.3" W.C.
- Inlet Gas Pressure (in. of water):
 Max 14" W.C., Min* 11" W.C.
- · Shipping Weight: 32 lbs.

SMA24VPA/SBJ24VPA

- Rating (Variable): 25,000/39,000 Btu/Hr
- Type Gas: Propane/LP Only
- Ignition: Piezo
- Manifold Pressure: 10" W.C. 6.3" W.C.
- Inlet Gas Pressure (in. of water):
 Max 14" W.C., Min* 11" W.C.
- · Shipping Weight: 34 lbs.

Manufactured by: DESA FMI. LLC, 1769 E. Lawrence St. Russellville, AL 35653

Note: This appliance has been designed-certified by ANS Z21.11.2a-2003 Unvented Room Heaters and ANS Z21.60-2003.

Decorative Gas Appliances for Installation in Solid Fuel Burning Fireplaces by OMNI Test Laboratories.

REPLACEMENT PARTS

Note: Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

PARTS UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement part(s), call DESA Heating, LLC at 1-866-672-6040. When calling DESA Heating, LLC, have ready:

- your name
- · vour address
- · model and serial numbers of your heater
- · how heater was malfunctioning
- · purchase date

Usually, we will ask you to return the part to the factory.

PARTS NOT UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement part(s), call DESA Heating, LLC at 1-866-672-6040 for referral information. A list of authorized dealers can be found by visiting www.desatech.com. When calling DESA Heating, LLC, have ready:

- model and serial numbers of your heater
- · the replacement part number

SERVICE HINTS

When Gas Pressure Is Too Low

- · pilot will not stay lit
- · burner will have delayed ignition
- · heater will not produce specified heat
- · propane/LP gas supply may be low

You may feel your gas pressure is too low. If so, contact your local propane/LP or natural gas supplier.

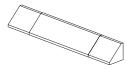
TECHNICAL SERVICE

You may have further questions about installation, operation, or troubleshooting. If so, contact DESA Heating, LLC at 1-866-672-6040. When calling please have your model and serial numbers of your heater ready.

You can also visit DESA Heating, LLC's web site at www.desatech.com.

ACCESSORIES

Purchase these accessories from your local dealer. If they can not supply these accessories call DESA Heating, LLC at 1-866-672-6040 for information. You can also write to the address listed on the back page of this manual.



FIREPLACE HOOD

Black - GA6050, Brass - GA6052 Antique Brass - GA6053

For all models. Helps deflect heat away from mantel or wall above fireplace. Fits openings 28" to 48" wide.



RECEIVER AND HAND-HELD THERMOSTAT REMOTE CONTROL KIT - HRC200

For all models. Allows the fireplace to be operated in a manually or thermostatically controlled mode. You can turn the fireplace on and off without ever leaving the comfort of your easy chair. A wall-mount docking station is included.



RECEIVER AND HAND-HELD REMOTE CONTROL KIT - HRC100

For all models. Allows the fireplace to be turned on and off by using a hand-held remote control. A wall-mount docking station is included

WALL-MOUNT THERMOSTAT SWITCH - GWMT1

For all models. The desired comfort setting can be selected on the wall thermostat and the log heater will automatically cycle from pilot to the heat setting selected.

WALL-MOUNT ON/OFF SWITCH GWMS2

For all models. Allows the gas log heater to be turned on and off with a wall switch.

VENT-FREE LOGMATE® FIREBOXES

Available in 32", 36" and 42" models. Circulating fireboxes feature louvers and an optional blower. Non-circulating, smooth face models are ideal for custom trim applications such as stone or marble.

FB32C (CIRCULATING), FB32NC (NON-CIRCULATING) SERIES

For all models.

FB36CA, FB42C SERIES (CIRCULATING), FB36NCA, FB42NC SERIES (NON-CIRCULATING) For all models.

DAMPER CLAMP - GA6080

For all models. Permanently opens chimney flue damper for vented operation.

LAVA ROCK - GA6060

For all models. Order when additional rock is desired.

CLEANING KIT - CCK

For all models. Your vent-free gas appliance requires regular cleaning and maintenance to prevent performance problems. This kit gives you the tools and instructions to make it easy to clean all critical areas of your appliance.

INFORMATION DVD

For all models. A care and maintenance video is available by calling 1-866-672-6040.

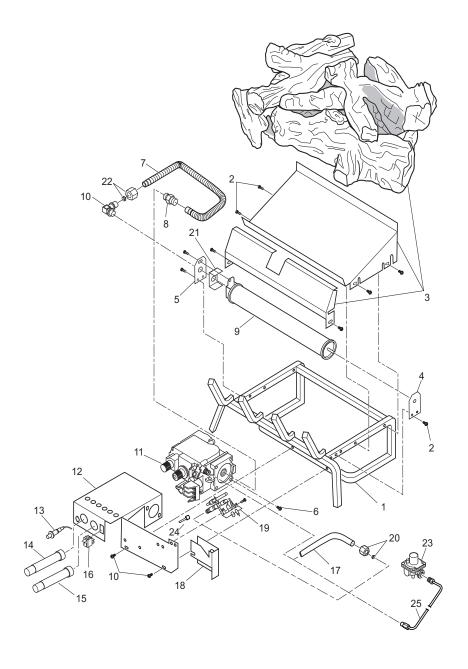
FLOOR MEDIA KIT - FM100

For all models. This kit is used to blend the edge of the burner to the fireplace floor for a more natural appearance. It includes embers, lava rock and nine fiber log pieces.

CONTROL COVER MEDIA KIT - CC100

For all models. This kit is used as an addition to or instead of the Floor Media Kit FM100. It includes 6 fiber log chunks to be placed on the fireplace floor in front of the controls for a more natural appearance.

PARTS MODELS SMA18VNA, SMA18VPA, SBJ18VNA (Shown) AND SBJ18PNA



PARTS

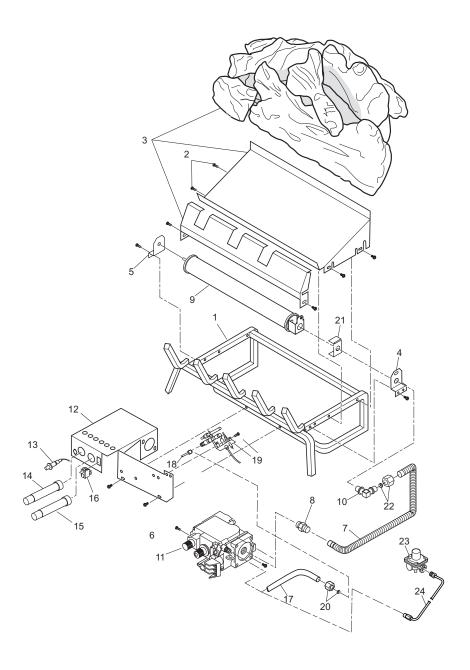
This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under $\underbrace{Replacement\ Parts}_{}$ on page 26 of this manual.

8 8 A A

			SMA10	SMATO	· SBJIR	SBJ10	A A A
KEY	DART NO	DECORIDATION	MA	AM	8	8	
NO. 1	PART NO.	DESCRIPTION Grate Assembly	Ś	Ś	S	S	QTY.
2	111800-01	Screw	Ĭ				11
3	114742-01	Log Set Assembly	i				1
3	114742-01	Log Set Assembly	Ť	·			1
4	111803-05	Right Burner Bracket					1
5	111803-03	Left Burner Bracket					1
6	111816-01	Screw			•		4
7	111817-01	Flex Tube 3/8"					1
8	14396	Adapter		•			1
9	111804-03	Burner					1
10	111819-04	Orifice		Ť			1
10	111819-04	Orifice	·		·		1
11	111807-01	Valve					1
11	111807-01	Valve	Ť		Ť		1
12	111796-01	Valve Bracket					1
13	097159-04	.	•				1
14		ON/PILOT/OFF Knob Extension					1
15	103784-01 103784-02	HI/Lo Knob Extension	i				1
16				•	•	•	1
	099998-01 111817-02	Switch Flex Tube 3/16"	•				1
		Pilot Shield		•		•	
18	111796-02		•		•		1
19	PP231	Pilot	•		•		1
00	PP225	Pilot		•		•	
20	111828-01	Compression Nut/Sleeve		•		•	1
21	111803-03	Air Shutter	•		•		
22	111824-01	Compression Nut/Sleeve		•		•	1
23	099918-02	Pilot Regulator	•		•		
24	100609-01	Pilot Tube	•		•		1
25	099387-18	Regulator Tube	•		•		1
	112006 02	PARTS AVAILABLE NOT SHOWN					1
	112806-02	Remote Bracket	•		•		1
	100563-01	Warning Plate		•	-		1
	103877-01	Lighting Instruction Plate	•	•	•	•	1
	100639-03	Caution Decal	•	•	•	•	
	GA6060	Lava Rock	•	•	•	•	1
	111288-02	Gas Line 18"	•	•	•	•	
	112806-02	Remote Receiver Bracket	•	•	•	•	1
** N	1	Screw, HWH AB 10-16	•	•	•	•	4
- IN	υι a neid rebl	aceable part.					

^{**} Not a field replaceable part.

PARTSMODELS SMA24VNA (Shown), SMA24VPA, SBJ24VNA AND SBJ24VPA



PARTS

This list contains replaceable parts used in your heater. When ordering parts, follow the instructions listed under $\underbrace{Replacement\ Parts}_{}$ on page 26 of this manual.

KEY			/2//2	12.5	ZAL	24.74	PANT.
NO.	PART NO.	DESCRIPTION	SIM	NS.	ß	S_B	QTY.
1	**	Grate Assembly	•	•	•		1
2	111800-01	Screw		•			11
3	114743-01	Log Set Assembly		•			1
	114743-03	Log Set Assembly			•		1
4	111803-02	Right Burner Bracket	•	•	•	•	1
5	111803-01	Left Burner Bracket	•	•	•	•	1
6	111816-01	Screw	•	•	•	•	4
7	111817-01	Flex Tube 3/8"	•	•	•	•	1
8	14396	Adapter	•	•	•	•	1
9	111804-01	Burner	•	•	•	•	1
10	111819-01	Orifice	•		•		1
	111819-03	Orifice		•		•	1
11	111807-01	Valve	•		•		1
	111807-02	Valve		•		•	1
12	111796-01	Valve Bracket	•	•	•	•	1
13	097159-04	Piezo Ignitor	•	•	•	•	1
14	103784-01	ON/PILOT/OFF Knob Extension	•	•	•	•	1
15	103784-02	HI/Lo Knob Extension	•	•	•	•	1
16	099998-01	Switch	•	•	•	•	1
17	111817-02	Flex Tube 3/16"		•		•	1
18	099387-15	Regulator Tube	•		•		1
19	PP231	Pilot	•		•		1
	PP225	Pilot		•		•	1
20	111828-01	Compression Nut/Sleeve		•		•	1
21	111803-03	Air Shutter	•		•		1
22	111824-01	Compression Nut/Sleeve		•		•	1
23	099918-01	Pilot Regulator	•		•		1
24	100609-01	Pilot Tube	•		•		1
PARTS AVAILABLE NOT SHOWN							
	112806-02	Remote Bracket	٠	•	٠	٠	1
	100563-01	Warning Plate	•	•	•	•	1
	103877-01	Lighting Instruction Plate	٠	•	•	•	1
	100639-01	Caution Decal	•	•	•	•	1
	GA6060	Lava Rock	•	•	•	•	1
	111288-02	Gas Line 18"	٠	•	•	•	1
	112806-02	Remote Bracket	•	•	•	٠	1
** Not a field replaceable part							

^{**} Not a field replaceable part.

WARRANTY

KEEP THIS WARRANTY

Model (located on product or identification tag)
Serial No. (located on product or identification tag)
Date Purchased

Keep receipt for warranty verification.

DESA HEATING, LLC LIMITED WARRANTIES

New Products

Standard Warranty: DESA Heating, LLC warrants this new product and any parts thereof to be free from defects in material and workmanship for a period of four (4) years from the date of first purchase from an authorized dealer provided the product has been installed, maintained and operated in accordance with DESA Heating, LLC's warnings and instructions.

For products purchased for commercial, industrial or rental usage, this warranty is limited to 90 days from the date of first purchase.

Factory Reconditioned Products

Limited Warranty: DESA Heating, LLC warrants factory reconditioned products and any parts thereof to be free from defects in material and workmanship for 30 days from the date of first purchase from an authorized dealer provided the product has been installed, maintained and operated in accordance with DESA Heating, LLC's warnings and instructions.

Terms Common to All Warranties

The following terms apply to all of the above warranties:

Always specify model number and serial number when contacting the manufacturer. To make a claim under this warranty the bill of sale or other proof of purchase must be presented.

This warranty is extended only to the original retail purchaser when purchased from an authorized dealer, and only when installed by a qualified installer in accordance with all local codes and instructions furnished with this product.

This warranty covers the cost of part(s) required to restore this product to proper operating condition and an allowance for labor when provided by a DESA Heating, LLC Authorized Service Center or a provider approved by DESA Heating, LLC. Warranty parts must be obtained through authorized dealers of this product and/or DESA Heating, LLC who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty.

Travel, handling, transportation, diagnostic, material, labor and incidental costs associated with warranty repairs, unless expressly covered by this warranty, are not reimbursable under this warranty and are the responsibility of the owner.

Excluded from this warranty are products or parts that fail or become damaged due to misuse, accidents, improper installation, lack of proper maintenance, tampering, or alteration(s).

This is DESA Heating, LLC's exclusive warranty, and to the full extent allowed by law; this express warranty excludes any and all other warranties, express or implied, written or verbal and limits the duration of any and all implied warranties, including warranties of merchantability and fitness for a particular purpose to four (4) years on new products and 30 days on factory reconditioned products from the date of first purchase. DESA Heating, LLC makes no other warranties regarding this product.

DESA Heating, LLC's liability is limited to the purchase price of the product, and DESA Heating, LLC shall not be liable for any other damages whatsoever under any circumstances including indirect, incidental, or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For information about this warranty contact:



114744 01 NOT A UPC

DESA Heating, LLC 2701 Industrial Drive Bowling Green, KY 42101 www.desatech.com 1-866-672-6040

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